

**D 1) To what extent have initiatives improved equal access and quality of life for people with disabilities?**

**B4.14 Acaymo Day Centre (for older people): 131 older people served during 2022. User rating: 97.8%, up two points 2021**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-reclama-que-se-incluya-al-personal-del-Servicio-de-Ayuda-a-Domicilio-en-la-primera-fase-de-vacunacion-contr-el-SARS-CoV-2/>

**B3.3) La Laguna provides 250 interpreting services for deaf and deafblind people in less than a year.**

La Laguna City Council provides 250 interpreting services for deaf and deafblind people in less than one year.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-presta-250-servicios-de-interpretacion-para-personas-sordas-y-sordociegas-en-menos-de-un-ano/>

La Laguna offers an interpreter guide service for deafblind people.

<https://rtvc.es/la-laguna-ofrece-un-servicio-de-guias-interpretas-a-personas-sordociegas/>

Feeling my city guided tours adapted for deafblind people.

<https://www.facebook.com/170655752961364/posts/4917228934970665/?d=n>

Brochure of the interpreter guide service for deafblind persons

[https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/\\_galleries/DOCUMENTOS-Discapacidad/diptico-Interpretes-personas-con-Sordoceguera.pdf](https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/_galleries/DOCUMENTOS-Discapacidad/diptico-Interpretes-personas-con-Sordoceguera.pdf)

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-y-Fasican-firman-un-convenio-para-promover-la-autonomia-de-las-personas-sordas-en-el-municipio/>

**B3.5 The training action to eradicate the digital divide has been given to the 35 associations of elderly people in La Laguna.**

Manuals and online courses have been created for the elderly and people with disabilities to eradicate the digital divide.

Training for people with intellectual disabilities to bridge the digital divide.

[https://m.facebook.com/story.php?story\\_fbid=pfbid0CTyUVoDbcv7xRwCtZKaQws1c3hX8mcz4kttMXRi1GuiW41Rq9M4ZzxFqWofCWFjJI&id=170655752961364](https://m.facebook.com/story.php?story_fbid=pfbid0CTyUVoDbcv7xRwCtZKaQws1c3hX8mcz4kttMXRi1GuiW41Rq9M4ZzxFqWofCWFjJI&id=170655752961364)

Training programme for the elderly

[https://m.facebook.com/story.php?story\\_fbid=pfbid024sCfTqr98VzxxHwJbnh6CnPpZXnZ2eyp8vNC8vPMRYLHSuEmkNHuESRjg6rniXHtl&id=104422961485672](https://m.facebook.com/story.php?story_fbid=pfbid024sCfTqr98VzxxHwJbnh6CnPpZXnZ2eyp8vNC8vPMRYLHSuEmkNHuESRjg6rniXHtl&id=104422961485672)

Programme of training talks to eradicate the digital divide for the elderly organised by La Laguna City Council.

[https://www.facebook.com/lalagunatecuida/videos/636884598069176/?extid=NS-UNK-UNK-UNK-AN\\_GK0T-GK1C&mibextid=2Rb1fB&ref=sharing](https://www.facebook.com/lalagunatecuida/videos/636884598069176/?extid=NS-UNK-UNK-UNK-AN_GK0T-GK1C&mibextid=2Rb1fB&ref=sharing)

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La Laguna offers online training and user-friendly manuals on "Rights of the Elderly" to the elderly of the municipality.

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-publica-una-serie-de-manuales-para-facilitar-a-las-personas-mayores-el-acceso-la-administracion-digital-y-hacer-valer-sus-derechos/>

**B3.7 La Laguna's free home telecare service serves an annual average of 350 older people.**

Free home telecare service of La Laguna serves an average of 351 people.

