

## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

### LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION:

**B1.1** In 2005, the project to pedestrianise the historic centre and provide accessibility to historic streets and buildings was launched.

- The historic centre of La Laguna is considered a Best Practice (on pages 78 and 78) in the publication of Best Practices in Tourist Destinations published by the Ministry of Tourism.

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-Discapacidad/La-Laguna-Buenas-Practicas.pdf>

**15 June 2021**

- La Laguna awards 900,000 euro contract for the pedestrianisation of Alcalde Alonso Suárez street and a section of Bencomo street.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-adjudica-por-900.000-euros-la-peatonalizacion-de-la-calle-Alcalde-Alonso-Suarez-y-un-tramo-de-Bencomo/>

**25 February 2022**

- The works to pedestrianise 2,000 square metres of the historic centre are entering the home stretch.

<https://www.aytolalaguna.es/actualidad/noticias/Las-obras-para-peatonalizar-2.000-metros-cuadrados-del-Casco-Historico-entran-en-la-recta-final/>

**15 September 2022**

- La Laguna gains new spaces for citizen coexistence with the pedestrianisation of Alcalde Suárez Melián and Bencomo streets.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-gana-nuevos-espacios-para-la-convivencia-ciudadana-con-la-peatonalizacion-de-las-calles-Alcalde-Suarez-Melian-y-Bencomo/>

**25 August 2023**

- The City Council of La Laguna tenders the pedestrianization of Rodriguez Moure Street

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-licita-la-peatonalizacion-de-la-calle-Rodriguez-Moure/>

**21 May 2023**

- The City Council pedestrianises the section of Calle Juan de Vera between San Agustín and Anchieta in the historic centre of La Laguna.

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-contrata-las-obras-de-peatonalizacion-de-la-calle-Juan-de-Vera#:~:text=El%20Ayuntamiento%20de%20La%20Laguna%2C%20a%20trav%C3%A9s%20de%20la%20Concejal%C3%ADa,el%20centro%20de%20la%20ciudad.>

**2 August 2023**

- The City Council contracts the pedestrianisation works of Juan de Vera Street

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-contrata-las-obras-de-peatonalizacion-de-la-calle-Juan-de-Vera/#:~:text=The%20Town%20Council%20of%20La%20Laguna%2C%20a%20trav%C3%A9s%20of%20la%20Concejal%20C3%ADa,the%20centre%20of%20the%20city.>

**15 February 2022**

- The City Council will create accessible routes around the perimeter of the historic centre.

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-creara-itinerarios-accesibles-en-el-perimetro-del-Casco-Historico/>

**B1.2] Development of annual plans for the elimination of barriers on public roads in the municipality to guarantee the mobility of citizens.**

**3 August 2023**

- The City Council of La Laguna puts out to tender the works of improvement of the street December 6

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-saca-a-licitacion-las-obras-de-mejora-de-la-calle-6-de-Diciembre/>

**16 August 2023**

- La Laguna tenders the redevelopment of the environment of social housing in El Cardonal to improve accessibility

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-licita-la-reurbanizacion-del-entorno-de-las-viviendas-sociales-de-El-Cardonal-para-mejorar-la-accesibilidad/>

**15 July 2023**

- The City Council of La Laguna will improve the accessibility of the Avenida Leonardo Torriani

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-mejorara-la-accesibilidad-de-la-Avenida-Leonardo-Torriani/>

**18 January 2023**

- Camino Cañaveral will become a pedestrian walkway

<https://www.aytolalaguna.es/actualidad/noticias/El-Camino-Canaveral-pasara-a-ser-de-uso-peatonal-a-partir-de-este-sabado/>

**22nd August 2022**

## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

- The City Council improves accessibility on Camino de La Villa to improve pedestrian safety around the church and school.

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-mejora-la-accesibilidad-en-Camino-de-La-Villa-para-favorecer-la-seguridad-peatonal-en-el-entorno-de-la-iglesia-y-el-centro-escolar/>

23 June 2022

- La Laguna puts out to tender the improvement of several streets in San Matías and Taco for more than 340,000 euros.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-saca-a-licitacion-la-mejora-de-varias-calles-en-San-Matias-y-Taco-por-mas-de-340.000-euros/>

**B1.3] Provision of accessibility in squares in the neighbourhoods of the municipality to ensure leisure spaces**

19 July 2022

- La Laguna makes reality the desire of the Barrio Nuevo to enjoy a new square dedicated to Domingo Cruz Cabrera.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-hace-realidad-el-deseo-de-Barrio-Nuevo-de-disfrutar-de-una-nueva-plaza-dedicada-a-Domingo-Cruz-Cabrera/>

17 April 2022

- The City Council completes the reform of the square of Barrio Nuevo to enjoy a larger and more accessible space.

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-culmina-la-reforma-de-la-plaza-de-Barrio-Nuevo-para-disfrutar-de-un-espacio-mas-amplio-y-accesible/>

18 May 2022

- La Laguna designs a comprehensive remodelling of the Plaza de África Alonso for the use and enjoyment of citizens.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-disena-una-remodelacion-integral-de-la-plaza-Africa-Alonso-para-el-uso-y-disfrute-ciudadano/>

**B1.4] There are 30 inclusive playgrounds and the number of accessible facilities continues to increase.**

15 February 2023

The City Council of La Laguna and the Government of the Canary Islands sign the protocol for the implementation of the flood park:

## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

The "Parque Inundable" has a triple function: hydraulic, social and environmental, which aims to recover part of the old wetland that gave its name to the city of La Laguna. It will become a leisure area for nature protection and climate action.

<https://www.aytolalaguna.es/actualidad/noticias/Luis-Yeray-Gutierrez-y-Jose-Antonio-Valbuena-firman-el-protocolo-para-la-ejecucion-del-parque-inundable-00001/>

- Video of the "Parque Inundable" project:

[https://www.facebook.com/ayuntamiento.lalaguna/videos/935655357597508/?extid=NS-UNK-UNK-UNK-IOS\\_GKOT-GK1C&mibextid=2Rb1fB&ref=sharing](https://www.facebook.com/ayuntamiento.lalaguna/videos/935655357597508/?extid=NS-UNK-UNK-UNK-IOS_GKOT-GK1C&mibextid=2Rb1fB&ref=sharing)

**16 May 2022**

- The City Council will build a park in Tejina to promote physical exercise and outdoor sports.

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-construira-un-parque-en-Tejina-destinado-al-fomento-del-ejercicio-fisico-y-el-deporte-al-aire-libre/>

**6 September 2023**

- The Town Hall concludes work on the children's playground in Las Chumberas Urbanisation

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-concluye-las-obras-del-parque-infantil-de-la-urbanizacion-Las-Chumberas/#:~:text=El%20Ayuntamiento%20concluye%20las%20obras%20del%20parque%20infantil%20de%20la%20urbanizaci%20C3%B3n%20Las%20Chumberas,-mi%C3%A9rcoles%206%20de&text=El%20Ayuntamiento%20de%20de%20La%20Laguna,de%20la%20urbanizaci%20la%20urbanizaci%20C3%B3n%20Las%20Chumberas>

**28 July 2023**

- The City Council of La Laguna will set up a new park in San Miguel de Geneto.

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-habilitara-un-nuevo-parque-en-San-Miguel-de-Geneto/#:~:text=El%20Ayuntamiento%20de%20La%20Laguna%2C%20a%20trav%20C3%A9s%20de%20las%20concejal%3%ADas,las%20calles%20Afrodita%20y%20Amazonas>

**20 February 2023**

- Valle de Guerra unveils its new children's playground dedicated to Las Libreas

<https://www.aytolalaguna.es/actualidad/noticias/Valle-de-Guerra-estrena-su-nuevo-parque-infantil-dedicado-a-la-Librea/>

**20 June 2023**

- La Laguna continues with the improvement of parks and playgrounds in different children's playgrounds in different towns and neighbourhoods.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-continua-con-la-mejora-de-parques-y-zonas-de-juegos-infantiles-en-diferentes-pueblos-y-barrios/>

11 January 2021

- La Laguna invested in 2020 more than half a million euros in the improvement of parks and playgrounds for children

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-Invirtio-en-2020-mas-de-medio-millon-de-euros-en-la-mejora-de-parques-y-zonas-de-juego-infantiles/>

## B2. TRANSPORT

**B2.1** All tram facilities (fixed and mobile infrastructure) are 100% accessible. The Tramway is one of the most accessible means of transport in Spain.

- Accessible Tramway: Accessibility features included in the La Laguna Inclusiva Guide (Pages 16 to 21)

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/1.-Como-llegar-a-La-Laguna-en-medios-de-transporte-accesibles.pdf>

8 September 2023

- The Cabildo reinforces line 1 with a new vehicle to cover the increase in demand

<https://www.eldia.es/economia/2023/09/08/cabildo-tenerife-refuerza-linea-1-91843997.html>

8 June 2018

- The Cabildo and Metrotenerife review ten years of work and commitment to accessibility

<https://metrotenerife.com/el-cabildo-y-metrotenerife-repasan-los-diez-anos-de-trabajo-y-compromiso-con-la-accesibilidad/>

30 January 2017

- Tenerife's tram reunites with the universal accessibility certification

<https://metrotenerife.com/el-tranvia-de-tenerife-renueva-la-certificacion-de-accesibilidad-universal-aenor/>

**B2.2** Avda Trinidad, in the city centre, has acoustic traffic lights and tactile paving to guide people with visual disabilities from the tram station to the historic centre

[https://docplayer.es/65556462-No150-semaforos-para-invidentes-03\\_-el-alcalde-agradece-su-implicacion-a-todos-los-ciudadanos-y-entidades-participantes-en-la-noche-en-blanco.html](https://docplayer.es/65556462-No150-semaforos-para-invidentes-03_-el-alcalde-agradece-su-implicacion-a-todos-los-ciudadanos-y-entidades-participantes-en-la-noche-en-blanco.html)

**B2.3** They can use the accessible tram and bus App to track their journey

- Accessible App of the Tram and the urban and interurban transport company TITSA.

(Page 20)

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/1.-Como-llegar-a-La-Laguna-en-medios-de-transporte-accesibles.pdf>

- Titsa's website is certified by AENOR (Normas Une) for Accessibility in New Technologies.

<https://titsa.com/index.php/your-buses/108-accesibilidad-web>

#### **B2.4) 92% of the urban bus fleet is accessible and 70% of the interurban fleet.**

- Accessible urban transport: Accessibility characteristics of the fleet of urban and interurban buses and of the fixed infrastructures of TITSA public transport:

In the Guide of La Laguna Inclusiva (see fleet on pages 22 to 24 and fixed infrastructures pages 25 to 28).

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/1.-Como-llegar-a-La-Laguna-en-medios-de-transporte-accesibles.pdf>

14 July 2022

- Sustainable Mobility will reinforce the urban transport network of La Laguna with two new electric and accessible vehicles.

<https://www.aytolalaguna.es/actualidad/noticias/Movilidad-Sostenible-reforzara-la-red-de-transporte-urbano-de-La-Laguna-con-dos-nuevos-vehiculos-electricos-y-accesibles/>

#### **B2.5) From 2023, public transport is 100% subsidised**

- Free transport in Tenerife, 100% subsidised

<https://metrotenerife.com/portfolio-item/1-de-enero-de-2023-gratuidad-para-los-abonos-frecuentes/#:~:text=Since%20from%20January%202021%20,Bono%20Residente%20Canario>

[https://www.atlanticohoy.com/tenerife/transporte-gratis-tenerife\\_1512007\\_102.html](https://www.atlanticohoy.com/tenerife/transporte-gratis-tenerife_1512007_102.html)

<https://www.eldia.es/tenerife/2022/12/28/pasos-hay-dar-acceder-gratis-79782622.html>

#### **B2.6) La Laguna has 9 adapted taxis**

- Adapted taxis: Accessibility features in the Guide to Inclusive La Laguna (see pages 29 and 30)

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/1.-Como-llegar-a-La-Laguna-en-medios-de-transporte-accesibles.pdf>

#### **B2.7) Provision of 170 reserved parking spaces**

- The City Council creates 78 new parking spaces for PRM, for a total of 170 parking spaces.

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-crea-78-plazas-de-aparcamiento-para-las-personas-con-movilidad-reducida/>

### **B3. ICT AND NEW TECHNOLOGIES**

**B3.1] On the website of La Laguna, most of the procedures are carried out online:**

**8 June 2022**

- The City Council makes it easier for the hotel and catering industry to carry out online procedures to set up terraces on the public highway (in the 2nd paragraph, reference is made to the fact that most administrative procedures can be carried out telematically).

