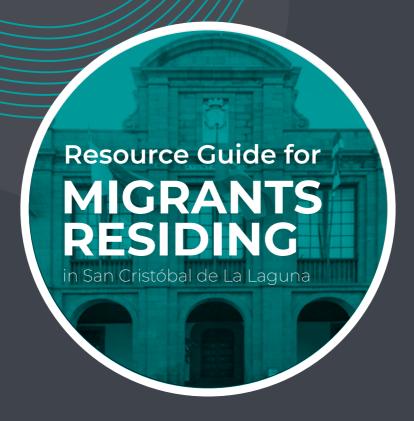
Resource Guide for

MIGRANTS RESIDING

San Cristóbal de La Laguna













Asistencia Sociosanitaria



Formación y Empleo



Ocio y Participación Comunitaria

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San Cristobal de La Laguna

We hope that this guide becomes a living document for everyday use and ensures access to information as a basic right for all citizens.

RESOURCE GUIDE FOR MIGRANTS RESIDING

The City Council of San Cristóbal de La Laguna presents this guide for immigrants with the aim of providing the most comprehensive and up-to-date information possible on the various resources available to the immigrant population. This guide seeks to facilitate the process of integration and coexistence for individuals from any part of the world

Facilitating the process of integration and coexistence for individuals from any part of the world.

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It is a constantly updated tool to enhance the integration of immigrants who wish to live and work in the municipality of San Cristóbal de La Laguna.

It includes immigrant associations, social entities, and others focusing on issues related to the community. It also serves as a reference document for professionals advising and working with the community.



The content of the guide is divided into 4 sections:



LEGAL ASSISTANCE

Services and organizations where you can inquire about issues related to regularization, administrative procedures, residence permits, information on family reunification, and everything related to immigration-related questions.



SOCIO-HEALTHCARE ASSISTANCE

Information about housing resources and access to housing, social care and support, assistance in cases of social emergencies and vulnerability, healthcare resources, and support for cases of gender-based violence.



EDUCATION AND EMPLOYMENT

Resources for guidance on educational qualifications recognition, educational institutions for formal education, training centers offering employment and skills training, career counseling services, and support in job searching.



LEISURE AND COMMUNITY PARTICIPATION

Opportunities for social and civic participation, neighborhood associations, senior citizens' associations, youth centers, leisure and sports activities, etc.

We hope this guide becomes a living document for everyday use and ensures access to information as a basic right for all citizens.



PROVIVIENDA

Comprehensive Support for Immigrants in Vulnerable or Socially Excluded Situations (advisory services)

- Street Fotógrafo José Norberto Rodríguez Díaz Zenón, 2, Edificio Prisma, 1st floor, office 1.2, 38203 La Laguna, SC de Tenerife How to get there
- . 0034 647938409
- from Monday to Friday, from 8:00 AM to 3:00 PM.
- www.provivienda.org
- acogidaintegralcanarias@provivienda.org
- Permanent

Recipient individuals: Migrant population of legal age or returnees.

Description of the resource: Specialized legal and social advisory resource in immigration matters (support in processing residence permits, residence and work permits, and nationality), legal and social intervention to prevent the loss of the primary residence and prevent energy poverty, information, guidance, and social support (access to social resources, healthcare, housing alternatives, energy efficiency, recognition or equivalence of studies, schooling, job search, leisure, and community participation).

Access requirements: Any person regardless of their administrative status. Advance appointment is required. You can request it by phone, preferably via WhatsApp. Access is also possible through a referral report.





OFFICIAL LAWYERS' ASSOCIATION OF SANTA CRUZ DE TENERIFE

Legal Aid Service - Public defender

- Street Leoncio Rodríguez, 3 Edif. El Cabo 1st floor, 38003 SC de
- Tenerife 0034 922 20 50 75 How to get there
- from Monday to Friday, from 9:00 AM to 2:00 PM.
- www.icatf.es
- info@icatf.es
- Permanent

Recipient individuals: Individuals who can demonstrate insufficient resources to litigate.

Resource description: Legal advice in judicial proceedings and appointment of a public defender.

Access requirements (special attention to the administrative status that individuals must have: residence permit): legal residence in Spain and demonstrate insufficient income

EMBASSY OF AUSTRIA IN MADRID

Honorary Consulate of Austria

- Street Pérez Zamora, 9, 2nd floor 13 (38400) Puerto de la Cruz. How to get there
- 0034 922 37 63 64
- Monday, Wednesday, Thursday & Friday (appointment), from 10am to 1pm
- **a** -
- ★ tenerife@consulado-austrai.es
- Permanent

Recipient individuals: Austrian citizenship

Resource Timing: Visa application, Passport application, Notarial services and legalization, Civil registry and Documentation

Access requirements: Any Austrian citizen regardless of their administrative status

EMBASSY OF BELGIUM IN MADRID

Consulate of Belgium

- Street Villalba, 4, 2nd floor, 38002, Santa Cruz de Tenerife How to get there
- **** 0034 922241193 / 0034 922241387
- from Monday to Friday (9:00 AM to 1:00 PM). Third Tuesday of the month until 5:00 PM.
- www.spain.diplomatie.belgium.be
- Permanent

Recipient individuals: Belgian citizenship.

Resource Description: Processing documentation related to Belgium and assistance to Belgian citizens.

Access requirements: Any Belgian citizen regardless of their administrative status.

EMBASSY OF BRAZIL IN MADRID

Brazilian Consulate

- Street Bencomo, 23, 38201, La Laguna How to get there
- 0034 922258296
- Prior appointment is requested through the consulate's website in Madrid.
- No tiene actualmente
- □ gonzalezdemesa@gmailcom
- Permanent

Recipient individuals: Brazilian citizenship

Resource Description: Visa application, Passport application, Notarial services and legalization, Civil registry & Documentation

Access requirements: Any Brazilian citizen regardless of their administrative status.



EMBASSY OF CHILE IN MADRID

Honorary Consulate of Chile

- Street Bethercourt Afonso, 10, 3D (38002), Santa Cruz de Tenerife.
- **Q** 0034 657 13 56 95/ 0034 822 61 37 57

How to get there

- Tuesday and Thursday, from 10:00 AM to 1:00 PM.
- www.chile.gob.cl/madrid/noticias/consulado-honorario-de-chile-en-santa-cruz-de-tenerife-islas-canarias
- consulchile@hotmail.com
- Permanent

Recipient individuals: Chilean citizenship

Resource Description: Queries and communication between Chilean citizens living in Tenerife and the Consulate in Madrid

Access requirements: Any Chilean person regardless of their administrative status.

EMBASSY OF DENMARK IN MADRID

Honorary Consulate of Denmark

- Street Lava, 10, 38678, Callao Salvaje, Adeje. How to get there
- 0034 699992496
- from Monday to Wednesday, from 8:00 AM to 1:00 PM
- **A** -
- miachr@umgate.dk
- □ Permanent

Recipient individuals: Danish citizenship.

Resource Description: Provisional passport issuance for theft or loss, certification, and delivery of passports requested in Denmark or Madrid.

Access requirements (special attention to the administrative status that individuals must have: residence permit): Any Danish person regardless of their administrative status.

EMBASSY OF ECUADOR IN MADRID

Honorary Consulate of Ecuador

- Rambla de Pulido, 72, left side, 38004, Santa Cruz de Tenerife. How to get there
- 0034 664397632
- Tuesday and Thursday, from 10:00 AM to 12:00 PM.
- a ·
- consuladoecuadorcanarias@gmail.com
- Permanent

Recipient individuals: Ecuadorian citizenship.

Resource description: Passport renewal; Civil Registry certificates (birth, marriage, death) and delivery of civil registration certificates; Criminal record certificate; Apostille of Ecuadorian documents; Power of Attorney; Authorization for the travel of minors; Life Certificate.

Access requirements (special attention to the administrative status that individuals must have: residence permit): Any Ecuadorian person regardless of their administrative status.

EMBASSY OF ECUADOR IN FRANCE

Honorary Consulate of France

- Street Cruz Verde, 24, 1st floor, 38004, Santa Cruz de Tenerife How to get there
- 0034 922274727
- Monday and Thursday, from 9:00 AM to 1:30 PM.
- www.agence consulairetenerife.com
- tenerife@agenceconsulaire.fr

////////

Permanent

Recipient individuals: French citizenship.

Resource Description: Certificates, emergency documentation for loss or theft.

Access requirements: Any French person regardless of their administrative status.





EMBASSY OF ECUADOR IN GUATEMALA

Honorary Consulate of Guatemala

- Street Del Olvido, 5, 38006, Santa Cruz de Tenerife How to get there
- 0034 922 24 11 93 / 0034 922 24 13 87
- *****
- www.agence consulairetenerife.com
- consuladoguatemalascdetenerife@gmail.com
- Permanent

Recipient individuals: Guatemalan citizenship

Resource description: Visa and passport applications, notarial services and legalizations, civil registration, and emergency documentation.

Access requirements (special attention to the administrative status that individuals must have: residence permit): Any Guatemalan person regardless of their administrative status.

EMBASSY OF HONDURAS IN MADRID

Honorary Consulate of Honduras.

- Street Jesús de Nazareno Nº 43°C 38003 Santa Cruz de Tenerife
- 0034 922287569 How to get there
- from Monday to Friday, from 10:00 AM to 12:00 PM
- www.consuladohondurasmadrid.com
- consuladohondurascanarias@gmail.com
- Permanent

Recipient individuals: Honduran citizenship.

Resource Description: Citizen registration, safe-conducts, edicts, and marital capacity.

Access requirements: Any Honduran person regardless of their administrative status.

EMBASSY OF HUGARY IN MADRID

Honorary Consulate of Hungary

- Street Pedro García Cabrera, 9, 38611, San Isidro, Granadilla de Abona 0034
- 639209197 How to get there
- Telephone assistance from Monday to Friday from 11:00 AM to 5:00 PM
- www.facebook.com/konzultenerife
- hungriaconsulado@gmail.com
- Permanent

Recipient individuals: Hungarian citizenship.

Resource Description: Consular information.

Access requirements (special attention to the administrative status that individuals must have: residence permit): Any Hungarian person regardless of their administrative status.

EMBASSY OF IRELAND IN MADRID

Honorary Consulate of Ireland

- Street Pedro Modesto Campos, 8, office 3, 38003, Santa Cruz de Tenerife
- 0034 922 24 56 71 (Urgency: 0034 914 36 40 93) How to get there
- From Monday to Friday, from 10:00 AM to 13:00 PM
- www.irlanda.es
- ★ tenerife@honoraryconsul.ie

 Tenerife@honoraryconsul.ie

 **Tenerife@honoraryconsul.i
- Permanent

Recipient individuals: Irish citizenship.

Resource Description: Consular assistance for document theft, processing of safe-conducts, assistance for victims of gender-based violence, and any other consular inquiry.