<http://lalagunaahora.com/el-servicio-gratuito-de-teleasistencia-domiciliaria-de-la-laguna-atiende-a-una-media-de-351-personas-mayores/>

**B4.22 Folklore Inclusivo has created several dance groups (two specifically for people with intellectual disabilities), two for deaf people and two for deafblind people. There is also a singing group. This workshop is unique in the world**

Inclusive folklore for people with disabilities

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-trabaja-ya-en-el-primer-Festival-de-Folclore-Inclusivo-del-municipio/>

**B4.22 The percussion workshops have been attended by 60 people with intellectual disabilities.**

Percussion workshops for people with intellectual disabilities (2021 to 2023)

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-retoma-los-talleres-de-percusion-social-como-herramienta-terapeutica-y-de-inclusion-para-las-personas-con-discapacidad/>

<https://www.aytolalaguna.es/actualidad/noticias/Las-personas-con-discapacidad-del-CEVA-Ancheta-se-apuntan-a-la-batucada-con-los-Talleres-por-la-Diversidad/>

**B4.23 La Laguna awards grants annually to more than 100 people with disabilities, amounting to 120,000 or 150,000 euros.**

The City Council of La Laguna grants individual financial aid for people with disabilities and their families for a total of 151,000 euros.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-abre-las-convocatorias-de-ayudas-para-mayores-personas-con-discapacidad-y-familias-vulnerables-con-menores-a-su-cargo/>

**Call for applications:**

<https://www.aytolalaguna.es/CDN/files/ayuntamiento/.galleries/DOCUMENTOS-Presupuestos-y-Finanzas/Subvenciones/PES/2022-2023/BOP-16-DE-FEBRERO-DE-2022.pdf>

<https://www.aytolalaguna.es/CDN/files/ayuntamiento/.galleries/DOCUMENTOS-Presupuestos-y-Finanzas/Subvenciones/PES/2022-2023/APROBACION-PLAN-Acuerdo-de-la-JGL-de-8-de-febrero-de-2022.pdf>

**LA LAGUNA LINKS TO CREDIT FOR PARAGRAPH D IMPACT / LA LAGUNA ENLACES QUE ACREDITAN EL APARTADO D IMPACTO**

<https://www.aytolalaguna.es/CDN/files/ayuntamiento/.galleries/DOCUMENTOS-Presupuestos-y-Finanzas/Subvenciones/PES/2022-2023/TEXTO-CONSOLIDADO-11-05-2022.pdf>

**22 April 2022**

La Laguna increases by 15% direct aid to people with disabilities compared to 2021

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-aumenta-un-15-las-ayudas-directas-a-personas-con-discapacidad/>

**12 December 2022**

Social Welfare approves almost 200,000 euros in additional aid for the elderly and families with children

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-de-La-Laguna-aprueba-casi-200.000-euros-en-ayudas-complementarias-para-personas-mayores-y-familias-con-menores/>

**19 April 2022**

- The Social Welfare Department allocates an average of 2 million euros annually to more than 20 different lines of Municipal Economic Benefits (PEM) to address emergency situations or force majeure that may alter the socio-economic stability of family units (with specific lines for people with disabilities, the elderly and families with children).

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-adelanta-la-convocatoria-de-ayudas-para-las-familias-vulnerables-de-La-Laguna-con-menores-a-cargo/>

**2 February 2021**

- La Laguna allocates 1.9 million to aid to citizens, 16.3 % more than in 2020

<https://diariodeavisos.elespanol.com/2021/02/la-laguna-destina-19-millones-a-ayudas-sociales-el-163-mas/>

**12 December 2020**

- The City Council of La Laguna will deliver more than 120,000 euros in aid to people with disabilities

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-entregara-mas-de-120.000-euros-en-ayudas-a-personas-con-discapacidad-de-La-Laguna/>

30 December 2020

- La Laguna approved in 2020, more than 103,000 euros in direct aid Municipal Economic Benefits (PEM) for 265 seniors in the municipality

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-aprueba-mas-de-103.000-euros-en-ayudas-directas-para-265-personas-mayores-del-municipio/>

**Aid to the Third Sector**

**28 January 2021**

- La Laguna allocates more than 1.5 million euros for the subsidies programme aimed at the Third Sector for the financing of 70 assistance projects.