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-facilita-a-la-hosteleria-y-la-restauracion-los-tramites-para-instalar-terrazas-en-la-via-publica/>

**28 March 2022**

- La Laguna implements an innovative system that allows citizens to manage their taxes by video call.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-implanta-un-novedoso-sistema-que-permite-a-la-ciudadania-gestionar-sus-tributos-por-videollamada/>

**B3.2] Appointments can be made online**

**16 November 2022**

- Social Welfare incorporates online appointments to facilitate access to social services and reduce waiting times.

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-de-La-Laguna-incorpora-la-cita-previa-online-para-facilitar-el-acceso-a-los-servicios-sociales-y-reducir-los-tiempos-de-espera/>

**B3.3] Video interpretation, sensitive backpacks and sign language services are available. These 3 services are designed to assist deaf people in administrative procedures and cultural events. The main buildings are equipped with magnetic loops.**

- Sensitive backpack service

<https://www.aytolalaguna.es/CDN/files/.galleries/DOCUMENTOS-Servicios-sociales/mochilas-sensitivas.pdf>

- Video interpreting service (see page 12 of the following link):

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/20.-Servicios-municipales-inclusivos-de-La-Laguna.pdf>

- Sign language interpreter service (see page 13 of the following link):

## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/20.-Servicios-municipales-inclusivos-de-La-Laguna.pdf>

**2nd September 2021**

- La Laguna launches the Punto Naranja, the first barrier-free reserved area in cultural and festive events for people with disabilities, which includes interpreter guides, sign language interpreters, and sensitive backpacks (among other services).

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-estrena-el-Punto-Naranja-el-primer-reservado-sin-barreras-en-los-actos-culturales-y-festivos-para-las-personas-con-discapacidad/>

**3 April 2021**

The City Council of La Laguna and the Federation of Associations of Deaf People of the Canary Islands signed an agreement (permanent) that includes the provision of sign language service and video interpretation service Svisual.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-y-Fasican-firman-un-convenio-para-promover-la-autonomia-de-las-personas-sordas-en-el-municipio/>

**21 February 2022**

- The City Council of La Laguna provides 250 interpreting services for deaf and deafblind people in less than a year.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-presta-250-servicios-de-interpretacion-para-personas-sordas-y-sordociegas-en-menos-de-un-ano/>

- Provision of magnetic loops in municipal buildings

**21 February 2022**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-presta-250-servicios-de-interpretacion-para-personas-sordas-y-sordociegas-en-menos-de-un-ano/>

<https://www.aytolalaguna.es/actualidad/noticias/El-Teatro-Union-Tejina-mejora-en-accesibilidad-para-acercar-la-cultura-a-todas-las-personas/>

**B3.4) Interpreter guides for deafblind people are also provided for the same purpose.**

**28 April 2021**

- La Laguna offers an interpreter guide service for deafblind people.

<https://rtvc.es/la-laguna-ofrece-un-servicio-de-guias-interpretas-a-personas-sordociegas/>

**28 July 2021**

- Feeling my city guided routes adapted for deafblind people



<https://www.facebook.com/170655752961364/posts/4917228934970665/?d=n>

**Leaflet of the interpreter guide service for deafblind people**

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-Discapacidad/diptico-Interpretes-personas-con-Sordoceguera.pdf>

**B3.5) Manuals and online courses have been created for the elderly and people with disabilities to eradicate the digital divide.**

- Training for people with intellectual disabilities to bridge the digital divide.

[https://m.facebook.com/story.php?story\\_fbid=pfbid0CTyUVoDbcv7xRwCtZKaQws1c3hX8mcp4kttMXRi1GuiW41Rg9M4ZzxFqWofCWFjJl&id=170655752961364](https://m.facebook.com/story.php?story_fbid=pfbid0CTyUVoDbcv7xRwCtZKaQws1c3hX8mcp4kttMXRi1GuiW41Rg9M4ZzxFqWofCWFjJl&id=170655752961364)

- Training programme for seniors

[https://m.facebook.com/story.php?story\\_fbid=pfbid024sCfTqr98VzxxHwJbnh6CnPpZXnZ2eyp8vNC&vPMRYLHSuEmkNHuESRjg6rniXHtl&id=104422961485672](https://m.facebook.com/story.php?story_fbid=pfbid024sCfTqr98VzxxHwJbnh6CnPpZXnZ2eyp8vNC&vPMRYLHSuEmkNHuESRjg6rniXHtl&id=104422961485672)

- Programme of training talks to eradicate the digital divide for the elderly organised by the City Council of La Laguna.

[https://www.facebook.com/lalagunatecuida/videos/636884598069176/?extid=NS-UNK-UNK-UNK-AN\\_GK0T-GK1C&mibextid=2Rb1fB&ref=sharing](https://www.facebook.com/lalagunatecuida/videos/636884598069176/?extid=NS-UNK-UNK-UNK-AN_GK0T-GK1C&mibextid=2Rb1fB&ref=sharing)

**17 August 2022**

- La Laguna offers online training and user-friendly manuals on "Rights of the Elderly" to the elderly of the municipality.

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-publica-una-serie-de-manuales-para-facilitar-a-las-personas-mayores-el-acceso-la-administracion-digital-y-hacer-valer-sus-derechos/>

**B3.6) La Laguna Inclusiva a digital guide with all the offer accessible to all.**

**19 October 2022**

**Accessible tourism guide to facilitate a fully inclusive experience in the only World Heritage city in the Canary Islands.**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-presenta-su-primera-guia-de-turismo-accesible-para-facilitar-una-experiencia-totalmente-inclusiva-en-la-unica-Ciudad-Patrimonio-de-la-Humanidad-de-Canarias/>

**In the following link you can find the full contents of the La Laguna Inclusiva Guide:**

<https://www.aytolalaguna.es/servicios/servicios-sociales/discapacidad/Guia-La-Laguna-Inclusiva/>

**Links to signoguides of La Laguna**

## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

[https://aytolalaguna.sharepoint.com/sites/public/\\_layouts/15/stream.aspx?id=%2Fsites%2Fpublic%2FDocumentos%20compartidos%2FBSCV%2FAudioGu%C3%ADa%2FSignogu%C3%ADa%20Real%20Santuario%20del%20Cristo%2Emp4&ga=1](https://aytolalaguna.sharepoint.com/sites/public/_layouts/15/stream.aspx?id=%2Fsites%2Fpublic%2FDocumentos%20compartidos%2FBSCV%2FAudioGu%C3%ADa%2FSignogu%C3%ADa%20Real%20Santuario%20del%20Cristo%2Emp4&ga=1)

[https://aytolalaguna.sharepoint.com/sites/public/\\_layouts/15/stream.aspx?id=%2Fsites%2Fpublic%2FDocumentos%20compartidos%2FBSCV%2FAudioGu%C3%ADa%2FSignogu%C3%ADa%20Iglesia%20de%20La%20Concepcion%2Emp4&ga=1](https://aytolalaguna.sharepoint.com/sites/public/_layouts/15/stream.aspx?id=%2Fsites%2Fpublic%2FDocumentos%20compartidos%2FBSCV%2FAudioGu%C3%ADa%2FSignogu%C3%ADa%20Iglesia%20de%20La%20Concepcion%2Emp4&ga=1)

### Links to audioguides with audio description of La Laguna

[https://aytolalaguna.sharepoint.com/sites/public/\\_layouts/15/stream.aspx?id=%2Fsites%2Fpublic%2FDocumentos%20compartidos%2FBSCV%2FAudioGu%C3%ADa%2FAudiogu%C3%ADa%20Casa%20de%20Alvarado%20Bracamonte%2Emp4&ga=1](https://aytolalaguna.sharepoint.com/sites/public/_layouts/15/stream.aspx?id=%2Fsites%2Fpublic%2FDocumentos%20compartidos%2FBSCV%2FAudioGu%C3%ADa%2FAudiogu%C3%ADa%20Casa%20de%20Alvarado%20Bracamonte%2Emp4&ga=1)

[https://aytolalaguna.sharepoint.com/sites/public/\\_layouts/15/stream.aspx?id=%2Fsites%2Fpublic%2FDocumentos%20compartidos%2FBSCV%2FAudioGu%C3%ADa%2FAudiogu%C3%ADa%20Palacio%20Lercaro%20Museo%20de%20Historia%20y%20Antropolog%C3%ADa%20de%20Tfe%2Emp4&ga=1](https://aytolalaguna.sharepoint.com/sites/public/_layouts/15/stream.aspx?id=%2Fsites%2Fpublic%2FDocumentos%20compartidos%2FBSCV%2FAudioGu%C3%ADa%2FAudiogu%C3%ADa%20Palacio%20Lercaro%20Museo%20de%20Historia%20y%20Antropolog%C3%ADa%20de%20Tfe%2Emp4&ga=1)

### **B3.7) Telecare service for seniors**

3 February 2019

- La Laguna's free home telecare service serves an average of 351 people.

<http://lalagunaahora.com/el-servicio-gratuito-de-teleasistencia-domiciliaria-de-la-laguna-atiende-a-una-media-de-351-personas-mayores/>

## **B4) PUBLIC BUILDINGS AND SERVICES**

### **B4.1 PUBLIC BUILDINGS**

**B4.1.1)** The Special Plan for the Protection of the Historical Complex, from 2005 to the present day, has made it possible to generate new buildings and public spaces, enhancing the city as a tourist and cultural attraction, leisure area and shopping area, accessible to all.

- Accessible historic buildings. Accessibility features included in the Guide to Inclusive La Laguna at the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/5.-Edificios-historicos-accesibles-de-La-Laguna.pdf>

- Accessible museums. Accessibility features included in the Guide to Inclusive La Laguna at the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/7.-Museos-accesibles-de-La-Laguna.pdf>

- Accessible libraries. Accessibility features included in the La Laguna Inclusiva Guide at the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/8.-Bibliotecas-accesibles-de-La-Laguna.pdf>

- Accessible theatres. Accessibility features included in the La Laguna Inclusiva Guide at the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/6.-Teatros-accesibles-de-La-Laguna.pdf>

- Accessible religious buildings. Accessibility features included in the Guide of La Laguna Inclusiva in the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/4.-Edificios-religiosos-accesibles-de-La-Laguna.pdf>

**2 February 2022**

- The City Council of La Laguna and the Secretary of State for Tourism announced an investment of 3 million euros to complete the rehabilitation of the former convent of Santo Domingo, and provides for compliance with current regulations on accessibility.

<https://www.aytolalaguna.es/actualidad/noticias/El-alcalde-y-el-secretario-de-Estado-de-Turismo-anuncian-una-inversion-de-3-millones-para-concluir-la-rehabilitacion-del-antiguo-convento-de-Santo-Domingo/>

**5 August 2022**

- The City Council of La Laguna has commissioned a project to consolidate the ruins of the church of San Agustín in the historic centre, and it includes compliance with current accessibility regulations.

<https://www.aytolalaguna.es/actualidad/noticias/Las-obras-en-la-iglesia-de-San-Agustin-se-trasladan-al-exterior-para-asegurar-la-conservacion-de-la-fachada/>

**B4.1.2) 70% of municipal buildings are accessible. Improvement projects continue.**

- Accessible municipal buildings. Accessibility features included in the La Laguna Inclusiva Guide (see pages 1 to 10) in the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/20.-Servicios-municipales-inclusivos-de-La-Laguna.pdf>

- Accessible tourist offices. Accessibility features included in the Guide of La Laguna Inclusiva at the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/2.-Oficinas-Turismo-accesibles-de-La-Laguna.pdf>

29 December 2022

- Improvement projects in 7 senior citizen centres in La Laguna.

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-de-La-Laguna-invierte-mas-de-230.000-euros-para-mejorar-los-siete-centros-y-casas-de-mayores-adscritos-al-Area/>

26 September 2022

- La Laguna formalises the purchase of a 500 square metre plot for the future Market Square

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-formaliza-la-compra-de-una-parcela-de-500-metros-cuadrados-para-la-plaza-del-futuro-Mercado/>

- Accessible municipal market - provisional installation. Accessibility features included in the Guide of La Laguna Inclusiva in the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/9.-Mercado-municipal-accesible-de-La-Laguna.pdf>

**B4.1.3)** La Laguna has rehabilitated 200 social housing units in Padre Anchieta affected by aluminosis belonging to families in vulnerable situations (including families with dependent children, elderly people and people with disabilities) and has approved a new project to rehabilitate 349 more housing units in the urbanisation El Cardonal for the same purpose.

25 June 2022

- The municipal housing and services company of La Laguna (MUVISA) has completed the rehabilitation of 200 homes (in nine blocks) in the Padre Anchieta housing estate, which belong to families in vulnerable situations (including families with dependent minors, the elderly and the disabled).