Access requirements: Any Irish person regardless of their administrative status.



EMBASSY OF ITALY IN MADRID

Consulate of Italy

- Avenue Antonio Domínguez, 5, Zentral Center, 5th floor, office 8, 38660, Playa de las Américas How to get there
- **** 0034 822124070
- ↑ Telephone assistance: Monday and Thursday, from 14:00 PM to 4:00 PM In-person assistance: Monday, Tuesday, Thursday and Friday, from 9:30 AM to 12:30 PM. Wednesday from 2:00 PM to 4:00 PM.
- www.consarona.esteri.it
- x arona.consolare@esteri.it
- Permanent

Recipient individuals: Italian citizenship

Resource Description: Processing documentation related to Italy and assistance to Italian citizens. The consulate has an email address for each matter to be dealt with. You can check the directory on the website, specifically in the contact section.

Access requirements: Any Italian person regardless of their administrative status.

EMBASSY OF INDIA IN MADRID

Consulate of India

- Street Villalba Hervas, 1 mezzanine A, 38002, Santa Cruz de Tenerife
- **U** 0034 922243503 How to get there
- Telephone assistance from Monday to Thursday from 10:30 AM to 1:30 PM and 5:00 PM to 7:00 PM. Friday from 10:00 AM to 1:30 PM.
- **()** -
- Permanent

Recipient individuals: Indian citizenship.

Resource Description: Interested individuals can call for any questions or inquiries; the consulate evaluates if it is competent for the matter and provides them with an appointment.

Access requirements: Any Indian person regardless of their administrative status.

EMBASSY OF LITHUANIA IN MADRID

Honorary Consulate of Lithuania

- Residencial Terrazas del Duque II. Avenue Bruselas, 16, B, establishmente 7, 38660, Adeje How to get there
- **L** 0034 922 79 19 51 / 0034 922 79 50 74.
- By appointment only
- consuladolituaniacanarias@gmail.com
- Permanent

Recipient individuals: Lithuanian citizenship

Resource Description: Visa application, Passport application, Notarial services and legalization, Civil registry and Documentation

Access requirements: Any Lithuanian regardless of their administrative status.

EMBASSY OF MEXICO IN MADRID

Honorary Consulate of Mexico

- Plaza de la Concepción Nº 16 (38201) La Laguna How to get there
- 0034 922292505
- From Monday to Friday, from 10:00 AM to 14:00 PM.
- www.consultenerife.com
- secretaria@consultenerife.com
- Permanent

Recipient individuals: Mexican citizenship and Spanish citizenship wishing to travel to Mexico.

Resource Description: General information, life certificate for Mexican pensioners, emergency documentation.

Access requirements: Any Mexican person regardless of their administrative status.



EMBASSY OF NORWAY IN MADRID

Honorary Consulate of Norway

- Edificio Fred. Olsen, Polígono Industrial Añaza n/a, 38111 SC de Tenerife.
- 0034 922 26 28 71 (Urgency: 0034 639 31 62 20)

How to get there

- from Monday to Friday, from 9:00 AM to 14:00 PM.
- www.norway.no
- consultfe@fredolsen.es
- Permanent

Recipient individuals: Norwegian citizenship.

Resource Description: Visa application, Passport application, Notarial services and legalization, Civil registry and Emergency documentation.

Access requirements: Any Norwegian person regardless of their administrative status.

EMBASSY OF PERU IN MADRID

Honorary Consulate of Peru

- Street Villalba Hervás, 10, 5th floor, D, 38002, Santa Cruz de Tenerife
- 0034 672632952 How to get there
- from Monday to Friday, from 11:00 AM to 13:00 PM (telephone appointment) and 4:00 PM to 7:00 PM (in-person appointment).
- www.norway.no
- consuladoperutenerife@gmail.com
- Permanent

Recipient individuals: Peruvian citizenship.

Resource Description: Criminal record certificates; single status certificates; life certificates; marriage, birth and death registrations, authorizations for minor's travel, publication of edicts for marriage, renewal of embarkation cards, out-of-register powers of attorney.

Access requirements: Any Peruvian person regardless of their administrative status.

EMBASSY OF PORTUGAL IN MADRID

Honorary Consulate of Portugal

- Plaza de Candelaria, 1, 3rd floor, office, 296, Edificio Olympo. How to get there
- 0034 665893825
- by appointment
- www.consuladoportugal.es
- tenerife@consuladoportugal.es
- Permanent

Recipient individuals: Portuguese citizenship.

Resource Description: Emergency documentation, consular presence twice a year.

Access requirements: Any Portuguese person regardless of their administrative status.

CONSULATE OF UNITED KINGDOM IN MADRID

Consulate of United Kingdom

- Plaza Weyler, 8-1, 38003, Santa Cruz de Tenerife How to get there
- 0034 928262508
- ₩ -
- www.gov.uk/world/organisations/british-consulate-santa-cruz-de-tenerife
- × .
- Permanent

Recipient individuals: British citizenship.

Resource Description: Visa application, Passport application, Notarial services and legalization, Civil registry and Emergency documentation.

Access requirements: Any Britsh person regardless of their administrative status.



EMBASSY OF URUGUAY IN MADRID

Honorary Consulate of Uruguay

- Street Suarez Guerra, 44 2nd floor, 38002, Santa Cruz de Tenerife
- **L** 0034 922152914 How to get there
- By appointment only.
- **(1)**
- consuladodeluruguaytenerife@gmail.com
- Permanent

Recipient individuals: Uruguayan citizenship.

Resource Description: Visa application, Passport application, Notarial services and legalization, Civil registry and Documentation.

Access requirements: Any Uruguayan person regardless of their administrative status.

HONORARY CONSULATE OF THE FEDERAL REPUBLIC OF GERMANY IN LAS PALMAS DE GRAN CANARIA.

Honorary Consulate of the Federal Republic of Germany

- Street Guillermo Rahn, 4, establishments 5 and 6, Jardines de la Quin-tana, 38400, Puerto de la Cruz. How to get there
- **** 0034 922248820
- from Monday to Thursday, from 10:00 AM to 1:00 PM.
- www.spanien.diplo.de
- puerto-de-la-cruz@hk-diplo.de
- Permanent

Recipient individuals: German citizenship.

Resource Description: Passports, consular certifications, signature authentication, photocopy certification, vehicle and traffic-related matters, assistance to German citizens in emergencies, etc.

Access requirements: Any German person regardless of their administrative status.

EMBASSY OF CZECH REPUBLIC IN MADRID.

Honorary Consulate of Czech Republic.

- Street Salmor, 1, 38670, Adeje. How to get there
- 034 922 32 36 45/ 0034 606 67 02 25 (Consul). Wednesday
- from 12:00 PM to 3:00 PM.
- **(1)**
- tenerife@honoraryconsulate.es Permanent

Recipient individuals: Czech citizenship.

Resource Description: Issuance of emergency documentation for theft or loss, administrative procedures of the civil registry of the Czech Republic.

Access requirements: Any person from the Czech Republic regardless of their administrative status..

HONORARY CONSULATE OF RUSSIA IN LAS PALMAS DE GRAN CANARIA.

Honorary Consulate of Russia

- Avenue Antonio Domínguez, 8, 1, Urbanización el Camisón, 38660, Los Cristianos, Arona. How to get there
- **** 0034 637831773
- ↑ Tuesday and Thursday, from 11:00 AM to 3:00 PM.
- www.consuladorusia.com
- ★ tenerife.info@consuladorusia.com

 Output

 Description:

 Descripti
- Permanent

Recipient individuals: Russian citizenship and family members.

Resource Description: All types of inquiries from Russian citizenship and family members.

Access requirements: Access requirements: Any Russian person regardless of their administrative status.





EMBASSY OF NETHERLANDS IN MADRID

Honorary Consulate of Netherlands

- Avenue Palm-Mar, 91, establishment 10, 38632, Palm-Mar (Arona).
- **Q** 0034 922 73 21 73 How to get there
- from Monday to Friday, from 09:00 AM to 5:00 PM.
- **A** -
- islascanarias@nlconsul.es
- Permanent

Recipient individuals: Dutch citizenship.

Resource Description: Procedures authorized by the embassy itself, such as issuance of temporary travel documents (Laissez Passer) and life certificates, assistance to Dutch citizens.

Access requirements: Any Dutch person regardless of their administrative status.

EMBASSY OF THE DOMINICAN REPUBLIC

Consulate of the Dominican Republic.

- Street Villalba Herbas, 9, 9th floor, 3, 38002, Santa Cruz de Tenerife
- 0034 922 24 06 99 / 0034 683 10 35 61 How to get there
- from Monday to Friday, from 9:00 AM to 4:00 PM.
- **a** -
- consulado@consuladordcanarias.com
- Permanent

Recipient individuals: Dominican citizenship.

Resource Description: Passport renewal, ID card issuance, transcription of records, criminal record certificate, management of legalized and apostilled records from the Dominican Republic, authorizations and sworn statements, marriage and birth certificates, and notarized powers of attorney.

Access requirements: Any person from the Dominican Republic regardless of their administrative status.

ASOCIACIÓN ACTÚA

PROYECTO OASMI (OFFICE FOR MIGRANT ASSISTANCE)

- Street Hotel Camacho 2, Alicia I. 38350, Tacoronte.We assist residents of La Laguna at a establishment provided on Herradores Street. How to get there
- **** 0034 822 242 206
- from 8:00 AM to 2:00 PM.
- www.asociacionactua.blog
- oasmiproyecto@gmail.com
- End data service: 31/12/2023

Recipient individuals: Migrant and racialized population on the island of Tenerife.

Resource Description: Legal assistance, advice, and support for registration and the management of legal procedures to regularize their status, as well as guidance on social resources to enhance their social inclusion (social services, vocational and educational guidance, health, etc.)

Access requirements: Any migrant person regardless of their administrative status.

RED-MIGRANTE TENERIFE

Red-Migrante Tenerife

- Center for Volunteer Organizations Juan Rumeu García. Street 28, 38008, Santa Cruz de Tenerife. How to get there
- **** 0034 698 892 921
- By appointment.
- Facebook @redmigrantetenerife
- redmigrantetfe@gmail.com
- Permanent

Recipient individuals: Migrant population

Resource Description: Legal and Social Information and Advisory Services Employment Guidance.

Access requirements: Migrants in irregular administrative status.



UNIÓN EMIGRANTES RETORNADOS CANARIOS (UERCA)

Unión Emigrantes Retornados Canarios (UERCA)

- San Sebastian Street, 54 38108, Taco. La Laguna How to get there
- 0034 922 310 332
- From Monday to Friday, from 9:00 AM to 1:00 PM.
- www.uerca.org
- Permanent

Recipient individuals: Canarian returned emigrants and their families from anywhere in the world.