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<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-aumenta-el-126-las-subsvenciones-a-los-programas-sociales-de-entidades-del-tercer-sector-en-2021/>

**3 April 2021**

- More than 1.5 million in subsidies to the Third Sector (see last part of the news)

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-y-Fasican-firman-un-convenio-para-promover-la-autonomia-de-las-personas-sordas-en-el-municipio/>

**B4.24** 1,200 users (people with disabilities, mostly elderly people) are the beneficiaries of the home help service. For 80% of the users it is free of charge.

**9 May 2021**

- The profile of elderly people who need home help is a single woman.

<https://www.aytolalaguna.es/actualidad/noticias/El-perfil-de-las-personas-mayores-que-necesitan-ayuda-a-domicilio-en-La-Laguna-mujer-y-sola/>

**6 December 2020**

The SAD serves 1,175 people living in all neighbourhoods and villages in the municipality, 79% of whom are women, and provides almost 257,000 hours of service throughout the year.

<https://www.aytolalaguna.es/actualidad/noticias/El-Servicio-de-Atencion-Domiciliaria-de-La-Laguna-refuerza-las-medidas-de-seguridad-ante-el-covid-19/>

**B4.25** The guided tours service has a user satisfaction rate of 93.8%.

**22 July 2021**

- La Laguna brings its history closer to people with disabilities in an innovative programme of accessible and guided tourist routes.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-acerca-su-historia-a-las-personas-con-discapacidad-en-un-novedoso-programa-de-rutas-turisticas-accesibles-y-guiadas/>

**25 September 2022**

- La Laguna has accessible and guided tourist routes and adapted tricycles.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-contara-con-un-servicio-de-rutas-guiadas-en-triciclo-adaptado-para-personas-con-discapacidad-y-personas-mayores/>

**B4.25** Every year 110 people with disabilities participate in the inclusive whale watching excursions and their participation is growing.

- Calderon Project: whale watching excursions adapted for people with disabilities

**8 June 2021**

<https://www.aytolalaguna.es/actualidad/noticias/El-Proyecto-Calderon-sube-al-barco-el-tacto-y-el-sonido-de-las-ballenas-para-los-ninos-ninas-y-jovenes-con-discapacidad-de-La-Laguna/>

**15 October 2022**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-amplia-el-Proyecto-Calderon-para-promover-el-ocio-en-la-naturaleza-y-la-defensa-medioambiental-entre-las-personas-con-discapacidad/>

<https://www.aytolalaguna.es/CDN/files/.galleries/DOCUMENTOS-Servicios-sociales/triptico.pdf>

<https://corazonyvida.com/proyecto-calderon-2022/>

**D2 IMPACT To what extent do these initiatives benefit not only people with disabilities, but also other segments of the population?**

**B1.1) The implementation of this project in the historic centre has made it possible to gain new spaces for the enjoyment of citizens (especially the elderly, people with disabilities and families with children).**

- The historical complex of La Laguna is considered a Best Practice (on pages 78 and 78) in the publication of Best Practices in Tourist Destinations published by the Ministry of Tourism.

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-Discapacidad/La-Laguna-Buenas-Practicas.pdf>

**15 June 2021**

- La Laguna awards 900,000 euro contract for the pedestrianisation of Alcalde Alonso Suárez street and a section of Bencomo street.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-adjudica-por-900.000-euros-la-peatonalizacion-de-la-calle-Alcalde-Alonso-Suarez-y-un-tramo-de-Bencomo/>

**25 February 2022**

- The works to pedestrianise 2,000 square metres of the historic centre are entering the home stretch.