<https://www.aytolalaguna.es/actualidad/noticias/Muvisa-concluye-la-rehabilitacion-de-nueve-bloques-de-la-urbanizacion-Padre-Anchieta/>

7 July 2022

- The City Council of La Laguna signs a 21 million euro agreement in Madrid to rehabilitate 438 homes in El Cardonal.

<https://www.aytolalaguna.es/actualidad/noticias/El-alcalde-firma-en-Madrid-el-convenio-de-21-millones-de-euros-para-rehabilitar-438-viviendas-de-El-Cardonal/>

13 May 2023

- The municipal society of housing and services of La Laguna (Muvisa) convenes the residents of the first phase of Las Chumberas

<https://www.aytolalaguna.es/actualidad/noticias/Muvisa-convoca-a-los-vecinos-de-la-primera-fase-de-Las-Chumberas-durante-la-proxima-semana/>

2 April 2023

- The residents of Las Chumberas can visit the ground floor of the new homes, being the step prior to the delivery of housing to 200 families, after the City of La Laguna has made a rehabilitation project (improvement of habitability and accessibility).

<https://www.aytolalaguna.es/actualidad/noticias/Los-vecinos-y-vecinas-de-Las-Chumberas-pueden-visitar-ya-el-piso-piloto-de-las-nuevas-viviendas/>

Other initiatives to provide housing for vulnerable families:

9 May 2023

- La Laguna brings to the Plenary the approval and implementation of its first social programme for the rehabilitation of housing for families without economic resources.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-eleva-al-Pleno-la-aprobacion-y-puesta-en-marcha-de-su-primer-programa-social-para-la-rehabilitacion-de-viviendas-de-familias-sin-recursos-economicos/>

15 December 2022

- La Laguna activates the acquisition of housing by a process for 1 million euros.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-activa-la-adquisicion-de-viviendas-con-un-primer-proceso-por-1-millon-de-euros/>

**B4.1.4) Acaymo is a reference day centre for the elderly.**

10 March 2023

- The Acaymo Day Centre cares for more than 130 elderly people in one year to improve their autonomy.

<https://www.aytolalaguna.es/actualidad/noticias/El-Centro-de-Dia-Acaymo-atiende-a-mas-de-130-personas-mayores-en-un-ano-para-mejorar-su-autonomia/>

2 February 2022

- The Acaymo Day Centre attends to more than 120 elderly people in one year with a high degree of satisfaction.

<https://www.aytolalaguna.es/actualidad/noticias/El-Centro-de-Dia-Acaymo-atiende-a-mas-de-120-personas-mayores-en-un-ano-con-un-alto-grado-de-satisfaccion-que-supera-el-96/>

12 July 2021

- The Acaymo Centre for the elderly celebrates its first adapted Olympics.

<https://www.aytolalaguna.es/actualidad/noticias/El-Centro-de-Dia-Acaymo-para-personas-mayores-de-La-Laguna-celebra-sus-primeras-olimpiadas-adaptadas/>

5 May 2021

- The City Council of La Laguna approves new regulations for day centres for the elderly

<https://www.eldia.es/la-laguna/2021/05/06/laguna-aprueba-nuevo-reglamento-centros-51413205.html>

**B4.1.5) La Laguna's sports centres and cultural buildings have accessible facilities and new projects are underway.**

- The sports complexes of La Laguna are centres of reference in terms of accessibility and inclusion. Accessibility features included in the Guide to Inclusive La Laguna at the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/13.-Centros-deportivos-accesibles-de-La-Laguna.pdf>

- In 2016 the tenth anniversary of the San Benito Sports Complex was celebrated.

<https://www.lavanguardia.com/deportes/20160317/40501132334/el-complejo-deportivo-san-benito-conmemorara-decimo-aniversario-en-abril.html>

20 April 2022

- La Laguna plans for 11 million euros for the construction of the largest sports complex in the Northeast

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-planifica-por-11-millones-de-euros-la-construccion-del-complejo-deportivo-mas-grande-del-Nordeste/>

- Provision of covered athletics module in the Francisco Peraza La Manzanilla Stadium in La Laguna.

Video of the project:

<https://fb.watch/mNty83I97U/>

26th May 2023

- La Laguna signs a loan for 21.5 million euros to promote an investment plan with nearly a hundred actions in 2023.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-firma-un-credito-por-215-millones-para-impulsar-un-plan-de-inversiones-con-cerca-de-un-centenar-de-actuaciones-en-2023/>

1 December 2022

- The City of La Laguna will rehabilitate the Casa Menéndez to create a large cultural space of reference in the area of Gracia-Finca Spain

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-rehabilitara-la-Casa-Menendez-para-crear-un-gran-espacio-cultural-de-referencia-en-la-zona-de-Gracia-Finca-Espana/>

Video of the project of the great cultural space Casa Menéndez

<https://fb.watch/nc802yAPAT/>

## **B4.2 PUBLIC SERVICES**

### **B4.2.1) The Social Work Units and the new Social Care Office**

**2 April 2023**

-The Area of Social Welfare of La Laguna renews the Office of Social Care and Information OAS to the good reception and impact on reducing the waiting list in Social Services

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-de-La-Laguna-renueva-la-Oficina-de-Atencion-Social-ante-la-buena-acogida-y-el-impacto-en-la-reduccion-de-la-lista-de-espera-en-los-Servicios-Sociales/>

**3 April 2023**

- One million euros over 2 years to renovate the Social Services Office

<https://www.eldia.es/la-laguna/2023/04/03/millon-euros-durante-2-anos-85542111.html>

**30 July 2022**

<https://www.aytolalaguna.es/actualidad/noticias/La-Oficina-municipal-de-Informacion-y-Atencion-Social-de-La-Laguna-realiza-mas-de-12.500-gestiones-en-su-primer-ano/>

**13 November 2021**

- La Laguna Social Care Office attends to more than 3,000 people in its first four months

<https://www.aytolalaguna.es/actualidad/noticias/La-Oficina-municipal-de-Informacion-y-Atencion-Social-de-La-Laguna-atiende-a-mas-de-3.000-personas-en-sus-primeros-cuatro-meses/>

**15 February 2022**

- Social Welfare obtains a grant of more than 220,000 euros from the Government of the Canary Islands to streamline care for the most vulnerable people and to finance specific software that centralises the information and work of all municipal departments and decentralised offices of the Social Services Area.

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-de-La-Laguna-obtiene-una-subsuencion-de-mas-de-220.000-euros-para-agilizar-la-atencion-a-las-personas-mas-vulnerables/>

**B4.2.2) Programmes for intellectual disabilities**

**20th September 2023**

- Inclusive Verbena

<https://www.youtube.com/watch?v=bRmC7D45gWE>

**1st March 2023**

- Sardina de la Inclusión, a day to make disability visible

<https://www.youtube.com/watch?v=mkinDNzgCUQ>

**3 March 2020**

- La Laguna celebrates the Sardine of Inclusion

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-celebra-este-miercoles-la-Sardina-de-la-Inclusion-una-jornada-para-visibilizar-la-discapacidad/>

**26 March 2018**

- La Laguna School of Inclusive Sport

<https://www.revistaintegracion.es/la-laguna-crea-una-escuela-gratuita-de-deporte-adaptado-e-inclusivo/>

<https://www.munideporte.com/seccion/Actualidad/56960/La-Laguna-Tenerife-Nueva-escuela-de-deporte-inclusivo-y-adaptado.html>

**5 June 2023**

- Adapted multisport campus

<https://deportelagunero.com/Noticias/Post/4538/El-Campus-Multideporte-y-las-Escuelas-Municipales-volver%C3%A1n-a-dinamizar-el-verano-lagunero>

**29 July 2022**

- Adapted multisport campus

<https://www.aytolalaguna.es/actualidad/noticias/La-diversion-no-cesa-en-el-Campus-Multideporte-Adaptado/>

- Grant awarded to ASINLADI by the City Council of La Laguna for the integration of young people with intellectual disabilities into the labour market.

[https://m.facebook.com/story.php?story\\_fbid=pfbid02R76qEKVcB6P7tGBUiW3YwuRK1qtD6R6u4JY2fcnngbFaLhPXGqBt2WBLVsmTnJLI&id=100063768754637&sfnsn=scwspmo](https://m.facebook.com/story.php?story_fbid=pfbid02R76qEKVcB6P7tGBUiW3YwuRK1qtD6R6u4JY2fcnngbFaLhPXGqBt2WBLVsmTnJLI&id=100063768754637&sfnsn=scwspmo)



## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

- Training aimed at people with intellectual disabilities to eradicate the digital divide

[https://m.facebook.com/story.php?story\\_fbid=pfbid0CTyUVoDbcv7xRwCtZKaQws1c3hX8mcz4kttMXRi1GuiW41Rg9M4ZzxFqWofCWFjJl&id=170655752961364](https://m.facebook.com/story.php?story_fbid=pfbid0CTyUVoDbcv7xRwCtZKaQws1c3hX8mcz4kttMXRi1GuiW41Rg9M4ZzxFqWofCWFjJl&id=170655752961364)

- Grant awarded by the Social Welfare Department to the Acamán association.

See from 0 to min 2:

<https://www.youtube.com/watch?v=o7THQyB-iaK>

**Percussion workshops for people with intellectual disabilities (2021 to 2023)**

**12 October 2022**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-retoma-los-talleres-de-percusion-social-como-herramienta-terapeutica-y-de-inclusion-para-las-personas-con-discapacidad/>

**7 December 2021**

<https://www.aytolalaguna.es/actualidad/noticias/Las-personas-con-discapacidad-del-CEVA-Anchieta-se-apuntan-a-la-batucada-con-los-Talleres-por-la-Diversidad/>

**2 June 2022**

**Inclusive Folklore for people with disabilities**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-trabaja-ya-en-el-primer-Festival-de-Folclore-Inclusivo-del-municipio/>

**12 June 2023**

**La Laguna brings traditional Canarian sports closer to people with disabilities**

<https://www.dependenciaencanarias.com/la-laguna-acerca-los-deportes-tradicionales-a-las-personas-con-discapacidad-en-la-escuela-de-verano-de-lucha-del-garrote-adaptada/>

<https://www.aytolalaguna.es/servicios/servicios-sociales/discapacidad/>

**9 April 2018**

<https://deportelagunero.com/Noticias/Post/3824/90-competidores-participar%C3%A1n-este-viernes-en-el-IV-Campeonato-de-Lucha-del-Garrote-Adaptada>

**La Laguna publishes information material in easy reading**

**Guide to La Laguna Inclusiva in easy-to-read format**

<https://aytolalaguna.sharepoint.com/sites/public/Documentos%20compartidos/Forms/AllItems.aspx?id=%2Fsites%2Fpublic%2FDocumentos%20compartidos%2FBSCV%2FVIDEO%20Y%20GUIA%20INCLUSIVA%2Fguia%20inclusiva%2Epdf&parent=%2Fsites%2Fpublic%2FDocumentos%20compartidos%2FBSCV%2FVIDEO%20Y%20GUIA%20INCLUSIVA&p=true&ga=1>

**Guide to NGOs representing people with disabilities in easy-to-read version**

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-edita-una-Guia-de-entidades-de-discapacidad-para-facilitar-el-acceso-a-todos-los-servicios-que-se-prestan-en-La-Laguna/>

**Calderón Project brochure in easy reading**

<https://www.aytolalaguna.es/CDN/files/.galleries/DOCUMENTOS-Servicios-sociales/triptico.pdf>

**Brochure of the interpreter guide service for deafblind people in easy reading:**

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-Discapacidad/diptico-Interpretes-personas-con-Sordoceguera.pdf>

**Brochure of the sensitive backpack service for deafblind people in easy reading:**

<https://www.aytolalaguna.es/CDN/files/.galleries/DOCUMENTOS-Servicios-sociales/mochilas-sensitivas.pdf>

**The City Council has provided its Social Welfare offices with signage adapted for people with intellectual disabilities and will continue with the rest of the buildings.**

[https://www.eldiario.es/canariasahora/tenerifeahora/sociedad/laguna-incorpora-senaletica-facilitar-accesibilidad\\_1\\_5970825.html](https://www.eldiario.es/canariasahora/tenerifeahora/sociedad/laguna-incorpora-senaletica-facilitar-accesibilidad_1_5970825.html)

**B4.2.3) Municipal financial assistance**

**7 April 2023**

**The City Council of La Laguna grants individual financial aid for people with disabilities and their families for a total of 151,000 euros.**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-abre-las-convocatorias-de-ayudas-para-mayores-personas-con-discapacidad-y-familias-vulnerables-con-menores-a-su-cargo/>

**Call for applications:**

<https://www.aytolalaguna.es/CDN/files/ayuntamiento/.galleries/DOCUMENTOS-Presupuestos-y-Finanzas/Subvenciones/PES/2022-2023/BOP-16-DE-FEBRERO-DE-2022.pdf>

<https://www.aytolalaguna.es/CDN/files/ayuntamiento/.galleries/DOCUMENTOS-Presupuestos-y-Finanzas/Subvenciones/PES/2022-2023/APROBACION-PLAN-Acuerdo-de-la-JGL-de-8-de-febrero-de-2022.pdf>

<https://www.aytolalaguna.es/CDN/files/ayuntamiento/.galleries/DOCUMENTOS-Presupuestos-y-Finanzas/Subvenciones/PES/2022-2023/TEXTO-CONSOLIDADO-11-05-2022.pdf>

**22 April 2022**

**La Laguna increases by 15% direct aid to people with disabilities compared to 2021**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-aumenta-un-15-las-ayudas-directas-a-personas-con-discapacidad/>

**12 December 2022**

**Social Welfare approves almost 200,000 euros in additional aid for the elderly and families with children**

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-de-La-Laguna-aprueba-casi-200.000-euros-en-ayudas-complementarias-para-personas-mayores-y-familias-con-menores/>

**19 April 2022**

- The Social Welfare Department allocates an average of 2 million euros annually to more than 20 different lines of Municipal Economic Benefits (PEM) to address emergency situations or force majeure that may alter the socio-economic stability of family units (with specific lines for people with disabilities, the elderly and families with children).