Resource Description: Legal, social, and labor advice for emigrants and family members of returnees, both in pre-arrival and post-arrival procedures. In-person and video call assistance.

Access requirements: By appointment.

FIFEDE

ACÉRCATE

- Street Dean Palahí, 12. La Laguna How to get there
- 0034 654 58 50 98
- By appointment.
- Facebook @redmigrantetenerife r
- edmigrantetfe@gmail.com until December 2023

Recipient individuals: Migrant population aged 18 and older

Resource Description: Information and legal and social advisory service in immigration matters.

Access requirements: Any person regardless of their administrative status.





SOCIO-HEALTHCARE ASSISTANCE

ACAPASIL CANARIAS

ACAPASII Canarias

- Sede principal en Santa Cruz de Tenerife, C. Méndez Núñez, 64, 38004
- 0034 622 673 231

How to get there

- 8:00-20:00
- www.acapasil.org
- info.acapasil@gmail.com
- Permanent

Recipient individuals: individuals in a situation of vulnerability.

Resource Description: Social and psychological support.

Access requirements: Any migrant person regardless of their administrative status.

PROVIVIENDA

Acogida Integral para Inmigrantes en situación de Vulnerabilidad o Riesgo de Exclusión Social (piso de acogida)

- C/ Fotógrafo José Norberto Rodríguez Díaz Zenón, Nº 2, Edificio Prisma, piso 1° oficina 1.2, 38203 La Laguna, Santa Cruz de Tenerife How to get there
- **** 0034 647938409
- Monday to Friday from 8:00 AM to 3:00 PM
- www.provivienda.org
- acogidaintegralcanarias@provivienda.org
- Permanent

Recipient individuals: Adult migrant population with residence and work permits or returning migrant population

Resource Description: Temporary alternative accommodation resource in a shared supervised apartment, linked to a social intervention plan, located in the municipality of San Cristóbal de La Laguna. Beneficiaries are required to contribute a portion of the expenses related to accommodation and basic needs coverage.

Access requirements: Residence and work authorization or status as a returning migrant is required. Documented social and residential vulnerability confirmed by a social report, with economic income from employment and/or benefits. Access through referral from the designated social worker for the family unit.



ASOCIACIÓN DE DAÑO CEREBRAL **ADOUIRIDO DE TENERIFE**

Acogida Integral para Inmigrantes en situación de Vulnerabilidad o Riesgo de Exclusión Social (piso de acogida)

- C/ Henry Dunat s/n, Piso 1, Planta 10 Centro de Entidades y Voluntariado
- Anchieta-, San Cristóbal de La Laguna. Carretera General Nº89, Edificio El Charcón, Bajo Derecha, La Victoria de Acentejo. How to get there
- **(** (0034) 822190143 / 644395781 / 624084476
- From 8:00 AM to 4:00 PM
- www.adaceatf.org
- x trabajosocial@adaceatf.org
- Permanent

Recipient individuals: Individuals affected by Acquired Brain Injury, their families, and/or caregivers

Resource Description: Specialized service for rehabilitation and/or functional maintenance after an Acquired Brain Injury. Information and advice, social care, healthcare, leisure and free-time activities, group workshops. The services offered cover Physiotherapy, Occupational Therapy, Neuropsychology, and Speech Therapy. Additionally, we provide information and guidance on social assistance through our Social Work department

Access requirements: immigrant population regardless of their administrative status. Preferably having a level of dependence and having the Personal Autonomy Promotion Service recognized in their Individual Care Plan. Accessible through referral from other resources or by the individual's own initiative.



FUNDACIÓN - PROYECTO DON BOSCO Y AYUNTAMIENTO DE LA LAGUNA

Acompañamiento educativo La Laguna

- C/ Aguere 43, (38108) Taco How to get there
- . 0034 652161895
- Monday to Friday from 9:00 AM to 2:00 PM Or from 2:00 PM to 6:00 PM on alternate days.
- www.fundaciondonbosco.es

Recipient individuals: Young people experiencing homelessness.

Resource Description: Multidisciplinary support program for comprehensive improvement in the situation of beneficiaries (socio-emotional development, physical and mental health, relational and everyday life skills, proficiency in the host language and culture, etc.), contributing to basic needs coverage, improved employability, and administrative inclusion.

Access requirements: To be between 18 and 30 years old and experiencing homelessness. Access can be done independently or through referral from Social Services of La Laguna.

ASOC. FEMINISTA MERCEDES MACHADO

Asociación Feminista Mercedes Machado

- Avda. Libertad, n°15, locales 7 y 8, La Laguna.4 How to get there
- 922 310 324
- Monday to Friday from 9:00 AM to 2:00 PM
- www.asociacionmercedesmachado.blogspot.com
- amercedesmachado@yahoo.es
- Permanent

Recipient individuals: Women in situations of social vulnerability and/or gender-based violence.

Resource Description: Information, training, awareness on gender equality, and prevention of gender-based violence."Services: information and advice, social assistance, job guidance, socio-educational support, and group workshops."

Access requirements: An immigrant regardless of their administrative status.

ASOCIACIÓN AFAMCA

ADAME

- Ctra. Gral. La Cuesta, n° 4 How to get there
- 0034 624 198 354
- Monday to Friday from 8:00 AM to 4:00 PM
- afamca.tenerife@gmail.com

Recipient individuals: Young migrants who were formerly under protection.

Resource Description: Project supporting young migrants who have been under guardianship in transitioning to independent life. It offers guidance and legal advice, assistance in daily life matters, literacy classes, active job search workshops, psychological support, and coverage of basic needs (food, hygiene, clothing, among others).

Access requirements: people aged 18 to 23 who have been under the guardianship of the Government of the Canary Islands. Access to the resource can be done independently or through referral from another service.

ONG SOLICAN LIBRERÍA SOLIDARIA

ONG Solican Librería Solidaria

- Plaza de San Cristóbal, 22 Local 11 C.P. 38204 La Laguna How to get there
- 0034 622715698
- Monday to Thursday from 10 am to 2 pm and from 5 pm to 9 pm. Friday and Sunday from 10 am to 2 pm. Closed on Saturdays. Instagram:
- @solicanlaguna
- gazmira32@gmail.com
- Permanent

Recipient individuals: Anyone who may need it.

Resource Description: Occasional assistance with basic needs (food, hygiene, and clothing).

Access requirements: Any migrant person regardless of their administrative status.

ASOC. MUJERES SOLIDARIDAD Y COOP.

Asesoramiento Integral para Mujeres.

- O/Miraflores, n° 8, 4° derecha. Santa Cruz de Tenerife How to get there
- 0034 922 24 11 50
- From 9:00 AM to 7:00 PM
- www.mujeressolidaridadycooperacion.org
- asesoramientointegral.msc@gmail.com
- **=** -

Recipient individuals: Women

Resource Description: Resource providing social counseling, legal advice, job guidance, and psychological support, as well as referrals to food distribution entities and other services based on the user's needs. - Providing information and advising beneficiaries in the social sphere to empower them in resolving their issues.

Access requirements: Women in irregular administrative situations with a national ID (DNI) and women with a community NIE. Referral by other resources or self-initiative.

ASOCIACIÓN CONSEGUIDORAS SOLIDARIAS

Asociación Conseguidoras Solidarias

- O/Miraflores, n° 8, 4° derecha. Santa Cruz de Tenerife How to get there
- 0034 609 239 741
- Indeterminado
- **6**
- conseguidorassolidarias@gmail.com
- Permanent

Recipient individuals: Families in social exclusion.

Resource Description: Service to help families in situations of social exclusion by providing support in covering basic needs (food, hygiene, clothing and footwear, furniture, household items, etc.).

Access requirements: Being in a situation of social vulnerability. Access can be made through a Referral Report from SSSS or other entities, or by contacting on the individual's initiative.



ASOCIACIÓN HAY RAÍCES

Avuda inmediata

- Sin oficina, servicio móvil en los alrededores del campamento de Las
- Raíces. Tienen actividad sobre todo en La Laguna y en El Hierro.
- 601135423 / 649530015
- no set schedule.
- Instagram @hayraices
- hayraicesasociacion@gmail.com
- Permanent

Recipient individuals: migrants.

Resource Description: Immediate assistance to migrant individuals (material resources, communication, etc.), Spanish classes, collaborations for the implementation of leisure workshops, resource and donation searches, talks in high schools and colleges.

Access requirements: Any migrant person regardless of their administrative status.

ACCIÓN SOCIAL SOLIDARIDAD VENEZUELA

Solidaridad en marcha

- Avda Leonardo Torriani nº 59 (38201) La Laguna How to get there
- **6**01135423 / 649530015
- From Monday to Thursday, from 9:00 AM to 4:00 PM, and Friday from 9:00 AM to 1:00 PM.
- www.asociaciónsocialsolidaridadvenezuela.org
- x solidaridadenmarcha.2023@gmail.com
- Until December 31, 2023

Recipient individuals: Migrants and returnees.

Resource Description: Information, guidance, and handling of procedures. Legal and social guidance, job guidance. Support and guidance in procedures related to Venezuela.

Access requirements: Migrants and returnees.

RELIGIOSAS FILIPENSES MISIONERAS DE ENSEÑANZA

Casa Madre Dolores

- C/Alfredo Barrios N° 30 (38206) La Laguna How to get there
- 0034 922266389
- 24 hours.
- fili_tenerife@hotmail.com
- Permanent

Recipient individuals: Underage mothers.

Resource Description: Temporary accommodation resource for underage single mothers until they reach the age of majority, who have no alternative housing. Provision of basic needs and intervention to improve parenting skills.

Access requirements: To contact, please use the phone or email.

RELIGIOSAS FILIPENSES MISIONERAS DE ENSEÑANZA

Casa Padre Teiero

- Dirección: C/Alfredo Barrios, nº30, 38206 La Laguna y C/Flamboyan, nº43
- (0034) 922 266 389 / 922 250 312/ 628 174 802 How to get there

- TEJEROMARES@GMAIL.COM

Permanent

Recipient individuals: Pregnant women or those with dependent minors

Resource Description: Housing resource for pregnant women or those with dependents up to 12 years old, who are in a situation of social exclusion and without alternative housing.

Access requirements: To contact, please use the phone or email.

COMISIÓN ESPAÑOLA DE AYUDA AL REFUGIADO

CFAR

- C/Imeldo Seris 108 2°D, 38003, Santa Cruz de Tenerife How to get there
- 0034 822112009
- Monday to Friday from 8:00 AM to 3:00 PM.
- www.cear.es
- estela.delabra@cear.es
- Permanent

Recipient individuals: Applicants or potential applicants for International and Temporary Protection.

Resource Description: Information and Guidance. Assessment and referral, Accommodation and sustenance in emergency resources. Information and advice, Coverage of basic needs (food, hygiene), Legal assistance, Social care, Psychological support, Financial aid, Alternative accommodation.