<https://www.aytolalaguna.es/actualidad/noticias/Las-obras-para-peatonalizar-2.000-metros-cuadrados-del-Casco-Historico-entran-en-la-recta-final/>

**15 September 2022**

- La Laguna gains new spaces for citizen coexistence with the pedestrianisation of Alcalde Suárez Melián and Bencomo streets.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-gana-nuevos-espacios-para-la-convivencia-ciudadana-con-la-peatonalizacion-de-las-calles-Alcalde-Suarez-Melian-y-Bencomo/>

**25 August 2023**

- The City Council of La Laguna tenders the pedestrianization of Rodriguez Moure Street

<https://www.aytolalaguna.es/actualidad/noticias/EI-Ayuntamiento-de-La-Laguna-licita-la-peatonalizacion-de-la-calle-Rodriguez-Moure/>

**21 May 2023**

- The City Council pedestrianises the section of Calle Juan de Vera between San Agustín and Anchieta in the historic centre of La Laguna.

<https://www.google.com/search?q=El+Ayuntamiento+peatonaliza+el+tramo+de+la+calle+Juan+de+Vera+entre+San+Agust%C3%ADn+y+Anchieta%2C+en+el+casco+hist%C3%B3rico&oq=El+Ayuntamiento+peatonaliza+el+tramo+de+la+calle+Juan+de+Vera+entre+San+Agust%C3%ADn+y+Anchieta%2C+en+el+casco+hist%C3%B3rico&aqs=chrome..69i57.488j0j7&sourceid=chrome&ie=UTF-8>

**2 August 2023**

- The City Council contracts the pedestrianisation works of Juan de Vera Street

<https://www.aytolaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-contrata-las-obras-de-peatonizacion-de-la-calle-Juan-de-Vera/#:~:text=The%20Town%20Council%20of%20La%20Laguna%2C%20a%20trav%C3%A9s%20of%20la%20Concejal%20C3%ADa,the%20centre%20of%20the%20city.>

**15 February 2022**

- The City Council will create accessible routes around the perimeter of the historic centre.

<https://www.aytolaguna.es/actualidad/noticias/El-Ayuntamiento-creara-itinerarios-accesibles-en-el-perimetro-del-Casco-Historico/>

**B1.2** Barrier removal plans have enabled the creation of accessible routes so that all people can move around independently and safely.

**3 August 2023**

- The City Council of La Laguna puts out to tender the works for the improvement of 6 de diciembre street.

<https://www.aytolaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-saca-a-licitacion-las-obras-de-mejora-de-la-calle-6-de-Diciembre/>

**16 August 2023**

- La Laguna tenders the redevelopment of the environment of social housing of El Cardonal to improve accessibility

<https://www.aytolaguna.es/actualidad/noticias/La-Laguna-licita-la-reurbanizacion-del-entorno-de-las-viviendas-sociales-de-El-Cardonal-para-mejorar-la-accesibilidad/>

**15 July 2023**

- The City Council of La Laguna will improve the accessibility of the Avenida Leonardo Torriani

<https://www.aytolaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-mejorara-la-accesibilidad-de-la-Avenida-Leonardo-Torriani/>

**18 January 2023**

- Camino Cañaveral will become a pedestrian walkway

<https://www.aytolaguna.es/actualidad/noticias/El-Camino-Canaveral-pasara-a-ser-de-uso-peatonal-a-partir-de-este-sabado/>

### 22nd August 2022

- The City Council improves accessibility on Camino de La Villa to improve pedestrian safety around the church and school.

<https://www.aytolaguna.es/actualidad/noticias/El-Ayuntamiento-mejora-la-accesibilidad-en-Camino-de-La-Villa-para-favorecer-la-seguridad-peatonal-en-el-entorno-de-la-iglesia-y-el-centro-escolar/>

### 23 June 2022

- La Laguna puts out to tender the improvement of several streets in San Matías and Taco for more than 340,000 euros.