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-adelanta-la-convocatoria-de-ayudas-para-las-familias-vulnerables-de-La-Laguna-con-menores-a-cargo/>

**2 February 2021**

- La Laguna allocates 1.9 million to aid to citizens, 16.3 % more than in 2020

<https://diariodeavisos.elespanol.com/2021/02/la-laguna-destina-19-millones-a-ayudas-sociales-el-163-mas/>

**12 December 2020**

- The City Council of La Laguna will deliver more than 120,000 euros in aid to people with disabilities

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-entregara-mas-de-120.000-euros-en-ayudas-a-personas-con-discapacidad-de-La-Laguna/>

**30 December 2020**

- La Laguna approved in 2020, more than 103,000 euros in direct aid Municipal Economic Benefits (PEM) for 265 seniors in the municipality

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-aprueba-mas-de-103.000-euros-en-ayudas-directas-para-265-personas-mayores-del-municipio/>

**Aid to the Third Sector**

**28 January 2021**

## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

- La Laguna allocates more than 1.5 million euros for the subsidies programme aimed at the Third Sector for the financing of 70 welfare projects.

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-aumenta-el-126-las-subsenciones-a-los-programas-sociales-de-entidades-del-tercer-sector-en-2021/>

3 April 2021

- More than 1.5 million in subsidies to the Third Sector (see last part of the news)

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-y-Fasican-firman-un-convenio-para-promover-la-autonomia-de-las-personas-sordas-en-el-municipio/>

### **B4.2.4) Home Help Service**

9 May 2021

- The profile of elderly people who need home help is a single woman

<https://www.aytolalaguna.es/actualidad/noticias/El-perfil-de-las-personas-mayores-que-necesitan-ayuda-a-domicilio-en-La-Laguna-mujer-y-sola/>

6 December 2020

The SAD serves 1,175 people living in all neighbourhoods and villages in the municipality, 79% of whom are women, and provides almost 257,000 hours of service throughout the year.

<https://www.aytolalaguna.es/actualidad/noticias/El-Servicio-de-Atencion-Domiciliaria-de-La-Laguna-refuerza-las-medidas-de-seguridad-ante-el-covid-19/>

**B4.2.5) In leisure, a programme of inclusive activities is offered for people with disabilities: multideporte adaptado campus, inclusive verbena, guided tours, inclusion sardine, maritime excursions, assisted bathing service, Canarian folklore and percussion workshops, film workshops and, for the elderly, the active ageing programme.**

5 June 2023

- Adapted multisport campus

<https://deportelagunero.com/Noticias/Post/4538/El-Campus-Multideporte-y-las-Escuelas-Municipales-volver%3%A1n-a-dinamizar-el-verano-lagunero>

29 July 2022

- Adapted multisport campus

<https://www.aytolalaguna.es/actualidad/noticias/La-diversion-no-cesa-en-el-Campus-Multideporte-Adaptado/>

25 May 2021

**- Adapted sports campus**

<https://diariodeavisos.elespanol.com/2021/05/las-escuelas-y-campus-deportivos-ofrecen-este-verano-en-la-laguna-mas-de-800-plazas/>

**22nd June 2017**

**- La Laguna has the first adapted sports campus in the Canary Islands**

<https://www.eldia.es/laguna/2017-06-22/6-Laguna-implica-deporte-adaptado-primer-campus.htm>

**20 September 2023**

**- Inclusive Verbena**

<https://www.youtube.com/watch?v=bRmC7D45gWE>

**22nd September 2022**

**- Inclusive Verbena**

[https://www.facebook.com/lalagunatecuida/videos/as%C3%AD-fue-la-primera-verbena-inclusiva-de-canarias-revive-con-este-v%C3%ADdeo-la-tarde-/1155357705389410/?locale=ms\\_MY](https://www.facebook.com/lalagunatecuida/videos/as%C3%AD-fue-la-primera-verbena-inclusiva-de-canarias-revive-con-este-v%C3%ADdeo-la-tarde-/1155357705389410/?locale=ms_MY)

**23rd September 2022**

**- First Inclusive Verbena of the Canary Islands**

<https://diariodeavisos.elespanol.com/2022/09/primera-verbena-inclusiva-de-canarias/>

**22nd July 2021**

**- La Laguna brings its history closer to people with disabilities in an innovative programme of accessible and guided tourist routes.**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-acerca-su-historia-a-las-personas-con-discapacidad-en-un-novedoso-programa-de-rutas-turisticas-accesibles-y-guiadas/>

**25 September 2022**

**- La Laguna has accessible and guided tourist routes and adapted tricycles.**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-contara-con-un-servicio-de-rutas-guiadas-en-triciclo-adaptado-para-personas-con-discapacidad-y-personas-mayores/>

**1 March 2023**

**- La Laguna dresses in orange and black and brings together more than 5,000 people in the Sardine of Inclusion**

## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-se-viste-de-naranja-y-negro-y-reune-a-mas-de-5.000-personas-en-la-Sardina-de-la-Inclusion/>

<https://rtvc.es/la-sardina-de-la-inclusion-vuelve-recorrer-las-calles-de-la-laguna-tenerife/>

**3 March 2020**

- La Laguna celebrates the Sardina de la Inclusion, a day to make disability visible

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-celebra-este-miercoles-la-Sardina-de-la-Inclusion-una-jornada-para-visibilizar-la-discapacidad/>

**2 September 2021**

- La Laguna launches the Punto Naranja, the first barrier-free reserved area in cultural and festive events for people with disabilities

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-estrena-el-Punto-Naranja-el-primer-reservado-sin-barreras-en-los-actos-culturales-y-festivos-para-las-personas-con-discapacidad/>

- Calderón Project: whale-watching excursions adapted for people with disabilities

**8 June 2021**

<https://www.aytolalaguna.es/actualidad/noticias/El-Proyecto-Calderon-sube-al-barco-el-tacto-y-el-sonido-de-las-ballenas-para-los-ninos-ninas-y-jovenes-con-discapacidad-de-La-Laguna/>

**15 October 2022**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-amplia-el-Proyecto-Calderon-para-promover-el-ocio-en-la-naturaleza-y-la-defensa-medioambiental-entre-las-personas-con-discapacidad/>

<https://www.aytolalaguna.es/CDN/files/.galleries/DOCUMENTOS-Servicios-sociales/triptico.pdf>

<https://corazonyvida.com/proyecto-calderon-2022/>

**10 October 2022**

**Assisted bathing service at the Bajamar natural swimming pools**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-pone-en-marcha-el-primer-servicio-de-apoyo-al-bano-para-personas-con-discapacidad-en-la-piscina-natural-de-Bajamar/#:~:text=The%20Councillor%20of%20Welfare%20Social%20Resources%20and%20Professionals%20and%20T%20C3%A9Technicians>

**Assisted bathing service in the Bajamar swimming pools**

<https://www.eldia.es/la-laguna/2022/10/11/piscinas-bajamar-facilitan-bano-personas-77099537.html>

**2 June 2022**

**Inclusive Folklore for people with disabilities**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-trabaja-ya-en-el-primer-Festival-de-Folclore-Inclusivo-del-municipio/>

**25 March 2022**

- La Laguna offers Cinedfest, the educational festival that brings film techniques to people with disabilities.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-y-Cinedfest-se-unen-para-democratizar-el-cine-y-fomentar-la-creacion-audiovisual-entre-las-personas-con-discapacidad-y-mayores/>

**10 April 2021**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-y-Cinedfest-se-unen-para-acercar-la-tecnica-cinematografica-a-las-personas-con-discapacidad-como-forma-de-expresion-audiovisual/>

**Active ageing programme**

**31 March 2023**

- La Laguna turns the promotion of active ageing into a public service with the largest municipal programme of activities for the elderly in the Canary Islands.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-convierte-la-promocion-del-envejecimiento-activo-en-servicio-publico-con-el-mayor-programa-municipal-de-actividades-para-personas-mayores-de-Canarias/>

**7 September 2022**

- La Laguna begins activities for the elderly with an unprecedented success of registrations and actions with places covered in hours

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-inicia-las-actividades-para-las-personas-mayores-con-un-exito-sin-precedentes-de-inscripciones-y-acciones-con-plazas-cubiertas-en-horas/>

**5 September 2022**

- La Laguna fills its autumn agenda of leisure activities, training, health and nature for seniors

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-llena-su-agenda-otonal-de-actividades-de-ocio-formacion-salud-y-naturaleza-para-las-personas-mayores/>

**31 January 2023**

- Social Welfare and the group of seniors in La Laguna are committed to nature, training and leisure to plant it to the unwanted loneliness and promote active aging

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-y-el-colectivo-de-mayores-de-La-Laguna-apuestan-por-la-naturaleza-la-formacion-y-el-ocio-para-plantarle-cara-a-la-soledad-y-fomentar-el-envejecimiento-activo/>

**12 September 2023**

- Meeting of seniors in La Laguna with María del Monte

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-corea-a-Maria-del-Monte-en-una-tarde-de-homenaje-a-los-mayores-del-municipio/>

**27 October 2022**

- The Encuentro de Mayores de La Laguna ( La Laguna Senior citizens' meeting) returns to encourage participation and strengthen ties between groups in the villages and neighbourhoods.

<https://www.aytolalaguna.es/actualidad/noticias/El-Encuentro-de-Mayores-de-La-Laguna-regresa-para-fomentar-la-participacion-y-estrechar-los-lazos-entre-los-colectivos-de-los-pueblos-y-barrios/>

**30 October 2022**

- Meeting in Valle Guerra: La Laguna "seals" in Valle de Guerra a commitment to healthy aging

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-sella-en-Valle-de-Guerra-un-compromiso-con-el-envejecimiento-saludable/>

**7 November 2021**

- La Laguna recovers the meeting of the Elderly to face loneliness and create spaces for leisure and exchange of experiences.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-recupera-el-Encuentro-de-Mayores-para-plantarle-cara-a-la-soledad-y-generar-espacios-de-ocio-e-intercambio-de-experiencias/>

- La Laguna offers the third season of the writing workshop Stories of my life for seniors

**25 January 2022**

- Writing workshop for seniors

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-pone-en-marcha-el-taller-de-escritura-Relatos-de-mi-vida-para-combatir-la-soledad-y-el-olvido/>



1 March 2021

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-pone-en-marcha-un-taller-de-escritura-para-que-las-personas-mayores-desarrollen-su-creatividad-y-puedan-legar-las-memorias-de-toda-una-vida/>

### C) COMMITMENT

Prizes awarded

30 September 2022

- La Laguna is the first town in the Canary Islands to receive the Cerme Award for Best Local Action.

[https://www.atlanticohoy.com/laguna/la-laguna-tenerife-primer-municipio-canarias-premio-cerme\\_1508776\\_102.html](https://www.atlanticohoy.com/laguna/la-laguna-tenerife-primer-municipio-canarias-premio-cerme_1508776_102.html)

Council for Disability and Promotion of Personal Autonomy

22nd December 2022

- The Council for Disability and Promotion of Personal Autonomy of the City Council of La Laguna elects the advocate for people with disabilities.