Access requirements: Applicants for International Protection and Temporary Protection.

ACCIÓN INTERVENCIÓN SOCIAL ATLÁNTICO

Centro de formación AISA

- C/ Francisco García Talavera nº 28 Miramar (38009) Santa Cruz de Tenerife 0034 690362752 How to get there
- Monday to Friday from 9:00 AM to 1:00 PM and from 5:00 PM to 8:00 PM
- www.asociacionaisa.org
- trabajadorasocial@aisaformacion.com
- Until December 2024.

Recipient individuals: Non-professional caregivers

Resource Description: Information, advice, coverage of basic needs (food, hygiene), social assistance, psychological support, job guidance, leisure and free-time activities. Accessible training courses, job orientation.

Access requirements: Preference for individuals aged 14 to 30 with legal residence in Spain. Individuals in irregular situations may access training, job guidance, and a food bank.

SERVICIO CANARIO DE SALUD

Centro de Salud Finca España

- Avda. de los Menceyes, 153. Finca España How to get there
- 0034 922 47 82 01

Centro de Salud La Cuesta

- C/ Rector José Escobedo y Glez Alberu, 6. La Cuesta How to get there
- **** 0034 922 67 72 90

Centro de Salud Tejina

- Otra. General Tejina-Tacoronte, 67. Tejina How to get there
- **** 0034 922 92 32 37

Centro de Salud Laguna - Mercedes

- Avda. Trinidad, 50 La Laguna How to get there
- 0034 922 17 42 75 / 922 00 00 00

Centro de Salud San Benito

- C/ Benito Pérez Galdós. San Benito How to get there
- 0034 922 47 82 30

Centro de Salud Taco

- C/ Moisés Alberto, O. Taco How to get there
- 0034 922 62 96 72
- From Monday to Friday, from 8:00 AM to 8:00 PM
- www.tinyurl.com/CanSalud
- Permanent

Resource Timing (end date of service): permanent

Description: Primary health care in areas such as medicine, nursing, physiotherapy, social work, etc. Submission of health card application for asylum seekers or individuals in irregular administrative status.

Access requirements: to have a health insurance card.



ASOCIACIÓN ASISTENCIAL NAHIA

Activa-2

- Centro de Entidades Ciudadanas José de Anchieta. C/ Henry Dunant s/ n San Cristóbal de La Laguna. CP 38204 How to get there
- **** 0034 623378500
- Monday, Tuesday, and Wednesday from 9:30 AM to 12:00 PM.
- www.asociacionnahia.org
- x asociacionnahia@yahoo.es
- **m** -

Recipient individuals: Migrant individuals previously under guardianship or young people without family or support networks in the islands.

Resource Description: Project for the acquisition of Spanish for migrant individuals, addressing the learning difficulties that beneficiaries may have by creating adapted learning environments.

Access requirements: Having been an unaccompanied foreign minor, having been under the care of the administration, being between 18 and 29 years old. In cases of older age, it is evaluated by the educational team based on each individual's needs.

GOBIERNO DE CANARIAS

Instituto Canario de la Vivienda

- Calle Carlos JR Hamilton, 16 Edificio Daida 1, 38071 SC de Tenerife
- 0034 922 92 26 90 How to get there
- From Monday to Friday, from 9:00 AM to 1:00 PM
- www.gobiernodecanarias.org/vivienda
- icv@gobiernodecanarias.org
- Permanent.

Recipient individuals: General population

Resource Description: Rental assistance, application for protected housing, rehabilitation aid for housing, improvements in housing accessibility, etc.

Access requirements: Any migrant person regardless of their administrative status

FEDERACIÓN DE ASOCIACIONES DE **MUJERES ARENA Y LAURISILVA**

Jusoc

- O C/Miraflores, 8 piso 5 dcha. Santa Cruz de Tenerife How to get there
- 0034 922 888 514
- Monday to Thursday 8:00 AM 4:00 PM, Friday 8:00 AM 3:00 PM
- www.arenaylaurisilva.org
- iusticiasocial@arenaylaurisilva.org

Resource Timing (end date of service): Women migrants

Resource Description: Service of social and legal advice and support for migrant women, providing free assistance based on the specific needs of the female users. It also offers free training sessions, both online and in person.

Access requirements: To be a migrant woman of legal age, regardless of your administrative status, and reside in Tenerife.

MÉDICOS DEL MUNDO

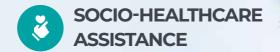
Migraciones y salud

- O. del Castillo, 62, 1°, Santa Cruz de Tenerife How to get there
- 0034 649899252
- From Monday to Friday, from 9:00 AM to 2:00 PM.
- www.medicosdelmundo.org
- migra.tf@medicosdelmundo.org
- Permanent.

Recipient individuals: Migrant individuals

Resource Description: information and support for migrants to exercise their rights regarding healthcare assistance, psychosocial intervention, medical consultations, and access to medication, as well as advice on medical bills.

Access requirements: Any migrant person regardless of their administrative status



ASOCIACIÓN DE REINSERCIÓN SOCIAL DE MENORES ANCHIETA

Navegando entre papeles

- C/el Drago, N°14, 38205 La Higuerita, La Laguna. How to get there
- . 0034 922 65 80 06
- From Monday to Friday, from 9:00 AM to 3:00 PM.
- www.anchietaeduca.com
- info@anchietaeduca.com
- Permanent

Recipient individuals: Sub-Saharan migrant population

Resource Description: Alternative housing resource for adult migrants, providing support from a social worker and a social educator to help achieve autonomy. Short and long-term goals are set to develop the necessary skills and abilities for their emancipation.

Access requirements: To be a migrant aged between 18 and 22 of Sub-Saharan origin, regardless of their administrative situation. It's not necessary to be registered in the municipality of La Laguna.

FUNDACIÓN CANARIA EL BUEN SAMARITANO

Nolaba

- C/Santa María de Añaza, nº2. Santa Cruz de Tenerife
- 0034 627 248 582 How to get there
- From Monday to Friday, from 8:00 AM to 4:00 PM.
- www.fcanariabuensamaritano.org
- ▼ info@fcanariabuensamaritano.org
- Permanent

Recipient individuals: Migrant individuals

Resource Description: That's a comprehensive array of services! It includes information and advice, meeting basic needs (food, hygiene), financial assistance, legal, psychological, and social support, job guidance, leisure activities, and group workshops.

Access requirements: Any migrant person regardless of their administrative status.

CRUZ ROJA ESPAÑOLA Y DELEG. DEL COMITÉ INTERNACIONAL DE LA CRUZ ROJA DE PARÍS

Personas Migrantes Desaparecidas

- C/Dr. Jiménez Díaz,5, 38007 Santa Cruz de Tenerife. How to get there
- **L** +34 663806233 / +34647321679
- From Monday to Friday, from 8:00 AM to 3:00 PM
- Facebook: @busquedasinternacionales / Instagram: busquedasinternacionales / Twitter: busquedascre
- \times
- Permanent

Recipient individuals: People migrant

Resource Descriptio: Identifying deceased and missing individuals in migratory transit and providing responses and support to their families. Information and advice, Social care.

Access requirements: Any migrant person regardless of their administrative status.

PROVIVIENDA

Programa de Promoción de la No Discriminación Residencial de las Personas Inmigrantes

- C/ Fotógrafo José Norberto Rodríguez Díaz Zenón, N° 2, Edif. Prisma, piso 1° oficina 1.2, 38203 La Laguna How to get there
- 922255766 / 922315397
- Monday to Friday, from 8:30 AM to 15:30 PM.
- www.aldeasinfantiles.es
- nodiscriminacioncanarias@provivienda.org
- Permanent

Recipient individuals: General public, migrants, volunteers, third sector professionals, and housing sector professionals.

Resource Description: Legal and social counseling, information, guidance, and awareness-raising, with special attention to the discrimination faced in accessing and maintaining housing due to their condition.

Access requirements: Any migrant person regardless of their administrative status.

FUNDACIÓN - PROYECTO DON BOSCO Y AYUNTAMIENTO DE LA LAGUNA

Piso de Autonomía Laura Vicuña

- C/María Magdalena, 25 (38320) San Cristóbal de La Laguna How to get there
- **(**0034) 670736789
- 24 hours
- www.fundaciondonbosco.es
- ▼ virginia.mora@fundaciondonbosco.es
- **-**

Recipient destinatarias: Young people experiencing homelessness.

Resource Description: A residential support facility offering multidisciplinary assistance, focusing on fostering autonomy and the emancipation process of the beneficiaries, who can stay for 6 to 12 months. It covers basic needs and intervenes for comprehensive improvement, contributing to basic needs, enhancing employability, and administrative inclusion.

Access requirements: An immigrant regardless of their administrative status. To be between 18 and 30 years old and find oneself in one of the following situations: without stable housing, limited financial resources, or serious difficulties in entering the job market.

ONG SER HUMANO

Tenerife Acoge

- Octra. La Cuesta-Taco, 4 piso 3 How to get there
- (0034) 669158625/696770662
- Monday to Friday, from 8:00 AM to 8:00 PM
- www.ongserhumano.com/proyectos-2023
- tenerifeacoge@ongserhumano.es, ongserhumano@ongserhumano.es
- Permanent

Recipient individuals: migrant people

Resource Description: Legal, social, and psychological counseling for migrants.

Access requirements: A migrant resident in Tenerife.

CEAR CANARIAS

Programa de primera acogida- programa información y orientación.

- C/Imeldo Seris n°108 2°D 38003 Santa Cruz De Tenerife How to get there
- **(** (0034) 822 11 20 09
- Monday to Friday from 8:00 AM to 3:00 PM.
- www.cear.es
- cear.canarias@cear.es
- Permanent

Recipient individuals: Applicants or potential applicants for International and Temporary Protection.

Resource Description: Information and Guidance. Assessment and referral, Accommodation and sustenance in emergency resources. Information and advice, Coverage of basic needs (food, hygiene), Legal assistance, Social care, Psychological support, Financial aid, Alternative accommodation.

Access requirements: Applicants for International Protection and Temporary Protection.

ASOCIACIÓN DE REINSERCIÓN SOCIAL DE MENORES ANCHIETA

Tanita La Gallega

- O/El Drago, 12. La Higuerita. 38205 San Cristóbal de La Laguna.
- **** 0034 922 65 80 06

How to get there

- Monday to Friday from 9:00 AM to 3:00 PM
- www.anchietaeduca.com
- info@anchietaeduca.com
- Permanent

Recipient individuals: Single migrant women with dependents.

Resource Description: Alternative accommodation resource offering multidisciplinary support.

Access requirements: A single migrant woman with dependents, lacking housing alternatives, without the need for registration.

ASOC. MUJERES SOLIDARIDAD Y COOP.