<https://www.aytolaguna.es/actualidad/noticias/La-Laguna-saca-a-licitacion-la-mejora-de-varias-calles-en-San-Matias-y-Taco-por-mas-de-340.000-euros/>

**B2.1** The Tramway is one of the most inclusive means of transport in Spain and Europe and has received more than 6 awards, one of them granted by the UN in 2021. 11% of the passengers are disabled and 24% are over 60 years of age.

All tram facilities (fixed and mobile infrastructures) are 100% accessible. The Tramway is one of the most accessible means of transport in Spain.

- Accessible Tramway: Accessibility features included in the La Laguna Inclusiva Guide (Pages 16 to 21)

<https://www.aytolaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/1.-Como-llegar-a-La-Laguna-en-medios-de-transporte-accesibles.pdf>

### 8 September 2023

- The Cabildo reinforces line 1 with a new vehicle to cover the increase in demand

<https://www.eldia.es/economia/2023/09/08/cabildo-tenerife-refuerza-linea-1-91843997.html>

### 8 June 2018

- The Cabildo and Metrotenerife review ten years of work and commitment to accessibility

<https://metrotenerife.com/el-cabildo-y-metrotenerife-repasan-los-diez-anos-de-trabajo-y-compromiso-con-la-accesibilidad/>

### 30 January 2017

- Tenerife's tram reunites with the universal accessibility certification

<https://metrotenerife.com/el-tranvia-de-tenerife-renueva-la-certificacion-de-accesibilidad-universal-aenor/>

**B4.1.1)** The Special Plan for the Protection of the Historical Complex, from 2005 to the present day, has made it possible to generate new buildings and public spaces, promoting the city as a tourist and cultural attraction, leisure area and shopping area, accessible to all.

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- Accessible historic buildings. Accessibility features included in the Guide to Inclusive La Laguna at the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/5.-Edificios-historicos-accesibles-de-La-Laguna.pdf>

- Accessible museums. Accessibility features included in the Guide to Inclusive La Laguna at the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/7.-Museos-accesibles-de-La-Laguna.pdf>

- Accessible libraries. Accessibility features included in the La Laguna Inclusiva Guide at the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/8.-Bibliotecas-accesibles-de-La-Laguna.pdf>

- Accessible theatres. Accessibility features included in the La Laguna Inclusiva Guide at the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/6.-Teatros-accesibles-de-La-Laguna.pdf>

- Accessible religious buildings. Accessibility features included in the Guide of La Laguna Inclusiva in the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/4.-Edificios-religiosos-accesibles-de-La-Laguna.pdf>

### 2 February 2022

- The City Council of La Laguna and the Secretary of State for Tourism announced an investment of 3 million euros to complete the rehabilitation of the former convent of Santo Domingo, and provides for compliance with current regulations on accessibility.

<https://www.aytolalaguna.es/actualidad/noticias/El-alcalde-y-el-secretario-de-Estado-de-Turismo-anuncian-una-inversion-de-3-millones-para-concluir-la-rehabilitacion-del-antiguo-convento-de-Santo-Domingo/>

### 5 August 2022

- The City Council of La Laguna has commissioned a project to consolidate the ruins of the church of San Agustín in the historic centre, and it includes compliance with current accessibility regulations.

<https://www.aytolalaguna.es/actualidad/noticias/Las-obras-en-la-iglesia-de-San-Agustin-se-trasladan-al-exterior-para-asegurar-la-conservacion-de-la-fachada/>

**B4.1.3) La Laguna has rehabilitated 200 social housing units in Padre Anchieta affected by aluminosis and belonging to families in vulnerable situations (including families with**



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**dependent minors, elderly people and people with disabilities) and has approved a new project to rehabilitate a further 349 units in the El Cardonal housing development for the same purpose.**

**25 June 2022**

- The municipal housing and services company of La Laguna (MUVISA) has completed the rehabilitation of 200 homes (in nine blocks) in the Padre Anchieta housing estate, which belong to families in vulnerable situations (including families with dependent minors, the elderly and people with disabilities).