<https://www.aytolalaguna.es/actualidad/noticias/Yaiza-Perez-Plasencia-elegida-primera-Defensora-municipal-de-las-Personas-con-Discapacidad-de-La-Laguna/>

16 December 2021

- La Laguna celebrates its first Disability Council to promote inclusion

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-celebra-su-primer-Consejo-de-la-Discapacidad-para-promover-la-inclusion-y-la-accesibilidad-universal/>

Prior to the approval of the Council, the technical tables on accessibility were convened, as provided for in the 2016-2020 Care Plan:

[https://www.aytolalaguna.es/CDN/files/.galleries/DOCUMENTOS-Servicios-sociales/PLAN\\_DE\\_DISCAPACIDAD.pdf](https://www.aytolalaguna.es/CDN/files/.galleries/DOCUMENTOS-Servicios-sociales/PLAN_DE_DISCAPACIDAD.pdf)

- Regulations of the Council for Disability and Promotion of Personal Autonomy of the City Council of La Laguna

<https://www.aytolalaguna.es/CDN/files/ayuntamiento/.galleries/DOCUMENTOS-Normativa-Municipal/Reglamento-Discapacidad-y-Promocion-de-Autonomia-Personal/aprobacion-def-bop-111-de-15-de-septiembre-PDF.js-viewer.pdf>

Constitutional Manifesto in defence of the rights and freedoms of persons with disabilities

12 December 2020

## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

- The Plenary of La Laguna joins in defending the rights and freedoms of persons with disabilities

<https://www.aytolalaguna.es/pdflink/es/226557b4-7e23-11e5-bbeb-01e4df46f753/El-Pleno-de-La-Laguna-se-une-en-la-defensa-de-los-derechos-y-libertades-de-las-personas-con-discapacidad.pdf?themeconfigpath=/sites/ayto-lalaguna/.themeconfig>

### Ombudsman for people with disabilities

22 December 2022

- La Laguna has the ombudsman for people with disabilities

<https://www.aytolalaguna.es/actualidad/noticias/Yaiza-Perez-Plasencia-elegida-primer-Defensora-municipal-de-las-Personas-con-Discapacidad-de-La-Laguna/#:~:text=Yaiza%20P%20C%C3%A9rez%20Plasencia%2C%20first%20elected%20Disabld%20of%20La%20Laguna>

8 June 2021

- La Laguna creates an ombudsman for people with disabilities

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-creara-la-primer-figura-municipal-de-Canarias-para-la-Defensa-de-las-Personas-con-Discapacidad/>

<https://www.eldia.es/la-laguna/2021/06/08/ayuntamiento-laguna-crea-defensor-municipal-52732612.html>

24 June 2021

- La Laguna presents to the Diputado del Comúnn the new figure for the defence of people with disabilities

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-de-La-Laguna-presenta-a-la-Diputacion-del-Comun-la-nueva-figura-municipal-para-la-defensa-de-las-personas-con-discapacidad/>

### Municipal Plan of Attention to Disability

27 March 2023

- La Laguna has begun implementation of the Municipal Disability Plan 2023-2027

<https://rtvc.es/la-laguna-inicia-un-plan-municipal-de-apoyo-a-las-personas-con-discapacidad/>

28 July

- The City Council of La Laguna works in the Council on its new Disability Care Plan with a line of actions 2023-2027

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-trabaja-en-la-redaccion-de-su-primer-Marco-estrategico-de-Discapacidad-y-en-un-plan-de-acciones-para-el-ano-2023/>

**6 April 2016**

- La Laguna approved in 2016 the Plan of Attention to Disability 2016-2020

<https://diariodeavisos.lespanol.com/2016/04/se-aprueba-i-plan-discapacidad-la-laguna/>

**5 November 20219**

- Framework Disability Plan 2016-2020 (pdf)

[https://www.aytolalaguna.es/CDN/files/.galleries/DOCUMENTOS-Servicios-sociales/PLAN\\_DE\\_DISCAPACIDAD.pdf](https://www.aytolalaguna.es/CDN/files/.galleries/DOCUMENTOS-Servicios-sociales/PLAN_DE_DISCAPACIDAD.pdf)

- La Laguna approved its universal accessibility plan in 2019

<https://www.eldia.es/la-laguna/2019/11/05/laguna-contara-plan-accesibilidad-universal-22537960.html>

**Municipal Master Plan for Works that promotes accessibility**

**9 December 2020**

- The City Council culminates the Master Plan (of Works) that will promote universal accessibility in the municipality.

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-culmina-el-Plan-Director-que-impulsara-la-accesibilidad-universal-en-el-municipio/>

**21 March 2023**

- The City Council of La Laguna already has its first Sustainable Urban Mobility Plan

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-ya-tiene-su-primer-Plan-de-Movilidad-Urbana-Sostenible/>

**Networks**

**2 January 2023**

- La Laguna assumes the presidency of the Group of World Heritage Cities of Spain for 2023

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-asume-la-presidencia-del-Grupo-de-Ciudades-Patrimonio-de-la-Humanidad-de-Espana-durante-2023/>

**28 June 2017**

- Fundación Once works with World Heritage Cities to make them more accessible

<https://www.fundaciononce.es/es/noticia/fundacion-once-trabajara-con-las-ciudades-patrimonio-de-la-humanidad-para-hacerlas-mas>

20 January 2023

- The World Health Organisation and Imsero recognise La Laguna as an age-friendly municipality

<https://www.aytolalaguna.es/actualidad/noticias/La-Organizacion-Mundial-de-la-Salud-y-el-Imsero-reconocen-a-La-Laguna-como-municipio-amigable-con-las-personas-mayores/>

14 January 2019

- Unicef recognises La Laguna as a member of the Network of Child-Friendly Cities

<http://lalagunaahora.com/la-laguna-y-unicef-celebraron-con-las-familias-el-reconocimiento-de-ciudad-amiga-de-la-infancia/>

15 February 2022

- Accessibility Master Plan (see 2nd paragraph)

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-creara-itinerarios-accesibles-en-el-perimetro-del-Casco-Historico/>

Provision of economic and human resources

15 February 2023

La Laguna presents an expansive budget of 227 million euros, the largest in its history.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-presenta-unos-presupuestos-expansivos-de-227-millones-de-euros-los-mayores-de-su-historia/>

20 February 2023

The City Council of La Laguna approves the budgets for the year 2023 that reach 227 million euros

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-aprueba-los-presupuestos-del-ejercicio-2023-que-alcanzan-los-227-millones-de-euros/>

22 February 2023

La Laguna reaches a social spending per capita greater than 188 euros, more than double the state average of the municipalities that exceed 20,000 people.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-alcanza-un-gasto-social-por-habitante-mayor-a-188-euros-mas-del-doble-de-la-media-estatal-de-los-municipios-que-superan-las-20.000-personas/>

10 June 2022

Social Welfare expands the staff and strengthens its attention to citizens with the addition of three social workers.

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-amplia-plantilla-y-refuerza-su-atencion-a-la-ciudadania-con-la-incorporacion-de-tres-trabajadores-sociales/>

**D 1) To what extent have initiatives improved equal access and quality of life for people with disabilities?**

**B4.14** Acaymo Day Centre (for the elderly): 131 elderly people attended during 2022. User rating: 97.8%, up two points 2021

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-reclama-que-se-incluya-al-personal-del-Servicio-de-Ayuda-a-Domicilio-en-la-primera-fase-de-vacunacion-contra-el-SARS-CoV-2/>

**B3.3** La Laguna provides 250 interpreting services for deaf and deafblind people in less than a year.

La Laguna City Council provides 250 interpreting services for deaf and deafblind people in less than one year.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-presta-250-servicios-de-interpretacion-para-personas-sordas-y-sordociegas-en-menos-de-un-ano/>

La Laguna offers an interpreter guide service for deafblind people.

<https://rtvc.es/la-laguna-ofrece-un-servicio-de-guias-interpretas-a-personas-sordociegas/>

Feeling my city guided tours adapted for deafblind people.

<https://www.facebook.com/170655752961364/posts/4917228934970665/?d=n>

Leaflet of the interpreter guide service for deafblind people

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-Discapacidad/diptico-Interpretes-personas-con-Sordoceguera.pdf>

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-y-Fasican-firman-un-convenio-para-promover-la-autonomia-de-las-personas-sordas-en-el-municipio/>

**B3.5** The training action to eradicate the digital divide has been given to the 35 associations of elderly people in La Laguna.

Manuals and online courses have been created for the elderly and people with disabilities to eradicate the digital divide.

Training for people with intellectual disabilities to bridge the digital divide.

[https://m.facebook.com/story.php?story\\_fbid=pfbid0CTyUVoDbcv7xRwCtZKaQws1c3hX8mcz4kttMXRi1GuiW41Rg9M4ZzxFqWofCWFjI&id=170655752961364](https://m.facebook.com/story.php?story_fbid=pfbid0CTyUVoDbcv7xRwCtZKaQws1c3hX8mcz4kttMXRi1GuiW41Rg9M4ZzxFqWofCWFjI&id=170655752961364)

#### **Training programme for the elderly**

[https://m.facebook.com/story.php?story\\_fbid=pfbid024sCfTqr98VzXzHwJbnh6CnPPzXnZ2eyp8vNC8vPMRYLHSuEmkNHuESRjg6rniXHtl&id=104422961485672](https://m.facebook.com/story.php?story_fbid=pfbid024sCfTqr98VzXzHwJbnh6CnPPzXnZ2eyp8vNC8vPMRYLHSuEmkNHuESRjg6rniXHtl&id=104422961485672)

**Programme of training talks to eradicate the digital divide for the elderly organised by La Laguna City Council.**

[https://www.facebook.com/lalagunatecuida/videos/636884598069176/?extid=NS-UNK-UNK-UNK-AN\\_GKOT-GK1C&mibextid=2Rb1fB&ref=sharing](https://www.facebook.com/lalagunatecuida/videos/636884598069176/?extid=NS-UNK-UNK-UNK-AN_GKOT-GK1C&mibextid=2Rb1fB&ref=sharing)

**La Laguna offers online training and user-friendly manuals on "Rights of the Elderly" to the elderly of the municipality.**

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-publica-una-serie-de-manuales-para-facilitar-a-las-personas-mayores-el-acceso-la-administracion-digital-y-hacer-valer-sus-derechos/>

**B3.7 La Laguna's free home telecare service serves an annual average of 350 older people.**

**Free home telecare service of La Laguna serves an average of 351 people.**

<http://lalagunaahora.com/el-servicio-gratuito-de-teleasistencia-domiciliaria-de-la-laguna-atiende-a-una-media-de-351-personas-mayores/>

**B4.22 Folklore Inclusivo has created several dance groups (two specifically for people with intellectual disabilities), two for deaf people and two for deafblind people. There is also a singing group. This workshop is unique in the world**

#### **Inclusive Folklore for people with disabilities**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-trabaja-ya-en-el-primer-Festival-de-Folclore-Inclusivo-del-municipio/>

**B4.22 The percussion workshops have been attended by 60 people with intellectual disabilities.**

#### **Percussion workshops for people with intellectual disabilities (2021 to 2023)**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-retoma-los-talleres-de-percusion-social-como-herramienta-terapeutica-y-de-inclusion-para-las-personas-con-discapacidad/>

<https://www.aytolalaguna.es/actualidad/noticias/Las-personas-con-discapacidad-del-CEVA-Anchieta-se-apuntan-a-la-batucada-con-los-Talleres-por-la-Diversidad/>

**B4.23** La Laguna awards grants annually to more than 100 people with disabilities, amounting to 120,000 or 150,000 euros.

**7 April 2023**

The City Council of La Laguna grants individual financial aid for people with disabilities and their families for a total of 151,000 euros.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-abre-las-convocatorias-de-ayudas-para-mayores-personas-con-discapacidad-y-familias-vulnerables-con-menores-a-su-cargo/>

**Call for applications:**

<https://www.aytolalaguna.es/CDN/files/ayuntamiento/.galleries/DOCUMENTOS-Presupuestos-y-Finanzas/Subvenciones/PES/2022-2023/BOP-16-DE-FEBRERO-DE-2022.pdf>

<https://www.aytolalaguna.es/CDN/files/ayuntamiento/.galleries/DOCUMENTOS-Presupuestos-y-Finanzas/Subvenciones/PES/2022-2023/APROBACION-PLAN-Acuerdo-de-la-JGL-de-8-de-febrero-de-2022.pdf>

<https://www.aytolalaguna.es/CDN/files/ayuntamiento/.galleries/DOCUMENTOS-Presupuestos-y-Finanzas/Subvenciones/PES/2022-2023/TEXTO-CONSOLIDADO-11-05-2022.pdf>

**22 April 2022**

La Laguna increases by 15% direct aid to people with disabilities compared to 2021

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-aumenta-un-15-las-ayudas-directas-a-personas-con-discapacidad/>

**12 December 2022**

Social Welfare approves almost 200,000 euros in additional aid for the elderly and families with children

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-de-La-Laguna-aprueba-casi-200.000-euros-en-ayudas-complementarias-para-personas-mayores-y-familias-con-menores/>

**19 April 2022**

- The Social Welfare Department allocates an average of 2 million euros annually to more than 20 different lines of Municipal Economic Benefits (PEM) to address emergency situations or force majeure that may alter the socio-economic stability of family units (with specific lines for people with disabilities, the elderly and families with children).