Servicio Especializado de Atención Integral de Mujeres Migrantes Víctimas de Violencia de Género

- C/Miraflores, n° 8, 4° derecha. Santa Cruz de Tenerife How to get there
- **Q** 0034 922 24 11 50
- Monday, Wednesday, and Friday from 9:00 AM to 7:00 PM.
- www.tinyurl.com/MujeresCoop
- asesoramientointegral.msc@gmail.com
- December 2023

Recipient individuals: Migrant women

Resource Description: Information, multidisciplinary counseling, and guidance with social support, legal advice, job counseling, and psychological assistance for a comprehensive approach to gender-based violence in all its forms.

Access requirements: Female migrants from third countries who are victims or potential victims of gender-based violence, as well as their descendants.

INST. DE ATENCIÓN SOCIAL Y SOCIOSANITARIA

Servicio Integral de Atención a la Mujer de La Laguna (SIAM)

- C/ La Retama nº 13, Edif. Los Molinos Local 12, La Laguna How to get there
- **** 0034 922 259 621
- Monday to Thursday from 09:00 to 19:00, Friday from 08:00 to 15:00 -
- siam.lalaguna@asmundomuevo.com
- \succ
- Permanent

Recipient individuals: Women victims of gender-based violence

Resource Description: That would be: Specialized multidisciplinary service aimed at informing, advising, and intervening with victims of gender-based violence. It provides comprehensive attention, including assistance for sexual assaults, specialized and coordinated advice and support in social, legal, and psychological areas, as well as assistance in employment, and intervention with minors in appropriate cases.

Access requirements: Female migrants from third countries who are victims or potential victims of gender-based violence, as well as their descendants.

CEAR CANARIAS

Programa de primera acogida- programa información y orientación

- C/Imeldo Seris n°108 − 2°D − 38003 Santa Cruz De Tenerife How to get there
- 0034 B822 11 20 09
- Monday to Friday, from 8:00 AM to 3:00 PM
- www.cear.es
- cear.canarias@cear.es
- Permanent

Recipient individuals: Refugee population, applicants for international protection, or stateless individuals.

Resource Description: Service addressing the Preliminary Phase of the Reception System for International Protection, Temporary Protection, and Stateless Individuals. It provides information and guidance on the international protection process, available aid, and resources, manages personalized integration plans, and refers individuals to other resources for basic needs coverage.

Access requirements: Being an applicant for International Protection, Temporary Protection, or Stateless status, or having been granted refugee status, subsidiary protection in Spain, or statelessness. Not being a national of an EU Member State, not having been granted International Protection in any other EU Member State, and not being an unaccompanied minor (UM).

CÁRITAS

Unidad móvil de Atención en Calle de La Laguna

- C/Juan Pablo II, N° 23 entresuelo izquierdo (38004) SC. de Tenerife
- (0034) 627 240 939 / 627 241 100 How to get there
- www.ongserhumano.com/proyectos-2023
- umactenerifelalaguna@caritastenerife.org tsumactenerifelalaguna@caritastenerife.org
- Permanent

Recipient individuals: People without homes or living in mobile or inadequate accommodations

Resource Description: Support focused on the person and the choices they make in their social inclusion process. Assistance in linking the individual to public systems and social and health resources, facilitating access to fundamental rights and available aid throughout this process.

Access requirements: to have a health insurance card.

ALDEAS INFANTILES SOS

Programa de Acogimiento Familiar en familia ajena

- Calle San Antonio, 26 How to get there
- 922 25 99 82
- Monday to Friday, from 9:00 AM to 7:00 PM.
- www.aldeasinfantiles.es
- acogencanaria@aldeasinfantiles.es
- Permanent

Recipient individuals: Families and minors referred by the Directorate General for Child and Family Protection.

Resource Description: Training and capacity-building service for foster families, along with support and assistance for minors in foster care situations.

Access requirements: Minors aged 0 to 18 under protective measures.

SERVICIOS SOCIALES DEL AYUNTAMIENTO DE LA LAGUNA

Unidad de Trabajo Social Valle de Guerra (UTS)

- o C/Calvario, 1 Valle de Guerra, La Laguna How to get there
- 922 54 10 54

Unidad de Trabajo Social Tejina – Bajamar – Punta del Hidalgo (UTS)

- C/ Marina González González, 7, Tejina How to get there
- 922 54 30 76 / 922 54 30 69

Unidad de Trabajo Social Taco (UTS)

- Centro Multifuncional El Polvorín Ctra. Gral. La Cuesta-Taco, s/n.
- Taco. 922 61 55 11 / 922 61 56 08 / 922 61 55 98 How to get there

Unidad de Trabajo Social La Cuesta (UTS)

- O/ Piloto Néstor Jorge Cabrera N° 20 Frente Piscina Municipal, La Cuesta
- 922 67 02 83 / 922 64 60 6

How to get there

Unidad de Trabajo Social Central (UTS)

- C/ Herradores N° 11, 38204, antiguo edificio MUVISA, La
- Laguna 922 25 06 36 How to get there
- Monday to Friday from 9:00 AM to 1:30 PM.
 July, August, and September from 9:00 AM to 1:00 PM.
- www.aytolalaguna.es/servicios/servicios-sociales/unidades-de-atencion
- Permanent

Recipients individuals: Resident in La Laguna

Description: Processing municipal economic benefits for the coverage of basic needs (nutrition, hygiene, clothing and footwear, supplies, etc.), specific assistance for vulnerable groups (elderly, disabled, minors, etc.), social intervention to improve situations of vulnerability, and referral to specialized services.

Access requirements: Registered in La Laguna.



EDUCATION & EMPLOYMENT

ASOCIACIÓN RAYUELA

Servicio de orientación laboral

- Calle Herradores, nº 45, 1ª Planta, oficina 1º Derecho, C.P. 38201 -
 - San Cristóbal de la Laguna How to get there
- 0034 922 321 971
- From Monday to Friday, from 8:00 AM to 3:00 PM.
- www.asociacionrayuela.com
- x rayuela.asociacion@gmail.com
- Permanent

Recipient individuals: Unemployed population.

Resource Description: Employment and training guidance service. Projects supporting job placement and projects offering skill-building training.

Access requirements: Any migrant person regardless of their administrative status.

FUNDACIÓN ECCA

Ecca.edu

1 1 1 1 1 1 1

- Calle Benito Pérez Galdós S/N (Centro ciudadano Las Madres). La Laguna
- 0034 677 91 10 60 // 0034 922 10 09 80 How to get there
- Tuesday and Thursday from 10:00 AM to 1:00 PM
- www3.radioecca.org/home
- mi.garcia@ecca.edu.es // tenerife@radioecca.org
- School Year

Recipients: Population aged 16 and older.

Resource Description: Educational resource providing formal education for adults: Initial Education, Secondary Education, High School, Higher Vocational Training in Social Integration, Also, non-formal training with supplementary courses.

Access requirements: Passport, NIE (Foreigner Identification Number), or residence permit. Migrants from countries outside the Andres Bello Agreement must undergo a proficiency test.



FUNDACIÓN ADECCO

Programa CRECE de inserción laboral 2022/2023

- C/ Alonso de Castro, 1, Edif. Cinelandia, 1°, ofi. 104, La Cuesta, La Laguna
- 0034 922532024

How to get there

- Monday to Friday from 9:00 AM to 4:00 PM.
- https://tinyurl.com/AdeccoCRECE
- mrocio.lopez@fundacionadecco.es
- **-**

Recipients: Individuals with disabilities, women with unshared family responsibilities, individuals over 45 years old, women victims of gender-based violence, people in situations of vulnerability accredited by SS (Social Security).

Resource Description: Support, training, and skill acquisition program for job search for individuals at risk of social exclusion in the municipality of La Laguna.

Access requirements: Residency in La Laguna. Residence permit for labor mediation actions.

FEMETE

Agencia de Colocación (Employment agency)

- O C/Mazo,5-7. Los Majuelos. San Cristóbal de La Laguna How to get there
- 0034 921 29 67 00
- From Monday to Friday, from 8:30 AM to 3:00 PM.
- www.femete.com.es
- Permanent

Recipients: Unemployed individuals

Resource Description: Employment agency for individuals seeking jobs in the metal industry.

Access requirements: Valid residence permit. No prior experience required. Access mode: in-person at the offices or through the website.

• CÁRITAS DIOCESANA (NODO DE LA LAGUNA CENTRO) • ELINDACIÓN GENERAL DE LA LINIVA

 FUNDACIÓN GENERAL DE LA UNIV. DE LA LAGUNA (NODO DE LA CUESTA)

• FUNDACIÓN - PROYECTO DON BOSCO (NODO DE SAN MIGUEL DE GENETO)

Barrios por el Empleo: Juntos Más Fuerte≤

- La Laguna centro: C/Dean Palahi, nº 12. 38201 How to get there
 - · La Cuesta: Centro Ciudadano de La Candelaria (C/ Machado y Fiesco s/n) How to get there
- · San Miguel de Geneto: Centro Ciudadano de Geneto (C/ Afrodita s/n.)
 - · Nodo La Laguna: 673568282 How to get there
 - · Nodo La Cuesta: 616930856
 - · Nodo San Miguel de Geneto: 652155720/922626638
- www.bxe.es
- ∠ Nodo La Laguna: orientacion la laguna@caritastenerife.org
 - · Nodo La Cuesta: bxe_lacuesta@fg.ull.es
 - · Nodo San Miguel de Geneto: n.tejera@fundaciondonbosco.es

Recipient individuals: Unemployed individuals.

Resource Description: Comprehensive employment project offering guidance, job placement, and training with non-labor internships. It also provides legal advice for registered migrant individuals within the project.

Access requirements: Registration in the Servicio Canario de Empleo (Canarian Employment Service). People without a work permit who have a DARDE (Documento de Alta y Renovación de la Demanda de Empleo - Document for Registering and Renewing Demand for Employment) for training.



CONSEJERÍA DE EDUCACIÓN DEL GOB. DE CANARIAS (DEPARTMENT OF EDUCATION OF THE GOVERNMENT OF THE CANARY ISLANDS)

CEPA San Cristóbal.

- C/ Escultor Luján Pérez S/N, San Benito How to get there
- **** 0034 922 423 706
- ↑ Timetable: From Monday-Friday, from 10:00 AM to 12:00 PM (appointment is required starting from July 10th. Classes: From Monday to Thursday, from 09:00 AM a 1:00 PM and from 4:00 PM to 8:00 PM.
- www.cepasancristobal.org
- 38009060@gobiernodecanarias.org; correo@cepasancristobal.org
- Permanent

Recipients: General population

Resource Description: Educational resource for obtaining the Official Title of Compulsory Secondary Education (ESO) and Vocational Training Title in Middle Grade Nursing Auxiliary Care. Preparation for free access tests to Middle and Higher Grade Cycles, and courses at different levels of English.