<https://www.aytolaguna.es/actualidad/noticias/Muvisa-concluye-la-rehabilitacion-de-nueve-bloques-de-la-urbanizacion-Padre-Anchieta/>

**7 July 2022**

- The City Council of La Laguna signs a 21 million euro agreement in Madrid to rehabilitate 438 homes in El Cardonal.

<https://www.aytolaguna.es/actualidad/noticias/El-alcalde-firma-en-Madrid-el-convenio-de-21-millones-de-euros-para-rehabilitar-438-viviendas-de-El-Cardonal/>

**13 May 2023**

- The municipal society of housing and services of La Laguna (Muvisa) convenes the residents of the first phase of Las Chumberas

<https://www.aytolaguna.es/actualidad/noticias/Muvisa-convoca-a-los-vecinos-de-la-primer-fase-de-Las-Chumberas-durante-la-proxima-semana/>

**2 April 2023**

- The residents of Las Chumberas can visit the ground floor of the new homes, being the step prior to the delivery of housing to 200 families, after the City of La Laguna has made a rehabilitation project (improvement of habitability and accessibility).

<https://www.aytolaguna.es/actualidad/noticias/Los-vecinos-y-vecinas-de-Las-Chumberas-pueden-visitar-ya-el-piso-piloto-de-las-nuevas-viviendas/>

Other initiatives to provide housing for vulnerable families:

**9 May 2023**

- La Laguna brings to the Plenary the approval and implementation of its first social programme for the rehabilitation of housing for families without economic resources.

<https://www.aytolaguna.es/actualidad/noticias/La-Laguna-eleva-al-Pleno-la-aprobacion-y-puesta-en-marcha-de-su-primer-programa-social-para-la-rehabilitacion-de-viviendas-de-familias-sin-recursos-economicos/>

**15 December 2022**

- La Laguna activates the acquisition of housing by a process for 1 million euros.

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<https://www.aytolaguna.es/actualidad/noticias/La-Laguna-activa-la-adquisicion-de-viviendas-con-un-primer-proceso-por-1-millon-de-euros/>

**B4.21 Social services have attended almost 28,000 appointments in 2021 and managed almost 4,500 economic aids worth almost 1.5 million.**

**2 April 2023**

- The Social Welfare of La Laguna renews the Social Services Office in view of the good reception and the impact on the reduction of the waiting list in the Social Services.

<https://www.aytolaguna.es/actualidad/noticias/Bienestar-Social-de-La-Laguna-renueva-la-Oficina-de-Atencion-Social-ante-la-buena-acogida-y-el-impacto-en-la-reduccion-de-la-lista-de-espera-en-los-Servicios-Sociales/>

**3 April 2023**

- One million euros over 2 years to renovate the Social Services Office

<https://www.eldia.es/la-laguna/2023/04/03/millon-euros-durante-2-anos-85542111.html>

**30 July 2022**

<https://www.aytolaguna.es/actualidad/noticias/La-Oficina-municipal-de-Informacion-y-Atencion-Social-de-La-Laguna-realiza-mas-de-12.500-gestiones-en-su-primer-ano/>

13 November 2021

- La Lasguna Social Care Office attends to more than 3,000 people in its first four months

<https://www.aytolaguna.es/actualidad/noticias/La-Oficina-municipal-de-Informacion-y-Atencion-Social-de-La-Laguna-atiende-a-mas-de-3.000-personas-en-sus-primeros-cuatro-meses/>

**15 February 2022**

- Social Welfare obtains a grant of more than 220,000 euros from the Government of the Canary Islands to streamline care for the most vulnerable people and to finance specific software that centralises the information and work of all municipal departments and decentralised offices of the Social Services Area.

<https://www.aytolaguna.es/actualidad/noticias/Bienestar-Social-de-La-Laguna-obtiene-una-subsencion-de-mas-de-220.000-euros-para-agilizar-la-atencion-a-las-personas-mas-vulnerables/>