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-adelanta-la-convocatoria-de-ayudas-para-las-familias-vulnerables-de-La-Laguna-con-menores-a-cargo/>

2 February 2021

- La Laguna allocates 1.9 million to aid to citizens, 16.3 % more than in 2020

<https://diariodeavisos.lespanol.com/2021/02/la-laguna-destina-19-millones-a-ayudas-sociales-el-163-mas/>

12 December 2020

- The City Council of La Laguna will deliver more than 120,000 euros in aid to people with disabilities

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-entregara-mas-de-120.000-euros-en-ayudas-a-personas-con-discapacidad-de-La-Laguna/>

30 December 2020

- La Laguna approved in 2020, more than 103,000 euros in direct aid Municipal Economic Benefits (PEM) for 265 seniors in the municipality

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-aprueba-mas-de-103.000-euros-en-ayudas-directas-para-265-personas-mayores-del-municipio/>

Aid to the Third Sector

28 January 2021

- La Laguna allocates more than 1.5 million euros for the subsidies programme aimed at the Third Sector for the financing of 70 assistance projects.

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-aumenta-el-126-las-subsvenciones-a-los-programas-sociales-de-entidades-del-tercer-sector-en-2021/>

3 April 2021

- More than 1.5 million in subsidies to the Third Sector (see last part of the news)

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-y-Fasican-firman-un-convenio-para-promover-la-autonomia-de-las-personas-sordas-en-el-municipio/>

**B4.24** 1,200 users (people with disabilities, mostly elderly people) are the beneficiaries of the home help service. For 80% of the users it is free of charge.

9 May 2021

- The profile of elderly people who need home help is a single woman.

<https://www.aytolalaguna.es/actualidad/noticias/El-perfil-de-las-personas-mayores-que-necesitan-ayuda-a-domicilio-en-La-Laguna-mujer-y-sola/>



6 December 2020

The SAD serves 1,175 people living in all neighbourhoods and villages in the municipality, 79% of whom are women, and provides almost 257,000 hours of service throughout the year.

<https://www.aytolalaguna.es/actualidad/noticias/El-Servicio-de-Atencion-Domiciliaria-de-La-Laguna-refuerza-las-medidas-de-seguridad-ante-el-covid-19/>

**B4.25** The guided tours service has a user satisfaction rate of 93.8%.

22 July 2021

- La Laguna brings its history closer to people with disabilities in an innovative programme of accessible and guided tourist routes.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-acerca-su-historia-a-las-personas-con-discapacidad-en-un-novedoso-programa-de-rutas-turisticas-accesibles-y-guiadas/>

25 September 2022

- La Laguna has accessible and guided tourist routes and adapted tricycles.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-contara-con-un-servicio-de-rutas-guiadas-en-triciclo-adaptado-para-personas-con-discapacidad-y-personas-mayores/>

**B4.25** Every year 110 people with disabilities participate in the inclusive whale watching excursions and their participation is growing.

- Calderon Project: whale watching excursions adapted for people with disabilities

8 June 2021

<https://www.aytolalaguna.es/actualidad/noticias/El-Proyecto-Calderon-sube-al-barco-el-tacto-y-el-sonido-de-las-ballenas-para-los-ninos-ninas-y-jovenes-con-discapacidad-de-La-Laguna/>

15 October 2022

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-amplia-el-Proyecto-Calderon-para-promover-el-ocio-en-la-naturaleza-y-la-defensa-medioambiental-entre-las-personas-con-discapacidad/>

<https://www.aytolalaguna.es/CDN/files/.galleries/DOCUMENTOS-Servicios-sociales/triptico.pdf>

<https://corazonvida.com/proyecto-calderon-2022/>

**D2 IMPACT** To what extent do these initiatives benefit not only people with disabilities, but also other segments of the population?

**B1.1** The implementation of this project in the historic centre has made it possible to gain new spaces for the enjoyment of citizens (especially the elderly, people with disabilities and families with children).

- The historical complex of La Laguna is considered a Best Practice (on pages 78 and 78) in the publication of Best Practices in Tourist Destinations published by the Ministry of Tourism.

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-Discapacidad/La-Laguna-Buenas-Practicas.pdf>

**15 June 2021**

- La Laguna awards 900,000 euro contract for the pedestrianisation of Alcalde Alonso Suárez street and a section of Bencomo street.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-adjudica-por-900.000-euros-la-peatonalizacion-de-la-calle-Alcalde-Alonso-Suarez-y-un-tramo-de-Bencomo/>

**25 February 2022**

- The works to pedestrianise 2,000 square metres of the historic centre are entering the home stretch.

<https://www.aytolalaguna.es/actualidad/noticias/Las-obras-para-peatonalizar-2.000-metros-cuadrados-del-Casco-Historico-entran-en-la-recta-final/>

**15 September 2022**

- La Laguna gains new spaces for citizen coexistence with the pedestrianisation of Alcalde Suárez Melián and Bencomo streets.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-gana-nuevos-espacios-para-la-convivencia-ciudadana-con-la-peatonalizacion-de-las-calles-Alcalde-Suarez-Melian-y-Bencomo/>

**25 August 2023**

- The City Council of La Laguna tenders the pedestrianization of Rodriguez Moure Street

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-licita-la-peatonalizacion-de-la-calle-Rodriguez-Moure/>

**21 May 2023**

- The City Council pedestrianises the section of Calle Juan de Vera between San Agustín and Anchieta in the historic centre of La Laguna.

## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-peatonaliza-el-tramo-de-la-calle-Juan-de-Vera-entre-San-Agustin-y-Anchieta-en-el-casco-historico/>

**2 August 2023**

- The City Council contracts the pedestrianisation works of Juan de Vera Street

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-contrata-las-obras-de-peatonalizacion-de-la-calle-Juan-de-Vera/#:~:text=The%20Town%20Council%20of%20La%20Laguna%2C%20a%20trav%C3%A9s%20of%20la%20Concejal%20C3%ADa,the%20centre%20of%20the%20city.>

**15 February 2022**

- The City Council will create accessible routes around the perimeter of the historic centre.

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-creara-itinerarios-accesibles-en-el-perimetro-del-Casco-Historico/>

**B1.2] Barrier removal plans have enabled the creation of accessible routes so that all people can move around independently and safely.**

**3 August 2023**

- The City Council of La Laguna puts out to tender the works for the improvement of 6 de diciembre street.

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-saca-a-licitacion-las-obras-de-mejora-de-la-calle-6-de-Diciembre/>

**16 August 2023**

- La Laguna tenders the redevelopment of the environment of social housing of El Cardonal to improve accessibility

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-licita-la-reurbanizacion-del-entorno-de-las-viviendas-sociales-de-El-Cardonal-para-mejorar-la-accesibilidad/>

**15 July 2023**

- The City Council of La Laguna will improve the accessibility of the Avenida Leonardo Torriani

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-mejorara-la-accesibilidad-de-la-Avenida-Leonardo-Torriani/>

**18 January 2023**

- Camino Cañaveral will become a pedestrian walkway

<https://www.aytolalaguna.es/actualidad/noticias/El-Camino-Canaveral-pasara-a-ser-de-uso-peatonal-a-partir-de-este-sabado/>

22nd August 2022

- The City Council improves accessibility on Camino de La Villa to improve pedestrian safety around the church and school.

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-mejora-la-accesibilidad-en-Camino-de-La-Villa-para-favorecer-la-seguridad-peatonal-en-el-entorno-de-la-iglesia-y-el-centro-escolar>

23 June 2022

- La Laguna puts out to tender the improvement of several streets in San Matías and Taco for more than 340,000 euros.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-saca-a-licitacion-la-mejora-de-varias-calles-en-San-Matias-y-Taco-por-mas-de-340.000-euros/>

**B2.1** The Tramway is one of the most inclusive means of transport in Spain and Europe and has received more than 6 awards, one of them granted by the UN in 2021. 11% of the passengers are disabled and 24% are over 60 years of age.

All tram facilities (fixed and mobile infrastructures) are 100% accessible. The Tramway is one of the most accessible means of transport in Spain.

- Accessible Tramway: Accessibility features included in the La Laguna Inclusiva Guide (Pages 16 to 21)

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/1.-Como-llegar-a-La-Laguna-en-medios-de-transporte-accesibles.pdf>

8 September 2023

- The Cabildo reinforces line 1 with a new vehicle to cover increased demand

<https://www.eldia.es/economia/2023/09/08/cabildo-tenerife-refuerza-linea-1-91843997.html>

8 June 2018

- The Cabildo and Metrotenerife review ten years of work and commitment to accessibility

<https://metrotenerife.com/el-cabildo-y-metrotenerife-repasan-los-diez-anos-de-trabajo-y-compromiso-con-la-accesibilidad/>

30 January 2017

- Tenerife's tram reunites with the universal accessibility certification

<https://metrotenerife.com/el-tranvia-de-tenerife-renueva-la-certificacion-de-accesibilidad-universal-aenor/>

**B4.1.1)** The Special Plan for the Protection of the Historical Complex, from 2005 to the present day, has made it possible to generate new buildings and public spaces, promoting the city as a tourist and cultural attraction, leisure area and shopping area, accessible to all.

- Accessible historic buildings. Accessibility features included in the Guide to Inclusive La Laguna at the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/5.-Edificios-historicos-accesibles-de-La-Laguna.pdf>

- Accessible museums. Accessibility features included in the Guide to Inclusive La Laguna at the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/7.-Museos-accesibles-de-La-Laguna.pdf>

- Accessible libraries. Accessibility features included in the La Laguna Inclusiva Guide at the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/8.-Bibliotecas-accesibles-de-La-Laguna.pdf>

- Accessible theatres. Accessibility features included in the La Laguna Inclusiva Guide at the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/6.-Teatros-accesibles-de-La-Laguna.pdf>

- Accessible religious buildings. Accessibility features included in the Guide of La Laguna Inclusiva in the following link:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/4.-Edificios-religiosos-accesibles-de-La-Laguna.pdf>

## 2 February 2022

- The City Council of La Laguna and the Secretary of State for Tourism announced an investment of 3 million euros to complete the rehabilitation of the former convent of Santo Domingo, and provides for compliance with current regulations on accessibility.

<https://www.aytolalaguna.es/actualidad/noticias/El-alcalde-y-el-secretario-de-Estado-de-Turismo-anuncian-una-inversion-de-3-millones-para-concluir-la-rehabilitacion-del-antiguo-convento-de-Santo-Domingo/>

## 5 August 2022

- The City Council of La Laguna has commissioned a project to consolidate the ruins of the church of San Agustín in the historic centre, and it includes compliance with current accessibility regulations.

<https://www.aytolalaguna.es/actualidad/noticias/Las-obras-en-la-iglesia-de-San-Agustin-se-trasladan-al-exterior-para-asegurar-la-conservacion-de-la-fachada/>

**B4.1.3)** La Laguna has rehabilitated 200 social housing units in Padre Anchieta affected by aluminosis and belonging to families in vulnerable situations (including families with dependent minors, elderly people and people with disabilities) and has approved a new project to rehabilitate a further 349 units in the El Cardonal housing development for the same purpose.

25 June 2022

- The municipal housing and services company of La Laguna (MUVISA) has completed the refurbishment of 200 homes (in nine blocks) in the Padre Anchieta housing estate, which belong to families in vulnerable situations (including families with dependent minors, the elderly and people with disabilities).

<https://www.aytolalaguna.es/actualidad/noticias/Muvisa-concluye-la-rehabilitacion-de-nueve-bloques-de-la-urbanizacion-Padre-Anchieta/>

7 July 2022

- The City Council of La Laguna signs a 21 million euro agreement in Madrid to rehabilitate 438 homes in El Cardonal.