Access requirements: Passport, NIE, or Residence Permit. Individuals from countries outside the Andrés Bello Agreement must take a proficiency test. Those who do not speak Spanish can access Adult Primary Education.

CEPA nordeste de Tenerife

- C/ La Palmita How to get there
- 0034 922 150 312
- Tuesday: from 4 PM to 8 PM. Working days: from 09 AM to 1 PM.
- www.tinyurl.com/CEPANordeste
- 🔀 38011108@gobiernodecanarias.org; cepanordestetenerife@gmail.com
- Permanent

Recipients: General population

Resource Description: Educational resource for obtaining the Official Title of Compulsory Secondary Education (ESO) and Baccalaureate in Sciences, Humanities, and Social Sciences. Also, certified distance courses by the Ministry of Education (Spain) and computer courses at different levels.

Access requirements: Passport, NIE, or Residence Permit. Individuals from countries outside the Andrés Bello Agreement must take a proficiency test. Those who do not speak Spanish can access Adult Primary Education.

CITY COUNCIL OF SAN CRISTÓBAL **DE LA LAGUNA**

Training or Employment (Desarrollo Local de La Laguna).

- C/Consistorio nº 4, Planta Alta. La Laguna How to get there
- 0034 922 60 11 79 // 0034 922 60 88 23
- From Monday to Friday from 9:00 AM to 1:00 PM
- www.aytolalaguna.es/servicios/desarrollo-local
- Permanent

Recipients: individuals seeking employment.

Resource Description: A catalog of monthly training actions listed within the Agenda of Desarrollo Local of La Laguna.

Access requirements: Censused in San Cristóbal de La Laguna and enrollment in the Servicio Canario de Empleo (Canarian Employment Service).

Job Counseling Services (Desarrollo Local de La Laguna).

- C/Consistorio n° 4, Planta Alta. La Laguna How to get there
- : 0034 922 60 11 79
- From Monday to Friday from 9:00 AM to 1:00 PM
- www.aytolalaguna.es/servicios/desarrollo-local
- empleo@lalaguna.es
- Permanent

Recipients: individuals seeking employment.

Resource Description: Job counseling service and registration in the job listings

Access requirements: Censused in San Cristóbal de La Laguna and enrollment in the Servicio Canario de Empleo (Canarian Employment Service).



CRUZ ROJA

Itinerarios que suman +

- O C/ Hermanos Marrero, 1. La Laguna How to get there
- 0034 922 25 96 26
- From Monday to Friday from 9:00 AM to 2:00 PM
- www.cruzroja.es/principal/web/provincial-tenerife/empleo
- maria.correa@cruzroja.es
- Permanent

Recipients: Vulnerable groups

Resource Description: Improving the employability of individuals experiencing extreme vulnerability through job counseling, training, and job placement initiatives.

Access requirements: Residence and work permit, and registration as a job seeker in the Servicio Canario de Empleo (Canarian Employment Service).

SERVICIO CANARIO DE EMPLEO (CANARIAN EMPLOYMENT SERVICE)

Oficina de Empleo (Employment Office)

- O C/ Alfredo Torres Edwars, s/n. La Laguna How to get there
- 0034 922 92 45 65
- From Monday to Friday, from 8:30 AM to 2:00 PM. In the months of July, August, and September: from 8:30 AM to 1:00 PM.
- www.gobiernodecanarias.org/empleo/sce/principal/index.html
- maria.correa@cruzroja.es
- Permanent

Recipients: Individuals seeking employment

Resource Description: Registration in the Servicio Canario de Empleo (Canarian Employment Service), access to free vocational training, job counseling services, and job offers.

Access requirements: Appointment scheduling and valid residency permit.

GOVERNMENT OF SPAIN

Subdelegación de Gobierno de Santa Cruz de Tenerife

- O/ Méndez Núñez, 9. Santa Cruz de Tenerife How to get there
- 0034 922 999 000
- From Monday to Friday from 9:00 AM to 3:00 PM
- www.tinyurl.com/SubdelegacionTF
- informacion.sctenerife@correo.gob.es Permanent

Recipients: General population

Resource Description: Procedures under the responsibility of the General

State Administration

Access requirements: Appointment scheduling.

MINISTRY OF EDUCATION (SPAIN)

National University of Distance Education (UNED)

- O C/San Agustín, 30. La Laguna How to get there
- **** 0034 922 259 609
- From Monday to Friday, from 9:00 AM to 2:00 PM and from 4:30 PM to 7:00 PM.
- www.unedasiss.uned.es/home
- info@la-laguna.uned.es
- Permanent

Recipients: General population

Resource Description: Evaluation of academic records and conducting tests for admission to undergraduate studies at Spanish universities.

Access requirements: To have a high school diploma (baccalaureate) recognized.



RADIO ECCA

Social Inclusion Project for the Migrant Population in the Canary Islands.

- O C/ Gumersindo Robayna Galván, 4, 38005 Santa Cruz de Tenerife
- **Q** 0034 922 23 19 11 ext 100 How to get there
- Monday to Friday from 9:00 AM to 2:00 PM and from 4:30 PM to 7:00 PM
- www.radioecca.org/accion-social/
- I.vazquez@radioecca.org
- in January 2024

Recipients: Migrants from non-EU countries over 18 years old.

Resource Description: Semi-presential training to promote the social, linguistic, and cultural inclusion of non-EU migrant population.

Access requirements: To provide some document related to your identity.

Programa Contigo

- C/Gumersindo Robayna Galván, 4, 38005 Santa Cruz de Tenerife.
- 0034 689 143 197

How to get there

- From Monday to Friday, 9:00 AM to 2:00 PM and from 4:30 PM to 7:00 PM.
- www.radioecca.org/accion-social/detalle-proyecto/340
- c.risi@radioecca.org
- Permanent

Recipients: Unaccompanied foreign minors.

Resource Description: Development of personalized training in languages, human rights, and job preparation. Community activities and leisure and free-time activities.

Access requirements: To provide some documents related to your identity.

SERVICIO CANARIO DE EMPLEO (CANARIAN EMPLOYMENT SERVICE)

ICSE S.A.

- C/ María del Cristo Ossuna, nº14 How to get there
- 0034 922 31 50 27
- From 9:30 AM to 1:00 PM and from 5:00 PM to 8:00 PM
- www.icse.es
- rebeca@icse.es
- From 3 to 9 months

Recipients: Unemployed individuals seeking employment improvement.

Resource Description: Courses offered by the Servicio Canario de Empleo (Canarian Employment Service).

Access requirements: Legal residence in Spain and BEING REGISTERED AT THE EMPLOYMENT OFFICE.

LANGUAGE CAMPUS

Cursos de idiomas (Language courses)

- Calle Herradores, n° 1 How to get there
- 0034 696 747 445
- : From 9:30 AM to 1:00 PM and from 5:00 PM to 8:00 PM.
- www.lcidiomas.com
- Permanent

Recipients: Anyone who wants to learn a new language.

Resource Description: Language training for students aged 3 and above, preparation for official exams, and specific job positions.

Access requirements: migrant population regardless of their administrative status.

FUNDACIÓN DON BOSCO

Orientación Laboral (Job Guidance)

- O C/Aguere 43. 38108, Taco How to get there
- 922 626 638
- From Monday to Friday, from 8:30 AM to 4:30 PM
- www.fundaciondonbosco.es
- miguel.rojas@fundaciondonbosco.es
- Permanent

Recipient individuals: Unemployed young individuals.

Resource Description: Project focused on job guidance, support in job search, and assistance, along with training in professional skills and vocational education.

Access requirements: migrant population regardless of their administrative status.

FEMETE

/ / /// Land A.11

Programas Integrales de Empleo 2022/2024 (Comprehensive Employment Programs)

- O C/Mazo N° 5. La Laguna How to get there
- 0034 922 296 700 ext 262
- From Monday to Friday, from 8:30 AM to 8:30 PM
- www.orientafemete.org
- rgonzalez@femete.es
- on December 31, 2024.

Recipients: Individuals seeking employment

Resource Description: Resource aimed at enhancing the employability of unemployed individuals by assisting them in their job search, facilitating their integration into the job market, whether through employment with others or self-employment, via individual interviews and group workshops.

Access requirements: Migrant population with a valid residence permit and registered as job seekers at the Servicio Canario de Empleo (Canarian Employment Servicio).

OPCIÓN 3

Programa de Apoyo Prelaboral. Servicio especializado de Formación y Empleo

- Plaza de la Concepción 8 planta 1 How to get there
- 0034 608 44 64 06 0034 692 15 46 65
- From 9:00 AM to 5:00 PM.
- www.opcion3canarias.org
- jonathan@opcion3canarias.org/cinthyapeon@opcion3canarias.org
- Permanent

Recipients: Young people between 16 and 21 years old

Resource Description: Employability enhancement and transition to adulthood are worked on through personalized insertion pathways. Information and advice, social assistance, Job guidance, socio-educational attention. leisure and free-time activities. group workshops. Employment-oriented literacy courses.

Access requirements: migrant population regardless of their administrative status.

FUNDACIÓN GENERAL DE LA UNIVERSIDAD DE LA LAGUNA

Servicios de Idiomas ULL

- Avenida de la Trinidad, 61. La Laguna How to get there
- 922 31 92 00
- From Monday to Friday, from 8:30 AM to 9:00 PM fg.ull.es/
- idiomas
- info@fg.ull.es
- Permanent

Recipients: Population over 16 years old

Resource Description: Language training

Access requirements: To have a NIE (Foreigner Identification Number) or

Passport.





ASOCIACIÓN SUPERACCIÓ

Espacio de Formación Superacció

- O. Wenseslao Yanes González, 17, 38202 La Laguna, SC de
- Tenerife 627 871 478 How to get there
- From 9:00 to 13:30
- www.superaccio.org
- canarias@superaccio.org
- **-**

Recipients: Adolescents and young people over 15 years old.

Description: Educational program, Monday to Friday, through sports, expression, and emotional support. Workshops of various kinds focused on educational, employment, and social integration.

Access requirements: Individuals aged 15 and older.





LEISURE AND COMMUNITY PARTICIPATION

ASOCIACIÓN AMIGOS CANARIOS VENEZOLANOS FORJADORES DE LIBERTADES

Asociación Amigos Canarios Venezolanos Forjadores de Libertades

- C/Fco. García-Talavera, 2, Miramar. Santa Cruz de Tenerife How to get there
- 0034 822 641 646 / 0034 604 847 252
- Monday, Wednesday, and Friday from 8:00 AM to 4:00 PM. -
- aacvforjadoreslibertades@gmail.com
- \times
- Permanent

Recipients: Immigrants with Venezuelan or Spanish nationality.

Resource Description: Social and humanitarian aid.

Access requirements: immigrant population regardless of their administrative status

ASOCIACIÓN CONSEGUIDORAS SOLIDARIAS

Asociación Conseguidoras Solidarias

- Avda universidad, 26. La Laguna How to get there
- 0034 609 239 741
- Monday to Friday from 9:00 AM to 4:00 PM. -
- a conseguidorassolidarias@gmail.com Permanent

Recipients: Families in social exclusion.

Resource Description: A resource that provides immediate assistance for needs such as food, clothing, furniture, payment of certain bills, among other actions.

Access requirements: immigrant population regardless of their administrative status.

ASOCIACIÓN CULTURAL ARTECREADORES

Drawing and painting classes

- Centro Ciudadano las Madres de Padre Anchieta C/ Benito Pérez Galdós S/N° (38203) La Laguna How to get there
- **4** 622.698.176
- Monday and Wednesday from 5:00 PM to 7:30 PM
- \times -
- Permanent

Recipients: General population.

Resource Description: Drawing and painting classes.

Access requirements: immigrant population regardless of their administrative status.

ASOCIACIÓN CULTURAL ARTECREADORES

Asociación Conseguidoras Solidarias

- Centro Ciudadano las Madres de Padre Anchieta C/ Benito Pérez Galdós S/N° (38203) La Laguna How to get there
- **4** 622.698.176
- Monday and Wednesday from 5:00 PM to 7:30 PM -
- **()**
- \times
- Permanent

Recipients: General population.

Resource Description: Drawing and painting classes

Access requirements: immigrant population regardless of their administrative

status.



ASOC. CULTURAL FACTORÍA MILONGUERA

Tango classes

- Calle Benito Pérez Galdós s/n Centro Ciudadano las Madres de Padre Anchieta (38203) La Laguna How to get there
- **U** 0034 647158550
- Monday and Wednesday from 8:15 PM to 9:15 PM.
- \times
- Permanent

Recipients: Adults.

Resource Description: Tango classes.

Access requirements: immigrant population regardless of their administrative status.

ASOCIACIÓN CULTURAL SAHAJA YOGA

Meditation classes

- Calle Benito Pérez Galdós s/n Centro Ciudadano las Madres de Padre Anchieta (38203) La Laguna How to get there
- 0034 609932610
- Monday, from 6:00 PM to 7:00 PM
- **a** -
- iii -

Recipients: Adults.

Resource Description: Meditation classes.

Access requirements: Any person regardless of their administrative status.



ASOCIACIÓN JUVENIL Y CULTURAL KAUA

Leisure, Cultural, and Social Theater Activities

- Community Center San Luis Gonzaga, Calle El Hierro, 12, Taco, San Cristóbal de La Laguna. How to get there
- 0034 697357599/ 0034 671034280
- From 9:00 AM to 5:00 PM.
- kauadetaco en Facebook, Instagram y Twitter
- kauadetaco@gmail.com
- Permanent

Recipients: All individuals, especially young people aged 14 to 30 years old.

Resource Description: Projects and activities promoting healthy leisure, culture, and the promotion of art, equality, and citizen participation.

Access requirements: Any person regardless of their administrative status.

ASOC. SAHARA-CANARIAS "LA CONCORDIA"

Asociación por la Libertad del Pueblo Saharaui

- C/ Fuerteventura, n°3 Aloa 1 Puerta 27. El Fraile (Arona) How to get there
- **L** 622660406
- From Monday to Friday, from 12:00 PM to 3:00 PM.
- **(**
- x saharaoccidental2020@gmail.com
- Permanent

Recipients: Migrant population.

Resource Description: Fight and support for the Sahrawi people for freedom and independence.

Access requirements: Migrants with legal residence in Spain

ASOCIACIÓN LGBTI* DIVERSAS

Asociación LGBTI* Diversas

- O Calle de La Verdad, 19, Puerto de la Cruz How to get there
- 623 42 43 48
- FROM 8:00 AM TO 7:00 PM
- www.diversascanarias.com
- diversas@felgtb.org
- Permanent

Recipients: LGBTIQA+ individuals, their partners, and families.

Resource Description: Social intervention service, psychological and sexological support for LGBTIQA+ individuals, their partners, and families. Sexual health care service offering guidance on risky practices, unplanned pregnancies, sexual education, as well as early detection of HIV and other STIs.

Access requirements: Any person regardless of their administrative status.

DEPARTMENT OF SOCIAL WELFARE OF CITY COUNCIL OF LA LAGUNA)

Servicio de día para menores (Childcare service)

- Calle Benito Pérez Galdós, s/n Centro Ciudadano las Madres de Padre Anchieta (38203) La Laguna. How to get there
- **U** 0034 922.25.06.360
- From Monday to Thursday from 3:00 PM to 6:00 PM.
- **6** -
- **×** -
- Permanent

Recipients: Minors between 4 to 16 years old, registered, subject to assessment by Social Services

Resource Description: Free program by the City Council of San Cristóbal de La Laguna, managed by the Council Department of Social Welfare and Quality of Life. It is a support center for families who, due to various circumstances, need assistance in their parenting tasks related to protection and education. Assistance is provided for their homework, along with meals and shared leisure time.

Access requirements: Residence permit.

CITY COUNCIL OF SAN CRISTÓBAL DE LA LAGUNA

ASOCIACION DE VECINOS AIRAM EL COROMOTO

- C/ELIAS ZEROLO, S/N ** URB. SAN ANTONIO How to get there
- **** 0034 699 76 99 00
- From Monday to Friday from 4:00 PM TO 8:00 PM. -
- ELCOROMOTO@GMAIL.COM
- \times

Recipients: any person..

Resource Description: Children's workshops, adult programs, elderly activities.

Access requirements: Any person regardless of their administrative status.

ASOCIDE CANARIAS

Asociación de Personas con Sordoceguera

- Avda. San Sebastián nº 3 Santa Cruz de Tenerife 38003 How to get there
- Coordi, 608323755 / T.Social 667 60 25 69
- h Lunes a viernes de 8:00 a 15:00
- www.asocidecan.org
- x trabajosocialasocide@gmail.com
- Permanente

Personas destinatarias: Personas con sordoceguera mayores de 18 años.

Descripción: Son diferentes servicios los que prestamos dirigidos principalmente a las necesidades comunicativas. Actividades de ocio y tiempo libre. Servicio de Atención a Personas Sordociegas y Familias Servicios de guías-intérpretes de lengua de signos. Actividades socioculturales adaptadas. Difusión y sensibilización. Voluntariado.

Requisitos para el acceso: Cualquier persona independientemente de su situación administrativa.

ASOCIACIÓN SOCIOCULTURAL DE ECUATOGUINEANOS DE TENERIFE

Asociación Sociocultural de Ecuatoguineanos de Tenerife

- C/Garcilaso Vega, n° 17, planta 3. Santa Cruz de Tenerife. How to get there
- **607984790**
- * : Monday to Friday, adapted to the users' availability.
- **(**
- ecuatenerife@gmail.com/engamobono@gmail.comPermanent

Recipients: Migrants from Ecuadorian origin.

Resource Description: Advice and assistance in document processing and paperwork regularization.

Access requirements: Any person regardless of their administrative status.

BANCO DE TIEMPO TENERIFE GAUYDIL

Banco de Tiempo Tenerife Gauydil

- O Avda. las Palmeras n.47, espacio comunitario Cho Canino, Finca España
- **L** : 0034 661 18 12 35 How to get there
- ↑ The first two mondays of the month from 5:00 PM to 7:00 PM.
- www.bancodeltiempodetenerife.com
- Permanent

Recipients: To all kinds of people who can contribute their skills and knowledge.

Resource Description: A mutual aid project where all participants offer work to the community without using money as a medium of exchange, only working hours.

Access requirements: Legal residence in Spain.

CITY COUNCIL OF LA LAGUNA

Community Center "El Tranvía".

- Plaza el Tranvía, n°5, 38320. La Cuesta. How to get there
- **Q** 0034 922 656 544
- From Monday to Friday, from 8:00 AM to 8:00 PM.
- aytolalaguna.es/servicios/participacion-ciudadana/centros-ciudadanos/
- CMELTRANVIA@GMAIL.COM
- Permanent

Access requirements: Any person regardless of their administrative status.

Community Center "Finca España"

- C/Fasnia, n°17, 38205 La Laguna. Finca España How to get there
- **Q** 0034 922 670967
- From Monday to Thursday, from 14:30 to 22:00 and Friday 15:00 to 22:00
- aytolalaguna.es/servicios/participacion-ciudadana/centros-ciudadanos/
- CCFINCAESP@GMAIL.COM
- Permanent

Access requirements: Any person regardless of their administrative status.

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Community Center of Las Chumberas

- O C/Volcán Stromboli, s/n, 38108 Las Chumberas How to get there
- 0034 922 822316
- Monday to Friday from 3:30 PM to 9:30 PM.
- aytolalaguna.es/servicios/participacion-ciudadana/centros-ciudadanos/
- CCLAS CHUMBERAS@GMAIL.COM
- Permanent

Access requirements: Any person regardless of their administrative status.

City Council Las Madres de Padre Anchieta

- C. Benito Pérez Galdós, 123, 38203 La Laguna How to get there
- **Q** 0034 922 25 74 54
- From Monday to Friday, from 8:00 AM to 8:00 PM
- aytolalaguna.es/servicios/participacion-ciudadana/centros-ciudadanos/
- cclasmadres@gmail.com
- Permanent

Personas destinatarias: Población en general.

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Community Center of Pérez Soto Cardonal

- Avda. El Cardonal, nº52, 38108, La Laguna. Taco How to get there
- **U** 0034 922 617 527
- Monday to Friday from 8:00 AM to 10:00 PM.
- aytolalaguna.es/servicios/participacion-ciudadana/centros-ciudadanos/
- CCPEREZSOTOCARDONAL@GMAIL.COM
- Permanent

Access requirements: Any person regardless of their administrative status.

Community Center Salud Alto-El Rocío

- C/ Rector Antonio Bethercourt, n°16, La Laguna How to get there
- **** 0034 922 882796
- ↑ Timetable; Monday, Tuesday, and Thursday from 3:00 PM to 9:00 PM. Tuesday and Friday from 3:00 PM to 10:00 PM
- aytolalaguna.es/servicios/participacion-ciudadana/centros-ciudadanos/
- cclasmadres@gmail.com
- Permanent

Access requirements: Any person regardless of their administrative status.

Community Center of San Bartolomé de Geneto

- Ono. San Bartolomé, 206 How to get there
- **L** 0034 922 31 04 73
- Monday to Friday from 8:00 AM to 22:00 PM.
- aytolalaguna.es/servicios/participacion-ciudadana/centros-ciudadanos/
- \sim
- Permanent

Access requirements: Any person regardless of their administrative status.