<https://www.aytolalaguna.es/actualidad/noticias/El-alcalde-firma-en-Madrid-el-convenio-de-21-millones-de-euros-para-rehabilitar-438-viviendas-de-El-Cardonal/>

13 May 2023

- The municipal society of housing and services of La Laguna (Muvisa) convenes the residents of the first phase of Las Chumberas

<https://www.aytolalaguna.es/actualidad/noticias/Muvisa-convoca-a-los-vecinos-de-la-primera-fase-de-Las-Chumberas-durante-la-proxima-semana/>

2 April 2023

- The residents of Las Chumberas can visit the ground floor of the new homes, being the step prior to the delivery of housing to 200 families, after the City of La Laguna has made a rehabilitation project (improvement of habitability and accessibility).

<https://www.aytolalaguna.es/actualidad/noticias/Los-vecinos-y-vecinas-de-Las-Chumberas-pueden-visitar-ya-el-piso-piloto-de-las-nuevas-viviendas/>

Other initiatives to provide housing for vulnerable families:

9 May 2023

## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

- La Laguna brings to the Plenary the approval and implementation of its first social programme for the rehabilitation of housing for families without economic resources.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-eleva-al-Pleno-la-aprobacion-y-puesta-en-marcha-de-su-primer-programa-social-para-la-rehabilitacion-de-viviendas-de-familias-sin-recursos-economicos/>

15 December 2022

- La Laguna activates the acquisition of housing by a process for 1 million euros.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-activa-la-adquisicion-de-viviendas-con-un-primer-proceso-por-1-millon-de-euros/>

**B4.21 Social services have attended almost 28,000 appointments in 2021 and managed almost 4,500 economic aids worth almost 1.5 million.**

2 April 2023

- La Laguna Social Welfare renews the Social Services Office in view of the good reception and the impact on the reduction of the waiting list in the Social Services.

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-de-La-Laguna-renueva-la-Oficina-de-Atencion-Social-ante-la-buena-acogida-y-el-impacto-en-la-reduccion-de-la-lista-de-espera-en-los-Servicios-Sociales/>

3 April 2023

- One million euros over 2 years to renovate the Social Care Office

<https://www.eldia.es/la-laguna/2023/04/03/millon-euros-durante-2-anos-85542111.html>

30 July 2022

<https://www.aytolalaguna.es/actualidad/noticias/La-Oficina-municipal-de-Informacion-y-Atencion-Social-de-La-Laguna-realiza-mas-de-12.500-gestiones-en-su-primer-ano/>

13 November 2021

- La Lasguna Social Care Office attends to more than 3,000 people in its first four months

<https://www.aytolalaguna.es/actualidad/noticias/La-Oficina-municipal-de-Informacion-y-Atencion-Social-de-La-Laguna-atiende-a-mas-de-3.000-personas-en-sus-primeros-cuatro-meses/>

15 February 2022

- Social Welfare obtains a grant of more than 220,000 euros from the Government of the Canary Islands to streamline care for the most vulnerable people and to finance specific software that centralises the information and work of all municipal departments and decentralised offices of the Social Services Area.

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-de-La-Laguna-obtiene-una-subservencion-de-mas-de-220.000-euros-para-agilizar-la-atencion-a-las-personas-mas-vulnerables/>

### **E1) How to guarantee the quality and sustainability of initiatives**

**15 February 2023**

- La Laguna presents an expansive budget of 227 million euros, the largest in its history.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-presenta-unos-presupuestos-expansivos-de-227-millones-de-euros-los-mayores-de-su-historia/>

**20 February 2023**

- The City Council of La Laguna approves the budget for the year 2023 that reaches 227 million euros

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-aprueba-los-presupuestos-del-ejercicio-2023-que-alcanzan-los-227-millones-de-euros/>

**22 February 2023**

- La Laguna reaches a social spending per capita greater than 188 euros, more than double the state average of the municipalities that exceed 20,000 people.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-alcanza-un-gasto-social-por-habitante-mayor-a-188-euros-mas-del-doble-de-la-media-estatal-de-los-municipios-que-superan-las-20.000-personas/>

**28 December 2021**

- Budget in three years (2022-2024) Department of Works, Infrastructure and Accessibility: The City of La Laguna shoots public works with an investment plan of more than 11 million euros.

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-dispara-la-obra-publica-con-un-plan-de-inversiones-de-mas-de-11-millones-de-euros/>

**2 April 2023**

- Social Welfare of La Laguna renews the Office of Social Care to the good reception and the impact on reducing the waiting list in Social Services

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-de-La-Laguna-renueva-la-Oficina-de-Atencion-Social-ante-la-buena-acogida-y-el-impacto-en-la-reduccion-de-la-lista-de-espera-en-los-Servicios-Sociales/>



6 February 2023

- La Laguna will receive this year almost 2.6 million euros from the budgets of the Canary Islands Government for social programs

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-recibira-este-ano-casi-26-millones-de-euros-de-los-presupuestos-del-Gobierno-de-Canarias-para-programas-sociales/>

15 February 2022

- Social Welfare obtains a grant of more than 220,000 euros from the Government of the Canary Islands to streamline care for the most vulnerable people and to finance a specific software that centralises the information and work of all municipal departments and decentralised offices of the Social Services Area.

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-de-La-Laguna-obtiene-una-subsolucion-de-mas-de-220.000-euros-para-agilizar-la-atencion-a-las-personas-mas-vulnerables/>

10 June 2022

- Social Welfare expands the staff and reinforces its attention to citizens with the incorporation of three social workers.

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-amplia-plantilla-y-refuerza-su-atencion-a-la-ciudadania-con-la-incorporacion-de-tres-trabajadores-sociales/>

## **E2) Plans and initiatives to continue advancing in the future**

La Laguna distributes annually 2 million to citizens and 1.5 million to the third sector for the implementation of 70 social projects, of which almost half a million euros are earmarked for the field of disability.

7 July 2022

For the rehabilitation of 439 social housing units in El Cardonal at a total cost of 21 million, 11 million euros come from Next Generation funds.

- The City Council of La Laguna signs the 21 million euro agreement in Madrid to rehabilitate 438 homes in El Cardonal.

<https://www.aytolalaguna.es/actualidad/noticias/El-alcalde-firma-en-Madrid-el-convenio-de-21-millones-de-euros-para-rehabilitar-438-viviendas-de-El-Cardonal/>

26 May 2023

- La Laguna signs a loan for 21.5 million euros to promote an investment plan with nearly a hundred actions in 2023

## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-firma-un-credito-por-215-millones-para-impulsar-un-plan-de-inversiones-con-cerca-de-un-centenar-de-actuaciones-en-2023/>

The "Parque Inundable" has a triple function: hydraulic, social and environmental, which aims to recover part of the old wetland that gave its name to the city of La Laguna. It will become a leisure area for nature protection and climate action.

- The City Council of La Laguna and the Government of the Canary Islands sign the protocol for the implementation of the flood park:

<https://www.aytolalaguna.es/actualidad/noticias/Luis-Yeray-Gutierrez-y-Jose-Antonio-Valbuena-firman-el-protocolo-para-la-ejecucion-del-parque-inundable-00001/>

- Video of the "Parque Inundable" project:

[https://www.facebook.com/ayuntamiento.lalaguna/videos/935655357597508/?extid=NS-UNK-UNK-UNK-IOS\\_GK0T-GK1C&mibextid=2Rb1fB&ref=sharing](https://www.facebook.com/ayuntamiento.lalaguna/videos/935655357597508/?extid=NS-UNK-UNK-UNK-IOS_GK0T-GK1C&mibextid=2Rb1fB&ref=sharing)

**16 May 2022**

- The City Council will build a park in Tejina to promote physical exercise and outdoor sports.

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-construira-un-parque-en-Tejina-destinado-al-fomento-del-ejercicio-fisico-y-el-deporte-al-aire-libre/>

**20 April 2022**

- La Laguna plans the construction of the largest sports complex in the Northeast for 11 million euros

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-planifica-por-11-millones-de-euros-la-construccion-del-complejo-deportivo-mas-grande-del-Nordeste/>

- Provision of an indoor athletics module in the Francisco Peraza La Manzanilla Stadium in La Laguna.

Video of the project:

<https://fb.watch/mNty83I97U/>

**26th May 2023**

- La Laguna signs a loan for 21.5 million euros to promote an investment plan with nearly a hundred actions in 2023.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-firma-un-credito-por-215-millones-para-impulsar-un-plan-de-inversiones-con-cerca-de-un-centenar-de-actuaciones-en-2023/>

1 December 2022

- The City of La Laguna will rehabilitate the Casa Menéndez to create a large cultural space of reference in the area of Gracia-Finca Spain

<https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-rehabilitara-la-Casa-Menendez-para-crear-un-gran-espacio-cultural-de-referencia-en-la-zona-de-Gracia-Finca-Espana/>

Video of the project of the great cultural space Casa Menéndez

<https://fb.watch/nc802yAPAT/>

29 December 2022

Improvement projects for 7 senior centres in La Laguna

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-de-La-Laguna-invierte-mas-de-230.000-euros-para-mejorar-los-siete-centros-y-casas-de-mayores-adscritos-al-Area/>

#### **Fa) Participation of people with disabilities, experts and organisations in city policies**

People with disabilities participate directly in city policies through the Disability Council. They also have an Ombudsperson for People with Disabilities.

26 November 2020

-La Laguna reaffirms its commitment to the ACAMAN complex for people with intellectual disabilities through the signing of permanent agreements

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-reafirma-su-compromiso-con-el-complejo-Acaman-para-personas-con-discapacidad-intelectual-y-dano-cerebral/>

26 August 2021

La Laguna publishes a Guide for entities representing people with disabilities to inform about the services available to them.

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-edita-una-Guia-de-entidades-de-discapacidad-para-facilitar-el-acceso-a-todos-los-servicios-que-se-prestan-en-La-Laguna/>

-La Laguna has the Centre for Voluntary Entities (CEVA) Anchieta

[https://www.facebook.com/photo/?fbid=151194168876192&set=a.373286581640205&locale=es\\_ES](https://www.facebook.com/photo/?fbid=151194168876192&set=a.373286581640205&locale=es_ES)

26 May 2021

-The walls of the Centro de Entidades de Voluntariado (CEVA) Anchieta become a citizen's manifesto of support for associations working for people with disabilities.

## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

<https://www.aytolalaguna.es/actualidad/noticias/Las-paredes-del-CEVA-Anchieta-se-convierten-en-un-manifiesto-ciudadano-de-apoyo-a-las-asociaciones-que-trabajan-con-las-discapacidades/>

**4 October 2019**

**-Cession of the municipal building to the voluntary sector of La Laguna for the creation of the CEVA Anchieta Centre for Voluntary Entities**

<https://www.eldia.es/la-laguna/2019/10/04/cesion-centro-entidades-anchieta-22557688.html>

**5 November 2023**

**-Approval of the first Volunteering Plan of La Laguna**

<https://www.aytolalaguna.es/actualidad/noticias/El-primer-Plan-Municipal-de-Voluntariado-de-La-Laguna-mejorara-la-coordinacion-y-apoyo-a-un-movimiento-local-que-reune-a-mas-de-15.000-personas/>

**14 October 2022**

**-La Laguna approves the Regulations to set up the Council of Volunteering**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-aprueba-el-Reglamento-que-permitira-poner-en-marcha-el-primer-Consejo-municipal-del-Voluntariado/>

**8 April 2022**

**-La Laguna has published the first Guide to Volunteering Resources**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-publica-la-primer-Guia-local-de-Recursos-de-Voluntariado-para-visualizar-su-tejido-asociativo-y-fomentar-la-cooperacion-ciudadana/>

**3 April 2023**

**La Laguna inaugurates the first municipal volunteering office**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-inaugura-la-primer-Oficina-Municipal-de-Voluntariado-un-espacio-para-reforzar-la-labor-de-las-entidades/>

**11 April 2022**

**La Laguna resumes the Participatory Budgeting project in citizen centres**

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-retoma-el-proyecto-de-Presupuestos-Participativos-en-los-centros-ciudadanos/#:~:text=La%20Concejal%20Concejal%3%ADa%20de%20Participaci%20C3%B3n%20Ciudadana,esta%20iniciativa%20por%20la%20la%20pandemia.>

**2 April 2022**

La Laguna presents in Punta del Hidalgo the proposal to recover the coastline for 3.5 million euros.

<https://www.aytolalaguna.es/actualidad/noticias/El-alcalde-presenta-en-Punta-del-Hidalgo-la-propuesta-para-recuperar-el-litoral-por-35-millones-de-euros/>

25 February 2022

Social Welfare begins a round of meetings with the 35 associations of older people in La Laguna to deepen the needs of the group and neighborhoods.

<https://www.aytolalaguna.es/actualidad/noticias/Bienestar-Social-inicia-una-ronda-de-reuniones-con-las-35-asociaciones-de-mayores-de-La-Laguna-para-profundizar-en-las-necesidades-del-colectivo-y-de-los-barrios/>

Testimonials from people with disabilities:

<https://www.aytolalaguna.es/servicios/servicios-sociales/.galleries/VIDEOS-DE-SERVICIOS-SOCIALES/Six-testimonies-from-disabled-people-from-La-Laguna.mp4>

### **FB) Accessibility awareness and training activities**

La Laguna organises many different awareness campaigns, activities, conferences and exhibitions.

- Michelle Alonso, three-time Paralympic champion and Spanish flag bearer at the 2020-2021 Tokyo Games.

[https://www.facebook.com/ayuntamiento.lalaguna/videos/570130181000417/?extid=NS-UNK-UNK-UNK-IO5\\_GK0T-GK1C&mibextid=2Rb1fB&ref=sharing](https://www.facebook.com/ayuntamiento.lalaguna/videos/570130181000417/?extid=NS-UNK-UNK-UNK-IO5_GK0T-GK1C&mibextid=2Rb1fB&ref=sharing)

- Collaboration agreement between the City Council of La Laguna and the Midayu Club with Michelle Alonso

[https://www.facebook.com/ayuntamiento.lalaguna/videos/822453271669715/?extid=NS-UNK-UNK-UNK-IO5\\_GK0T-GK1C&mibextid=2Rb1fB&ref=sharing](https://www.facebook.com/ayuntamiento.lalaguna/videos/822453271669715/?extid=NS-UNK-UNK-UNK-IO5_GK0T-GK1C&mibextid=2Rb1fB&ref=sharing)

- Campaign for RRSSS European Independent Living Day

<https://fb.watch/mNrJFrNvbN/>

- Awareness campaign on the medical and care needs of women with disabilities, by Cermi and the City Council of La Laguna.

<https://fb.watch/mNt9hk2b0b/>

- I can see you, I can hear you... campaign.

<https://fb.watch/mNuorMeSW0/>

- Awareness-raising campaign Association of People with Down Syndrome Tenerife

## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

<https://fb.watch/mNsls3eovT/>

La Laguna annually commemorates the International Day of Persons with Disabilities and the European Day of Independent Living. It also supports the groups in the celebration of their commemorative days.

### December 2022

- Awareness campaign Di-capacidad in the framework of the International Day of Persons with Disabilities.

[https://www.facebook.com/lalagunatecuida/videos/861153495205808/?extid=NS-UNK-UNK-UNK-IO5\\_GK0T-GK1C&mibextid=2Rb1fB&ref=sharing](https://www.facebook.com/lalagunatecuida/videos/861153495205808/?extid=NS-UNK-UNK-UNK-IO5_GK0T-GK1C&mibextid=2Rb1fB&ref=sharing)

### 7 December 2022

**Celebration of the International Day of Persons with Disabilities: People with disabilities take to the streets of La Laguna with Di-capacidad, an artistic and social journey for inclusion.**

<https://www.aytolalaguna.es/actualidad/noticias/Las-personas-con-discapacidad-se-reivindican-en-las-calles-de-La-Laguna-con-Di-Capacidad-un-recorrido-artistico-y-social-por-la-inclusion/>

### Testimonials

<https://fb.watch/mNtlISVi0aA/>

<https://diariodeavisos.elespanol.com/2021/05/la-laguna-celebra-la-discapacidad-con-un-festival-accesible/>

<https://www.aytolalaguna.es/pdflink/es/226557b4-7e23-11e5-bbeb-01e4df46f753/La-Laguna-programa-dos-meses-de-actividades-para-visualizar-la-labor-de-los-colectivos-con-los-mas-de-17.000-vecinos-y-vecinas-con-discapacidad.pdf?themeconfigpath=/sites/ayto-lalaguna/.themeconfig>

### December 2020 - January 2021

**TEDX talks organised by the City Council of La Laguna in the framework of the International Day of Persons with Disabilities**

- 16 December: Conference on entities working with organic physical disabilities:

[https://youtu.be/0-rUCdaKH\\_I](https://youtu.be/0-rUCdaKH_I)

- 20 January: Conference on entities working with sensory disabilities and mental health:

<https://youtu.be/Rblj-r3NEKk>

- 27 January: Conference on entities working with intellectual disabilities and developmental deficits:

<https://youtu.be/-qvZrHW9vOk>

## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

- Bases of the children's drawing competition in the framework of the International Day of Persons with Disabilities

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-Discapacidad/bases-2021.pdf>

- La Laguna awards prizes to the authors of the best images in the Visibilising accessibility photographic competition for the International Day of Persons with Disabilities.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-premia-a-los-autores-y-autoras-de-las-mejores-imagenes-de-Visibilizando-la-Accesibilidad-con-un-curso-de-tecnica-fotografica/>

**4 April 2022**

- La Laguna joins the World Autism Day celebrations with the exhibition Arte Tea: a journey through diversity.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-se-une-a-los-actos-del-Dia-Mundial-del-Autismo-con-la-exposicion-ARTE-TEA-un-viaje-por-la-diversidad/>

La Laguna maintains a high profile on local news channels and social networks, where it gives visibility to accessibility issues and engages in dialogue with citizens.

**16 November 2021**

- La Laguna, World Heritage City, participated as an example of Best Practices in the IV International Congress on Technology and Tourism for people with disabilities.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-Inclusiva-se-presenta-como-ejemplo-de-buenas-practicas-en-el-IV-Congreso-Internacional-de-Tecnologia-y-Turismo-para-la-Diversidad/>

- La Laguna is publishing the Guide of 111 Good Practices of La Laguna Inclusiva.

<https://www.aytolalaguna.es/servicios/servicios-sociales/Migraciones/Candidatura-de-La-Laguna-a-los-Premios-Access-City-Award-2024-/>

**20 December 2022**

- The City Council of La Laguna has been awarded in 2022, with the CERMI Award received ex aequo with the City Council of Cordoba.

[https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-recibe-el-premio-CERMI-por-su-labor-de-inclusion-de-las-personas-con-discapacidad/#:~:text=The%20City%20Council%20of%20La%20Laguna%20has%20received%20this%20Monday%20the,with%20Disability%20\(CERMI%20State\).](https://www.aytolalaguna.es/actualidad/noticias/El-Ayuntamiento-de-La-Laguna-recibe-el-premio-CERMI-por-su-labor-de-inclusion-de-las-personas-con-discapacidad/#:~:text=The%20City%20Council%20of%20La%20Laguna%20has%20received%20this%20Monday%20the,with%20Disability%20(CERMI%20State).)

3 October 2022

- La Laguna first municipality in the Canary Islands to receive the CERMI award for Best Local Action

<https://cermi.es/noticia/la-laguna-primer-municipio-de-canarias-en-recibir-el-premio-cermi-a-la-mejor-accion-local>

20 January 2023

- La Laguna has joined the Network of Cities Friendly to the Elderly, it has also been recognised as a UNICEF Child Friendly City. . It has addressed disability in

<https://www.aytolalaguna.es/actualidad/noticias/La-Organizacion-Mundial-de-la-Salud-y-el-Imsero-reconocen-a-La-Laguna-como-municipio-amigable-con-las-personas-mayores/>

<https://www.lavanguardia.com/politica/20230119/8695306/laguna-primer-municipio-amigable-personas-mayores-canarias.html>

[https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-Mayores/guia\\_ciudad\\_amigable\\_digital.pdf](https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-Mayores/guia_ciudad_amigable_digital.pdf)

[https://www.antena3.com/noticias/sociedad/san-cristobal-laguna-declarada-ciudad-amigable-personas-mayores\\_2023011963c98623f0501d000138043c.html](https://www.antena3.com/noticias/sociedad/san-cristobal-laguna-declarada-ciudad-amigable-personas-mayores_2023011963c98623f0501d000138043c.html)

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-hace-balance-con-Unicef-de-su-recorrido-como-Ciudad-Amiga-de-la-Infancia/>

**FC) Generic initiatives undertaken by the city that have become inclusive:**

27 November 2022

- La Noche en Blanco congress more than 100,000 people.

<https://diariodeavisos.elespanol.com/2022/11/noche-en-blanco-la-laguna-4/>

<https://www.europapress.es/islas-canarias/noticia-mas-100000-personas-asisten-noche-blanco-laguna-20221127140707.html>

9 December 2014

- La Noche en Blanco

[https://www.eldiario.es/canariasahora/tenerife-ahora/personas-asistieron-noche-blanco-laguna\\_1\\_4472426.html](https://www.eldiario.es/canariasahora/tenerife-ahora/personas-asistieron-noche-blanco-laguna_1_4472426.html)

White Night

[https://fb.watch/mNtcC\\_iVL4/](https://fb.watch/mNtcC_iVL4/)



14 April 2023

- The 6th Volunteering Fair of La Laguna brings together thousands of people in the Plaza del Cristo to raise awareness.

<https://www.aytolalaguna.es/actualidad/noticias/La-VI-Feria-del-Voluntariado-de-La-Laguna-congrega-a-miles-de-personas-en-la-plaza-del-Cristo-para-despertar-conciencias/>

- The Volunteering Fair of La Laguna celebrates its 6th edition with a large outdoor space to recognise the work of more than 80 organisations.

<https://www.aytolalaguna.es/actualidad/noticias/La-Feria-del-Voluntariado-de-La-Laguna-celebra-su-VI-edicion-con-un-gran-espacio-al-aire-libre-para-conocer-el-trabajo-de-mas-de-80-entidades/>

<https://lalagunaahora.com/la-vi-feria-del-voluntariado-de-la-laguna-se-celebro-en-la-plaza-del-cristo/>

## H) Initiatives that improve accessibility: Beautiful, Sustainable and Inclusive New European Bauhaus

### H.1 Orange Point

2 September 2021

- La Laguna launches the Punto Naranja, the first barrier-free reserved area at cultural and festive events for people with disabilities.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-estrena-el-Punto-Naranja-el-primer-reservado-sin-barreras-en-los-actos-culturales-y-festivos-para-las-personas-con-discapacidad/>

17 November 2022

- La Noche en Blanco offers the Orange Point

<https://www.aytolalaguna.es/actualidad/noticias/La-Noche-en-Blanco-estrena-Punto-Naranja-y-ofrecera-actividades-y-actuaciones-totalmente-accesibles-para-las-personas-con-discapacidad/>

H.2. In the north of Tenerife, the beaches are not accessible due to the high waves. Bajamar has established itself as a natural family water park with a blue flag.

- Natural pools of Bajamar:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/14.-Piscinas-naturales-accesibles-de-La-Laguna.pdf>

2nd April 2022

## LA LAGUNA: LINKS THAT SUPPORT THE ENTIRE CONTENT OF THE APPLICATION

- La Laguna presents in Punta del Hidalgo the proposal to recover the coastline for 3.5 million euros.

<https://www.aytolalaguna.es/actualidad/noticias/El-alcalde-presenta-en-Punta-del-Hidalgo-la-propuesta-para-recuperar-el-litoral-por-35-millones-de-euros/>

**11 May 2021**

- La Laguna celebrates the Blue Flag for the pools of Bajamar and Arenisco, as well as the San Juanito path in Punta del Hidalgo.

<https://www.aytolalaguna.es/actualidad/noticias/La-Laguna-celebra-la-Bandera-Azul-para-las-piscinas-de-Bajamar-y-el-Arenisco-y-el-sendero-de-San-Juanito/>

**H.3 Punta del Hidalgo has a Tourist Office that is accessible, cardio-protected and runs exclusively on renewable energy.**

**26th March 2022**

- Punta del Hidalgo has a Tourist Office that is accessible, cardioprotected and runs exclusively on renewable energy.

<https://www.aytolalaguna.es/pdflink/es/226557b4-7e23-11e5-bbeb-01e4df46f753/Turismo-de-La-Laguna-amplia-y-mejora-sus-servicios-en-Punta-del-Hidalgo-con-una-nueva-Oficina-accesible-cardioprotegida-y-autoabastecida-con-energia-solar.pdf?themeconfigpath=/sites/ayto-lalaguna/.themeconfig>

**H.4 The Cruz del Carmen Visitor Centre is in the Anaga Rural Park, Biosphere Reserve and Los Sentidos and Las Hiedras trails.**

- Cruz del Carmen Visitor Centre:

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/17.-Centros-de-visitantes-de-La-Laguna.pdf>

- Los Sentidos and Las Hiedras footpaths: (See from page 9 to 18)

<https://www.aytolalaguna.es/CDN/files/servicios/servicios-sociales/.galleries/DOCUMENTOS-La-Laguna-inclusiva/15.-Senderos-accesibles-de-La-Laguna.pdf>