Centro Ciudadano San Diego (Community Center of La Laguna)

- O/Josefina La Rastroja, 638208 San Diego How to get there
- 922266669
- From Monday to Friday, from 4:00 PM to 10:00 PM. Tuesdays and Thursdays from 9:00 AM to 12:30 PM
- aytolalaguna.es/servicios/participacion-ciudadana/centros-ciudadanos/
- cciudadanosandiego@gmail.com
- Permanent

Access requirements: Any person regardless of their administrative status.

. .

- C/Afrodita, s/n, San Miguel de Geneto How to get there
- **Q** 0034 822 179 127
- From Monday to Friday, from 08:00 AM to 9:30 PM.
- aytolalaguna.es/servicios/participacion-ciudadana/centros-ciudadanos/
- Permanent

Access requirements: Any person regardless of their administrative status.

Community Center of Tejina

- Ctra. General Tejina-Laguna. Camino Venecia, s/n 38260 How to get there
- . 0034 922 546 842
- From Monday to Friday, from 08:00 AM to 10:00 PM
- aytolalaguna.es/servicios/participacion-ciudadana/centros-ciudadanos/
- x cctejina@gmail.com
- Permanent

Access requirements: Any person regardless of their administrative status.

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Community Center of Valle Guerra

- C/ El Calvario, s/n How to get there
- **** 0034 922 159 983
- From Monday to Thursday from 2:00 PM a 9:30 PM and Friday from 2:15 PM to 9:30 PM.
- aytolalaguna.es/servicios/participacion-ciudadana/centros-ciudadanos/
- Permanent

Access requirements: Any person regardless of their administrative status.

Community Center of Vistamar

- C/ Anatael Cabrera, 4 How to get there
- **U** 0034 922663320
- From Monday to Friday, from 5:00 PM to 9:00 PM.
- aytolalaguna.es/servicios/participacion-ciudadana/centros-ciudadanos/
- ccvistamar@gmail.com
- Permanent

Access requirements: Any person regardless of their administrative status.

CENTRO CULTURAL REYES ACHACHIS

Centro Cultural Reyes Achachis

- O/ Princesa Dácil, 12. Santa Cruz de Tenerife How to get there
- **L** 0034 670 98 95 87
- n Sunday from 6:00 PM to 9:00 PM
- **(**
- centroculturalreyesachachis@hotmail.es Permanent

Recipient individuals: general population.

Resource Description: Cultural and Bolivian folklore activities.

Access requirements: Any person regardless of their administrative status.

ASOC. CANARIA DE COOPERACIÓN SOLIDARIA

Servicio de día para menores

- C/ Benito Pérez Galdós s/n Centro Ciudadano las Madres de Padre Anchieta (38203) La Laguna How to get there
- 922 25 06 360
- Monday to Thursday from 3:00 PM to 6:00 PM.
- **(**
- Permanent

Recipients: Age 4 to 16, registered residents, subject to assessment by Social Services.

Description: Free program from the City Council of San Cristóbal de La Laguna, managed by the Department of Social Welfare and Quality of Life. It is a support center for families who, for some reason, need assistance in their parenting tasks of protection and education. They are assisted with their schoolwork, provided with meals, and offered shared leisure time.

Access requirements: Any person, regardless of their administrative status.

ASSOCIATION OF TRANSGENDER INDIVIDUALS: LIBERTRANS

Entre Iguales

- C/Volcán Pico Viejo, 1 Puerta 20 (EL SOBRADILLO) 38107 How to get there
- **Q** 0034 690 08 27 75
- From 8:00 to 10:00 PM.
- www.libertrans.org
- atlibertrans@gmail.com
- Permanent

Recipients: we serve transgender individuals of legal age, but we also cater to the rest of the LGBTQIA+ population.

Resource Description: Workshops for adults, sports activities, and peer socialization groups.

Access requirements: migrant population regardless of their administrative status.

FEDERACIÓN DE ASOCIACIONES VECINALES AGUERE

Federación de asociaciones vecinales Aguere

- Plaza San Cristóbal, 23. Local 9. La Laguna How to get there
- **Q** 0034 639 14 04 01
- *****
- Red social Faccebook: Favaguere.favaguere@gmail.com
- Permanent

Recipients: general population.

Resource Description: We offer children's workshops, workshops for adults, workshops for seniors, sports activities, excursions, or activities outside the facility.

Access requirements: They accept legally constituted entities.

UNIÓN CANARIA VENEZOLANA

Unión Canaria Venezolana (UCVE)

- Santa Eulalia. Plaza Ana Bautista. Local 1. La Cuesta. San Cristóbal de La Laguna. 38320 How to get there
- . : 0034 633 495 318 / 0034 922 026 704
- From Monday to Friday, from 10:00 AM to 5:00 PM.
- www.facebook.com/unioncanariovenezolana
- ✓ Ucve.tenerife@gmail.com logisticaucve@gmail.com
- Permanente

Recipients: Mainly Venezuelan migrants or those returning to the Canary Islands.

Resource Description: Guidance and referral to Canarian resources supporting the legal and cultural integration of returnees and Venezuelan migrants.

Access requirements: Venezuelan population, regardless of their administrative status.

ASOCIACIÓN SOLIDARIA DE CORAZÓN

Jóvenes Conciencia2

- Calle Tomás González Rivero, 9 How to get there
- **Q** 0034 696 31 25 37
- www.asociacionsolidariadecorazon.com
- asocsolidariadecorazon@gmail.com
- Permanent

Recipients: Child and youth population in Senegal and migrant and local population in Tenerife.

Resource Description: We carry out support actions for international cooperation projects in Senegal and conduct awareness and integration activities for migrants in Tenerife. Children's workshops, workshops for adults, excursions or activities outside the resource, leisure, and free time activities.

Access requirements: Administrative status (Indifferent).

MONTAÑA PARA TODOS

Montaña para todos

- Calle Francisco de Aguilar y Aguilar, 23 Esc 01 Pl. PBJ. SC.de Tenerife
- **Q** 0034 922 282 570 / 0034 635.67.31.20

How to get there

- From Monday to Friday, from 9:00 AM to 1:00 PM.
- www.mptodos.org
- info@mptodos.org
- Permanent

Recipients: People with or without physical disabilities.

Resource Description: Resource that provides awareness talks on disability and the benefits of inclusive hiking and sports for people with disabilities.

Access requirements: To have NIE.

FUNDACIÓN UNIVERSIDAD DE LA LAGUNA

Observatorio de la Inmigración de Tenerife (OBITen)

- Guajara Campus. Department of Geography and History. 2nd Floor,
 Classroom A2-23 B. San Cristóbal de La Laguna, Spain How to get there
- **Q** 0034 922 31 77 62
- From Monday to Friday, from 8:00 AM to 15:00 PM.
- www.obiten.com Facebook: @observatoriodelainmigraciondetenerife Twitter: @obitenerife | Página web: www.juntasenlamismadireccion.com
- obiten@ull.edu.es
- Permanent

Recipient individuals: population residing in Tenerife.

Resource Description: The prioritized research line is related to studying the settlement processes and living conditions of immigrants already established in Tenerife.

Access requirements: There is no access requirement.

ASOC. CANARIA DE COOPERACIÓN SOLIDARIA

Proyecto Liz

- C/Juan Rumeu García, nº 28, 38008 Santa Cruz de Tenerife How to get there
- **664349413**
- ↑ 16:00 a 20:00
- ww.solidaridadcanarias.org
- proyectos.sicanarias@gmail.com
- Fecha de finalización, Octubre 2023

Personas destinatarias: Migrantes mayores de 16 años.

Descripción: Formación para la inserción sociolaboral, realizan talleres de informática básica, atención socio-sanitaria, limpiador/a, con beca, identifican las necesidades sociales, formativas, laborales y jurídicas de las personas migrantes. Fortalecen la integración social y laboral del colectivo migrante, principalmente de mujeres, desde el enfoque intercultural.

Requisitos para el acceso: Cualquier persona independientemente de su situación administrativa, mayores de 16 años.

FUNDACIÓN ATARETACO

Proyecto Tarquí

- C/Juan Rumeu García, nº 28, 38008 Santa Cruz de Tenerife How to get there
- 0034 922 610 354 / 0034 667558619
- From Monday to Friday, from 8:00 AM to 4:00 PM.
- www.ataretaco.org
- direccion@ataretaco.com lidia.flores@ataretaco.org susana.noda@ataretaco.org
- Permanent.

Recipients: Migrant population.

Resource Description: Project aimed at migrant population, victims of social and cultural problems hindering socio-economic integration. Training actions, Spanish classes, and community participation activities are carried out for migrants, along with legal and social counseling.

Access requirements: Indifferent

ASOCIACIÓN CULTURAL DANZARTE EN MOVIMIENTO CANARIAS

Danzarte - desarrollo cultural

- Centro Insular de Entidades de Voluntariado, C. Juan Rumeu García,
 28, 38008 Santa Cruz de Tenerife How to get there
- **4** 643480692
- No tiene horario definido.
- **(**
- asociaciondanzarte@gmail.com
- De septiembre a diciembre 2023, renovable para el 2024.

Personas destinatarias: para personas migrantes especialmente pero abierto a toda la población.

Descripción: Formación de danza, tango, teatro y otras disciplinas culturales con beneficio para el bienestar.

Requisitos para el acceso: sin requisitos.

TENERIFE ISLA SOLIDARIA (SINPROMI)

Servicio de atención a las personas migrantes (SAM)

- C/JUAN RUMEU GARCÍA Nº 28, 38008 Santa Cruz de Tenerife How to get there
- **** 0034 922 882 325
- From Monday to Friday, from 8:00 AM to 8:45 PM. SATURDAY: FROM 9:00 AM TO 12:45 PM.
- www.tenerifeislasolidaria.org
- info@tenerifeislasolidaria.org/samtenerifeislasolidaria@gmail.com
- Permanent

Recipients: migrant population, entities formed by migrant individuals, and entities that serve the migrant population.

Resource Description: Information and counseling for migrants aimed at establishing referrals and coordination with entities more suitable to their situation.

Access requirements: migrant population.



ASOCIACIÓN POR LA LIBERTAD DEL PUEBLO SAHARAUI

Asociación por la Libertad del Pueblo Saharaui

- C/La Gaviota, 14, Cantareros Building, s/n. Los Abrigos How to get there
- **** 0034 698 89 29 21
- From Monday to Friday, from 8:00 AM to 8:45 PM. SATURDAY: FROM 9:00 AM TO 12:45 PM.
- **(1)**
- x sukeinandiaye@gmail.com
- **iii**) •

Recipients: migrant population.

Resource Description: A facility that conducts talks and workshops against racism and xenophobia. Workshops for children, adults, and seniors.

Access requirements: Any person regardless of their administrative status.



Resource Guide for MIGRANTS RESIDING

in San Cristóbal de La Laguna



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